

Detailed Report

DATE: 12/04/2008

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0034 - Threat Failure to maintain data quality (particularly Compass) will reduce the ability to forecast the cost of care services and to make accurate reports to external auditors which will adversely impact our financial planning and star rating.	Major 4	Moderate 3	High 12	Action plan owned and delivered by each area manager & control measures assigned. 20/1 Performance Mgt workshop with managers to develop clear action plans & process weekly reports. Care Firsat 6 is improving data quality.	Minor 2	Unlikely 2	Low 4	Anna McCreddie

Controls	Control Measure Details	Status	Control Owner
Improvement plan for data recording being implemented & data recording monitored.	3/10/08 Staff skills being tested and training plan being developed with CSD 16/10/09 Training of staff (Sen Pracs) completed. Measures now being developed to ensure staff are competent in Care First 6. 14/5/10 CF6 training now completed for all practitioner staff. Other staff (business support & Home First) also being trained. Risk reduced as practitioners are increasingly competent at recording financial information in the correct place	In Progress	Rob Kirkpatrick

Detailed Report

DATE: 15/07/2010

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Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0054 - Threat Due to the UK economic recession people have not achieved their expected income from personal savings and are unable to fund their residential care and as a consequence are falling below the capital threshold for placing additional financial pressure on ACS finances.	Moderate 3	Moderate 3	Medium 9		Moderate 3	Rare 1	Low 3	Mel Cassedy

Controls	Control Measure Details	Status	Control Owner
Inform people in care and their families.	Produce leaflets, which will be provided at all customer contact points, so people are aware of the availability of insurance annuity schemes to fund care, so people are aware of the products available at the earliest opportunity.	In Progress	Robin Guy
Re-enforcing customers responsibility for funding care arrangements	Re-enforcing policy that ACS will not fund care arrangements in residential or nursing homes at a price above that which ACS contracts when a 'self-funder' runs out of capital. Only where there is an assessed 'risk to life' will ACS not make arrangements to move the customer to another care home who will contract at ACS contract rate.	In Progress	Robin Guy
Personal financial circumstances considered during first contact with ACS	Customers who contact ACS for a service will be encouraged to undertake a more rigorous financial assessment concerning their ability to pay the 'full cost of the care they are purchasing.'	Approved	Mel Cassedy
ACS will contract with Residential and Nursing homes for full octs payers who have limited funds.	ACS will contract Residential or Nursing Homes at ACS rates for people who have been assessed as being self-funding but have less than six months funding. This will enable the customer to fund their care for longer, but also negate the risk for ACS to take over the contract at the higher rate, or to make alternative arrangements for their care.	Proposed	Mel Cassedy

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AC0030 - Threat The withdrawal of £1.4m of Supporting People funding mostly from external service providers will, without additional funding adversely affect their services and may necessitate the use of ACS financial reserves.	Moderate 3	Moderate 3	Medium 9	3 year reduction in SP grant funding across all services and re-prioritisation of SP target group	Moderate 3	Moderate 3	Medium 9	Anna McCreddie

Controls	Control Measure Details	Status	Control Owner
A strategy has been developed to address 1) the immediate financial issue 2) a system of assessment for the allocation of SP fun	As per attached document. ACS will underwrite 1.4 m in 2009/10 pending demand pressure bid for 2010/11 and will commence a programme of review and re-tendering for housing with support services. Procurement will start mid 2010	Implemented	Ann Reynolds
Ongoing discussion with SP to agree new service profile and joint specification and funding formula for MH supported Housing. A.	MH Commissioner, specialist Housing Commissioner, SP leads	Implemented	Julie Bateman
Ongoing discussions with SP re correct % allocation of resources. Anticipate resolution from march 2009 with joint contracts for	MH Commissioner, Housing Commissioner, Care procurement and MH accomodation sub group engaged in recontracting process. Discussion btwn SP, Commisoners, Aidan Dunn and Mel casedy on the 12/12/08. ACS agrees to underwrite 1.4m until April 2011 on the basis of MH retender and negoation around future SP contribution, and baseline review of Phis Dis Supported Hosuing Funding. Any identified shortfall to be taken to cabinet as demand pressue in 20o9/2010	Withdrawn	Julie Bateman
business case being preapred to present to both PCT's and ACS to secure additional funding for 2010onwards -	Risk of ACS and PCT's not meeting business case for permanant funding is closure of projects and potential loss of 53 supported living placements with associated need to re accomodate those people potentially at greater cost	Withdrawn	Julie Bateman
Business case to NHS Suffolk was turned down at first meeting .Need to rethink strategy for securing health contribution	Buisness case prepared for ACS for additional funding of £940m for 2010 onwards(inc of inflation). This covers shortfall on SP andd futherfunding to meet anticipated demand arising form re tender of all exisiting supported hosuing projects. If NHS Suffol do not contribute then cost will be £1.378m. If both PCTs fail to contribute cost will escalate to £1.459	Withdrawn	Julie Bateman

