





Dear Resident

Make your views count!

SUFFOLK SPEAKS is a partnership of Suffolk County Council, Suffolk Police Authority and the District/Borough Councils of Babergh, Forest Heath, Mid Suffolk, St Edmundsbury, Suffolk Coastal and Waveney.

The Partnership has commissioned Opinion Research Services (ORS) to consult residents across Suffolk about council services and budget planning for 2007-08. We hope you will take part in this survey because there are important choices to be made.

The survey asks about your priorities for public spending, how you find out about public services, and your interest in being more involved in your community.

So please take a few minutes to answer this important questionnaire and return it to ORS in the FREEPOST envelope provided. This questionnaire should be completed by either the owner/tenant of this property or their partner (if applicable).

Your views will be kept completely confidential. ORS is an independent social research company that works all over the UK and questionnaires are processed in our Swansea offices. No information will be given to any third party about your personal responses.

If you would like to complete this questionnaire in another language or need assistance or a large-print version, then please contact ORS on 01792 535300.

Thank you for taking part. We look forward to hearing from you.

Yours sincerely

Dale Hall

Managing Director, ORS

For each question, put a cross in the appropriate box like this 🔀 . Mark only one box for each question unless otherwise instructed. If you mark the wrong box, fill in the box 📕 and 🔀 the correct one.

Please write clearly and in black ink.

Information and Communication **A1** i) How do you currently find out information about the services provided by your local authorities and the Police? (Please cross all boxes that apply) ii) How would you prefer to find out such information in the future? (Please cross all boxes that apply) Preferred Current method method Official leaflets/posters/brochures Official newsletters/magazines Official websites Other websites (such as www.bbc.co.uk) Speak to councillors Speak to council officers Speak to police officers/authority members SMS text messages Local newspaper (please specify which paper) Other newspapers (please specify which paper)..... Local radio (please specify which station) Local television (please specify which channel)... (please specify) To what extent do you trust the following sources to provide accurate information? **A2** (Please cross one box only in each row) Strongly Strongly Tend to Tend to Neither trust distrust distrust nor distrust trust Official leaflets/posters/brochures Official newsletters/magazines..... Official websites Other websites (such as www.bbc.co.uk) Speaking to councillors Speaking to council officers Speaking to police officers/authority members SMS text messages Word of mouth Local newspaper Other newspapers..... Local radio Local television

Other sources of information

A3	What sources of information have rauthorities and the Police? (Please cross all boxes that apply)	nost influ	uence on you	ur opinion of	your local
	Official leaflets/posters/brochures		SMS text mes	ssages	8
	Official newsletters/magazines			-	g
	Official websites	F 7			
	Other websites (such as www.bbc.co.uk)				11
	Speaking to councillors				
	Speaking to council officers				12
		6			13
	Speaking to police officers/authority members	🔀 7	Other (please	e specify)	
<i>(</i> 1.)					
(b)	How have your overall views of you what you have heard or read?	ır local aı	uthorities an	d the Police	been affected by
	what you have heard of read?	Improved	Got	Not been	
			worse	affected	
	Suffolk County Council		2	3	
	District/Borough Councils	🔀 1	2	3	
	Suffolk Police	🔀 1	2	3	
В		Budgets	<u> </u>		
1	Much of the money for counce central government. The rest Although the District and Bototal of £314.5M is shared by (including town and parish corproportions shown in the characteristics). Of the money spent by the C Education and Social Services. The following chart shows we	comes for cough Counties (to councils) and county C	rom Council ouncils collect ouncil, and the Police ouncil, the gr	Tax and incomment of the Districts of Authority, money goes District	ome. uncil Tax, the /Boroughs in the is spent on All et/Borough
B1	County Council 77%	division	of funds both	Town and Country Police Author 10%	
ы	Were you aware or unaware of this				
	,	leither aware	Fairly unaware	Very unawai	
	awaie dwaie i	nor unaware	unaware	unawar	C .
	1 2	3	4	5	

