

Relocation of the Gorleston Medical Practice, Stuart Close and community health services to Shrublands, Magdalen Way, Gorleston

www.gywpct.nhs.uk

The consultation period: 8 June – 6 September 2010



Foreword

The proposals in this document have been developed by NHS Great Yarmouth and Waveney. Whilst we have every intention of proceeding with these plans they are subject to the availability of funding.

“The new Shrublands Health Centre will ensure that patients have access to treatment and advice from health professionals in a modern and accessible building. We are looking forward to the joint working opportunities this building will provide.”

Dr Jamie Wyllie, Medical Director, NHS Great Yarmouth & Waveney



This document explains why we have decided to locate the new Health Centre at Shrublands, Magdalen Way, Gorleston and sets out the key features of the new development. This consultation focuses on what health services you would like to access in the new health centre.

We hope that you will take a little time to read the following pages and respond to the questions we are asking.

If you have any questions about this document please contact:

**Natalie Williams,
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1. Why we are asking for your views

NHS Great Yarmouth and Waveney is moving the Gorleston Medical Centre, Stuart Close to Shrublands, Magdalen Way, in Gorleston. We are also proposing to move a number of healthcare services to the new centre. The main aim of this consultation is to listen to your views about what services you would like to see in this new building.

We are sending this document to stakeholders, patients, members of the public, NHS staff, voluntary organisations, the Great Yarmouth and Waveney Health Overview Scrutiny Committee, local charities and statutory agencies such as Great Yarmouth Borough Council and Norfolk County Council.

Please note that whilst we have every intention of proceeding with these plans they are subject to the availability of funding.

2. Why have we chosen to put a new Health Centre in Shrublands, Gorleston?

At the moment, the Gorleston Medical Centre operates from a converted shop on Stuart Close. There are many problems with this building. It is too small, does not have disabled access facilities, has no allocated parking spaces and it does not have any training space for the GPs. There is little opportunity to extend or change the current building to make improvements. This makes it impossible to update the current building to the expected standards of a GP medical centre today. The new location at Shrublands, Magdalen Way, in Gorleston is ¼ mile or approximately 10 minute walk from the current surgery base.

Currently the Community Physiotherapy service and the Speech and Language Therapy team are based at the James Paget University Hospital (JPUH). This move will free up much needed space for hospital services within the JPUH.

The podiatry service, which offers treatment for feet, ankles and lower legs, is currently based at Central Surgery, Gorleston. The move to the new building will mean that this service is far more

accessible than before.

To address these issues NHS Great Yarmouth and Waveney is proposing to move the Gorleston Medical Centre and these community health services to a modern and larger building within Shrublands Park in Gorleston. All GPs and therapists involved in the relocation of these services are fully in support of the plans.

The move will happen in two parts:

Part 1 is a move to a well equipped, fully accessible temporary building.

Part 2 will move the health centre to a purpose built building on the same site.

This consultation is about moving these health services to the new temporary building.

Shrublands already has a number of community services based on the site, including the Shrublands Youth and Adult Centre, the Seagulls Sure Start Children's Centre, Brooklands Pupil Referral Unit and Job Centre Plus. Locating a health centre here too will ensure the site remains a focal point for local services, bringing them together in one area which is centrally located for residents.

3. What services will the new Health Centre provide?

The new temporary health centre will have a central reception area and a shared waiting room. This means patients will be waiting together for



a variety of healthcare services or treatments. These could range from a GP appointment, a physiotherapy session or an antenatal appointment for pregnant women.

There will also be a shared space for healthcare professionals to work and train in which will allow the same rooms to be used by different healthcare specialists for all types of appointments. This will help ensure the new space is constantly being used and local people get a variety of services all conveniently situated in one location within their local community.

We are proposing to move a number of community healthcare services to the centre.

These are:

Community physiotherapists – they help individuals living within the community to develop, maintain or bring back movement to their bodies.

Podiatrists – they work to improve the mobility, independence and quality of life for their patients.