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Controls	Control Measure Details	Status	Control Owner
A business case has been submitted to ACS in July 2009 to meet full cost of SP shortfall	The likely cost has also increased from 1.2 m SP shortfall to around 2m due to requirement to go out to tender on MH supported housing. PCT commissioners are submitting bids to the PCT's in September for health contribution to increased cost but feel this is unlikely to be successful. It is therefore likely that ACS will need to meet the cost of both the SP shortfall and the tender. To fail to do so will require the loss of approx 56 beds and the need to provide alternative accommodation in as costly residential care. The other impact will be on delayed transfers of care as we will not be able to discharge people from hospital	Withdrawn	Julie Bateman
Attempt to negotiate lower hourly rate with existing providers. Obtain derogation from G Dixon to delay tender process.	Agree transfer of lower level schemes to SP funding and extend to mixed provision. Continue to press for ACs/SCC to meet remaining shortfall. Aim is to reduce cost of service while preserving max no of units.	In Progress	Julie Bateman
ACS required to find additional 0.5 m base budget for 2010/11. Direct negotiations to reduce costs proving problematic. £193k iden	negotiations with providers against new model for service delivery leading to increased costs. High risk that tender process will drive up costs too. Meeting with finance re way forward 11th March 2010 May 2010: negotiations with providers have reduced cost meaning we are able to meet savings requirements within this financial year. We have consulted providers on new model and specification and will be going out to tender for new model for implementation date by March 2012. Risk is now impact and potential higher cost via tender process but derogation only obtained for one further year.	In Progress	Julie Bateman
500,000k savings achieved via negotiation. Provider framework in place for tender with view to recontracted services commencing A	April 2012. Remaining £500,000 from base budget. meeting with finance week of the 26th July to determine whether service reduction required to meet remaining deficit	In Progress	Julie Bateman

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AC0032 - Threat Failure to achieve the planned reductions in the level of activity for purchased care, will lead to a significant budget overspend resulting in reduced care services for customers	Major 4	Likely 4	Very High 16	18//2 - AM - review risk - impact the same but review against new criteria. Activities and expenditure are reducing. 1) Revision of delegation scheme and accountabilities completed.. 2) revision of personal budgets allocation in progress with A&P managers. 3) All commitments in excess of basic safety needs are escalated to AD. 4) Monthly information reports are scrutinised to identify activity, adjust against trajectories - changes to trajectories reported to ACSMT. 5) Home First target for re-ablement increased to match benchmark average. 6) Working with NHS to ensure maximising of rehabilitation facilities. 7) Weekly management team monitoring of financial performance in place. 30/3 - discussion with EP - budget overspend is 1.75% of total budget. Therefore using new criteria risk impact is reduced to moderate.	Moderate 3	Unlikely 2	Medium 6	Anna McCreddie

Controls	Control Measure Details	Status	Control Owner
Monthly review to Service Director and reporting of data - monthly basis. Linked to Risk AC002 Actions	Clear and unambiguous statement from Director to customers re the state of public finances and the renewed emphasis on personalisation: This will present a more appropriate and informed environment in which to review individual care packages. Weekly Expenditure Approval Panels in each Locality chaired by a senior manager to confirm any new or increased spending commitment Weekly budget information reports from each locality form part of Monthly Information Reports that track activities against profiles Establishment of Finance Sub Group to focus on achieving savings across all ACS Access and Partnership activities. Group reports in to Strategic Planning group and consequently on to ACSMT Completion of major review of RAS which is designed to ensure all customers receive a personal budget and achieve a significant reduction in the cost of care packages Reducing level of recruitment will reduce levels of activity and therefore costs (but will increase some other risks)	Implemented	Ann Reynolds