B2	i) If the County Counc of the following do y ii) If the County Counc do you think would	ou think to	would be the mo	ost important ervices, which	for <i>increase</i> n FIVE of the	d expe	nditure?
	(Please cross FIVE boxes			roudou oxpon		(i) Increased	(ii) Decreased
<u>Trar</u>	<u>sport services</u> Maintenance and manag	gement of r	oads, footpaths, c	ycle paths and r	rights of way	🔀 1	1
- Francisco	Traffic management (bus Concessionary travel, fir of public transport	nancial sup	port and travel info	ormation to enco	ourage the use	Э	2
<u>EIIV</u>	ironmental services Household waste and re	cycling cer	ntres			\	4
Chil	dren's and young peop					*	4
<u>Omi</u>	Schools services, includ educational needs	ing admiss	ions, transport, su			🔀 5	5
	Youth work and Connexi	ons servic	e			6	6
	Care and support for chi						7
<u>Adu</u>	<u>It and community serv</u>	<u>ices</u>					
	Care and support for old	er people				8	8
	Care and support for per disabilities	•	•		•	9	9
<u>Cult</u>	<u>ural and recreational s</u>	<u>ervices</u>					
	Adult learning					10	10
	Library services					11	11
<u>Pub</u>	Parks, playing fields and lic protection	open spac	ces			12	12
	Fire and rescue services						13
	Trading standards						14
	Emergency planning						15
	Community safety and c	rime preve	ntion			16	16
В3	Were you aware or un services?	aware th	at your County (Council provi	des such a v	wide ra	nge of
	Very aware	Fairly aware	Neither aware nor unaware	Fairly unaware	Very unaware		
B4	Thinking about the Co following statements	•			•	he	
	The County Council sho	<u>ould</u>					
	Improve its level of service Maintain a similar level of Reduce some services in	service as	now by moderate	ly increasing Co	ouncil Tax		2

DISTRICT/BOROUGH COUNCIL: Please read the following list of District/Borough Council services

B5	i) If your District/B which FIVE of th expenditure?	e following	do you think wo	ould be the mo	ost important f	for <i>inc</i>	reased
	ii) If your District/B following do you	•			•		the
	(Please cross FIVE be			ne ioi decrea	se <i>a</i> expenditu	(i)	(ii)
	•	·	,			creased	Decrease
	Car parks						1
	Collection of househo						2
	Street cleansing inclu					F 4	3
	Public toilets						4
	Planning and Building	_					5
	Encourage the provis	sion of afforda	ble housing			6	6
	Homelessness preve	ention and adv	rice			7	7
	Grants (for example	to community	groups and Citizer	ns Advice Burea	ux)	8	8
	Parks, play areas, pla	aying fields ar	nd open spaces			9	9
	Leisure and sports fa	cilities/develo	nment			X.	10
	Arts and heritage						11
	Community safety ar						12
	Environmental health						13
	Youth and community	i (ioi example	shops and restaul	ant inspections,)	13	13
	Youth and community	y services				14	14
	Health improvement	and independ	ent living	and increasing t	ouriom	15	15
	Supporting the creati						16
	Licensing (of pubs, b						17
	Regeneration project	S	-1 0 - # - 11 - 0 4 - 1 -	I \		18	18
	Port Health (Ipswich,					19	19
	Coastal protection (V					20	20
	Beach huts and reso	rt activities (W	/aveney, and Suffo	lk Coastal only)		21	21
В6	Were you aware or wide range of servi		at your District/l	Borough Cou	ncil provides s	such a	a
	Very	Fairly	Neither aware	Fairly	Very		
	aware	aware	nor unaware	unaware	unaware		
	1	2	3	4	5		
В7	Thinking about the following statemen (Please cross one bo	its do you m			ouncil Tax, wh	ich of	the
	The District/Borough	n Council sho	ould				
	Improve its level of se Maintain a similar level Reduce some service	el of service a	s now by moderate	ely increasing Co	ouncil Tax		

В8	There are some such as sports fa			s use bu	ıt are also	used by no	n-residents,
	Thinking about t						
	financed primari		• • • • •		· · · · · · · · · · · · · · · · · · ·		s?
	(Please cross one	box only in each re	ow)	Council Tax	Charge to users	Don't know	
	Car parking				2	DK	
	Sports and leisure f				2	DK	
	Museums, heritage attractions	centres and other	visitor		2	DK	
	Arts and festivals				2	DK	
	Public toilets			1	2	DK	
	Bulky household wa	aste disposal (cool	kers, fridges)	🔀 1	2	DK	
	Country parks			. 🔀 1	2	DK	
CII		AUTHODITY					
30	FFOLK POLICE	AUTHORITT					
7	The Police conti	nue to face incr	easing dema	ands for	services,	for example	counter
7	terrorism, cross		nd an increas	se in pro	oblems ass	sociated wit	th
	anti-social beha	viour					
В9	If the Police were	e able to improv	e their level	of servi	ce as a res	ult of addit	ional
	funding, how do	you think the fo	ollowing sho				
	the numbers 1 to	o 10 in the boxes	s provided.				
	Write 1 in the box for 10 for the lowest programme to	iority. Make sure tl					
	any number more t				Hate crime		
		House burglary	Violent crime	raci	(homophobic of ally motivated of ally motivated of the control of		
						,	
		Anti-social bei	haviour				
	Vehicle	nuisanc) noise, drunke	,				
	crime	rowdy behav		Speeding		Vandalism	
		Drug crime	Road traffic accidents		Organised crim d counter terroi		
				an		13111	
B10	In order to maint to increase your how much?	•			•	•	
	To help with you	r docision the fi	guros in bra	ckote ek	ow rough	v what the	monthly
	monetary increase making Band D	se to the Police	component	of the C	ouncil Tax	•	•
	I would be prepare	ed to increase my	Council Tax	contribu	tion by		
	1% (13p) per month	າ		, .	, ·		
	2% (26p) per month	າ	2	7% (92p)	per month.		7
	3% (40p) per month	າ				h	
	4% (52p) per month					ared to incre	
	5% (65p) per month		X	my cont	ribution		9