Speech and Language therapists – they work with adults, children, parents and carers to assess if a person has speech, language, communication or swallowing difficulties.

At the moment all of these services are pressed for space. The new building will include a new physiotherapy gym, treatment rooms and office space for the therapists. This is a positive development allowing us to bring GPs and other healthcare services together, all under one roof.

Possible New Services:

In the future, there is a possibility of new services being housed in our new building. These new services could include:

Consultant outreach clinics – this is where hospital specialists eg; a heart expert could run a small clinic within the building. This is great news for patients, as it could mean fewer hospital visits and much easier access to specialists within the local community.

Psychological support services – for people experiencing mental health problems such as depression or anxiety disorders who may want help, advice and treatment from health experts who specialise in mental health and wellbeing.

Community Midwives – Giving antenatal and postnatal care to pregnant women and recent mothers.

Support Services – This could include offering support for carers to end of life patients and to patients with drug and alcohol dependence problems.

4. What are the benefits to patients?

The new building will:

- move the therapists into the heart of the communities with which they work.
- be fully accessible to all
- be of the high standard required for a modern GP practice and health centre.
- have some on-site patient parking available
- have good public transport connections to the site.

5. Who will be able to use the new Health Centre?

Patients registered with Gorleston Medical Practice will continue to be able to use the surgery. Patients currently using the children's speech and language therapy, the community physiotherapy service at the JPUH and the podiatry service at Central Surgery will be able to continue using these services at the new location.

New patients in the area wishing to join the practice will have to apply directly to Gorleston Medical Practice.

6. How are we listening to people's views?

This questionnaire forms part of our consultation process for the first phase of the move because we want to collect the views from people who may be affected by these proposals. We are also running a number of open meetings at

Shrublands Youth and Adult Centre so that local people can come and see the plans and ask us questions and tell us their views. Plans for the new development can be seen at:

- Gorleston Medical Practice, Stuart Close, Gorleston
- The physiotherapy department waiting room, James Paget University Hospital, Lowestoft Road, Gorleston
- Shrublands Youth and Adult Centre, Magdalen Way, Gorleston
- Central Surgery, Sussex Road, Gorleston

To find out when the open meetings will take place please visit www.gywpct.nhs.uk or call Sandy Griffiths on 01502 719541.

7. Will what I say make any difference?

We are keen to hear the views of local people on which services you would like to see at the health centre. We want to make the services within the centre to meet local needs. This is your opportunity to let us know what community health services you would like in the new health centre.

8. When do I have to make my comments by?

The consultation closes on Monday 6 September 2010.

If you would like to receive feedback on the consultation, please ensure you provide us with your details below, so that we can send you the summary when it is published.

Title and full name:
Address:
Postcode:
Email address:

9. Have your say

Questionnaire

Your views are important to us, so please complete the questionnaire. It should take no longer than 5 minutes.

Name of consultation	Relocation of the Gorleston Medical Practice, Stuart Close and community health services to Shrublands, Magdalen Way, Gorleston
Period	8 June – 6 September 2010

Confidentiality

All responses will be held in confidence by NHS Great Yarmouth and Waveney.

The analysis of the confidential responses will be undertaken by an independent body, the University of East Anglia.

Comments and responses made by individuals may be reflected in the consultation analysis report and may be quoted verbatim. Individuals will not be named in the report, however, comments and responses made by organisations will be publicly attributed to those organisations.

Online –this feedback questionnaire is also available online www.surveymonkey.com/s/FYBXLBK

Section 1: Personal Details

Q1. Please tell us your name (optional)		
Q2. Are you..	Giving your own response	Go to Q3
	Responding on behalf of an organisation	Go to Q9

We would be grateful if you provide the following information.
This will help us to check that we have received responses from a wide group of people.

Q3. How old are you (optional)	
Under 25	<input type="checkbox"/>
25-34	<input type="checkbox"/>
35-44	<input type="checkbox"/>
45-54	<input type="checkbox"/>
55-64	<input type="checkbox"/>
65 or over	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

Q6. Which ethnic group do you consider yourself to belong to?	
A White	<input type="checkbox"/>
B Mixed	<input type="checkbox"/>
C Asian or Asian British	<input type="checkbox"/>
D Black or Black British	<input type="checkbox"/>
E Chinese	<input type="checkbox"/>
F Other (please write in)	<input type="checkbox"/>
G Prefer not to say	<input type="checkbox"/>

Q4. Are you..	
Male	<input type="checkbox"/>
Female	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

Q5. Please can you give your full postcode below. This will be used to work out where feedback is coming from within Great Yarmouth and Waveney.
Postcode in full

Q7. Using the Disability Discrimination Act definition below, do you consider yourself to have a disability?	
‘A physical or mental health problem which has substantial and long term adverse effects on a person’s ability to carry out normal day to day activities’	
Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

Section 2: The Proposal

We are moving the Gorleston Medical Practice, the community physiotherapy department currently based at the James Paget University Hospital, the podiatry service, currently based at Central Surgery, Gorleston and the children's speech and language therapy team to a new building within the Shrublands site, Magdalen Way, Gorleston. Your views and opinions are important to us during this consultation process.

Please attach extra paper if required for your responses.

Q1. What is your view on the relocation of Gorleston Medical Practice?

Q2. What is your view on the relocation of the Community Physiotherapy department to the new health centre?

Q3. What is your view on the relocation of the Podiatry service to the new health centre?

Q4. What is your view on the relocation of the Speech and Language Therapy service to the new health centre?

Q5. Which of the following health services would you like to see delivered at the new medical centre?	
Support for patients with drug and alcohol dependent problems	<input type="checkbox"/>
Psychological support services	<input type="checkbox"/>
A minor injuries unit	<input type="checkbox"/>
Support for carers who look after patients with palliative care needs (patients who are at the end of their lives)	<input type="checkbox"/>
Citizen’s advice	<input type="checkbox"/>
Community Midwives	<input type="checkbox"/>
Consultant Outreach Clinics	<input type="checkbox"/>
Please specify which Consultant Outreach Clinics	

Q6. Are there any other services you would like to see in the centre? (please specify)

Q6. Are there any particular issues we need to consider?

Send your feedback to:

Post:

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Senior Communications & Engagement Manager
NHS Great Yarmouth and Waveney,
1, Common Lane North
Beccles, Suffolk,
NR34 9BN
Email: gyw-pct.yourviewsmatter@nhs.net

Online:

www.gywpct.nhs.uk

Drop off at:

Gorleston Medical Centre, Stuart Close,
Gorleston, NR31 7BU
Shrublands Youth and Adult Centre, Magdalen
Way, Gorleston, NR31 7BP

Glossary



Word or phrase	Meaning
Antenatal	Routine care for pregnant women.
Speech and Language Therapy	working with adults, children, parents and carers to assess if a person has speech, language, communication or swallowing difficulties. They provide one-to-one advice, training and support to help those experiencing these problems.
GP (General Practitioner)	This is your local doctor.
Stakeholders	Organisations and individuals with an interest in the activities of your local NHS, NHS Great Yarmouth and Waveney. Stakeholders are involved in partnership working and are regularly engaged in our consultations.
Community physiotherapy	Physiotherapists provide treatment to individuals to develop, maintain or bring back movement to their bodies. Patients may require physiotherapy because of ageing, injury or disease.
Podiatry	Podiatrists work to improve the mobility, independence and the quality of life for their patients by providing preventative care, diagnosis and treatment of a wide range of problems affecting the feet, ankles and lower limbs.
Postnatal	After birth care for mothers and babies.
JPUH	James Paget University Hospitals NHS Foundation Trust.

If you would like a copy of this publication in another format such as Braille, large print, audio cassette or in another language please contact Marie Dutton on Tel: 01502 719564

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'Our vision is for the population of Great Yarmouth and Waveney to have the fastest improving health in England. Building on the unique opportunities of our local focus, we will ensure access to the highest quality health services possible within our resources'