	C5	i) Have you ever thought about becoming any of the following? (Please cross one box only in each row)
		ii) Would you like to receive more information about these roles? (Please cross as many boxes as apply) i) ii)
		Yes, Yes, Not Would like currently one thought of thought of information about
		Parish/Town Councillor
		District Councillor
		County Councillor
		Magistrate Signal And
		Chair or member of residents association.
		Special constable 2 2 3
		School or college governor
		Neighbourhood watch co-ordinator
	D	Consulting You
	D1	Would you be willing to take part in further consultation with Suffolk Speaks in the future?
		Yes
		No
	(b)	If yes, please complete the following details.
		Title (Mr, Mrs, Ms. Miss): Your Name:
		Your telephone number:
		Your e-mail address (if applicable):
		@
	Е	About You
	Voi	The following information will help us ensure that we consult a cross-section of people. ur individual details will be treated confidentially and will not be used for any other purpose
	100	without your consent.
	E1	For each person in your household, including yourself, please write their age and
		gender in the paired boxes below Please write the gender using the letters 'M' or 'F' and the age in years
	Yo	DU Person 2 Person 3 Person 4 Person 5 Person 6 Person 7 Person 8
(Sex	Age Sex Age
	E2	Which of these activities best describes what you are doing at present? (Please cross one box only - only cross 'looking after the home' if this is your main activity and no
		other options apply) Full-time education at school, college or
		Employed in full-time job (30 hrs plus) university university
		Employed in part-time job (under 30 hrs) Unemployed and available for work Self-employed, full - or part-time Permanently sick/disabled
		Self-employed, full - or part-time Permanently sick/disabled Wholly retired from work Wholly retired from work
		programme (for example modern Looking after the home
		apprenticeship/training for work)

E3	In which of these ways does your had (Please cross one box only)	ousend	old occupy your current accommodation
	Owned outright (no mortgage or loan)		Rented from a housing association
	Owned with a mortgage or loan	2	Rented from a private landlord
	Rented from the Council	з	Other (Please specify)
E4	Do you pay Council Tax on your pro	operty?	
	Yes	🔀 1	No.
E 5	Do you have any long-standing illne Long-standing means anything that has troub to affect you over a period of time.		
	Yes		- please answer part (b) and following
	No		
(b)	Does this illness or disability (Do a activities in any way?	ny of th	ese illnesses or disabilities) limit your
	Yes	🔀 1	No
E 6	Which of the following most accura	itelv de	scribes vou ?
	Heterosexual		
	Bisexual		Gay/lesbian
	Transgender		Do not wish to answer
	Transgender		Do not wish to answer
E7	What is your ethnic group? (Please of	cross on	e box only)
	A. White		C. Asian or Asian British
	British Irish		Indian Pakistani S
	Any other White background (Please spe		Bangladeshi ⊠ _™ Any other Asian background <i>(Please specify)</i>
	Any other white background (Please spe	СПУ)	Any other Asian background (Flease specify)
	B. Mixed	3	D. Black or Black British
	White and Black Caribbean	4	Caribbean 12 African 15
	White and Black African	🔲 5	Any other Black background (Please specify)
	White and Asian	6	
	Any other Mixed background (Please spe	ecify)	1
			E. Chinese or other ethnic group Chinese
		7	Any other (<i>Please specify</i>)
			Tary cares (Freder epochy)
			11
E8	Do you consider yourself to be any	of the f	ollowing? (Please cross all boxes that apply
LU	Gypsy		Migrant worker (for example worker
	Traveller		from overseas)
	USAFE personnel		None of the above
		3	
	Family member of USAFE personnel		