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Monthly review to Service Director and reporting of data - monthly basis. Linked to Risk AC002 Actions	One of series of three identical controls allocated to each Area Manager	Withdrawn	Ann Reynolds

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Revision of Delegation Scheme & accountabilities.	Delageation scheme reviewed.	Implemented	Anna McCreddie
All committments in excess of basic safety needs are escalated to AD	This control measure puts in place a asystem to control higher expenditure.	Implemented	Anna McCreddie

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Controls	Control Measure Details	Status	Control Owner
Monthly information reports are scrutinised to identify activity against trajectories.	Changes from the trajectory are reported to ACSMT.	Implemented	Anna McCreddie
Home First target for re-ablement increased to match benchmarking average.	.	Implemented	Anna McCreddie
Weekly management team monitoring of financial performance.	.	Implemented	Anna McCreddie

Detailed Report

DATE: 04/12/2008

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0042 - Threat The uncertainty and turbulence in the financial markets may have an adverse impact on service providers leading to either closure or reduction in services that will adversely impact customers, decrease availability and increase service costs.	Moderate 3	Moderate 3	Medium 9	24/9 - reduced risk - improved global financial position. Risk level remains the same (reviewed by RG as PT is on long term absence).	Moderate 3	Rare 1	Low 3	Peter Tempest

Controls	Control Measure Details	Status	Control Owner
Develop Business Continuity Plans	BC Team have met twice - to be further reviewed by PT 5/1/09.	In Progress	Robin Guy
Assessment of income levels.	Conduct an assessment of income levels to establish contingency arrangements for 2009/10/11. Monitoring income and debt levels more frequently. Contingency funding arrangements in place.	Withdrawn	Eric Prince

Detailed Report

DATE: 13/05/2010

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0051 - Threat As the council moves toward a New Strategic Direction the workforce will face a number of issues that will impact on them at a personal level and the organisation, including staff leaving SCC or changing roles resulting in staff or knowledge gaps; increased absence or 'presenteeism' leading to staff being unproductive leading to the inability to deliver the modernised services and direction is spires to achieve.	Moderate 3	Almost Certain 5	High 15	As the organisation moves through the process of change staff may be unwilling to buy in to the new direction and leave of their own accord, roles may be deleted from the organisation without due consideration of the post holders knowledge and experience or staff will be unwilling to await th outcome of uncertain times and leave to new employment. Staff will experience the behaviours and symptoms associated with uncertainty,job security,increased / changed workloads,change of role,change of manager,unwillingness to 'say' no as this may be interpreted as ' weakness'. Up-skilling front line staff (ACSMT 19th May 2010)	Moderate 3	Moderate 3	Medium 9	Mel Cassedy

Controls	Control Measure Details	Status	Control Owner
Provide managers with resilience training to enable them to deliver the changes required by NSD.	J	In Progress	Jon Rowe

Detailed Report

DATE: 02/06/2006

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0014 - Threat Failure to provide adequate protection or to comply with BS 5454 for unique historical & other collections or records e.g Seckford Collections, Archive Records may result in reduced public access, prosecution/loss of licence or damage due to loss due to fire, flood or theft adversely affecting SCCS reputation.	Major 4	Moderate 3	High 12	There are two types of records that require adequate protection A) Unique historical and library collections B) Contemporary business records.	Major 4	Unlikely 2	Medium 8	Roger McMaster

Controls	Control Measure Details	Status	Control Owner
Liaise with archive service to ensure co-ordinated emergency response and appropriate use of specialist contractors	Joint staff training and exercises, reciprocal use of accommodation and expertise. One joint meeting only held to identify areas where the RMC and SRO can help each other if a disaster strikes. Further meetings still to be planned. Existing SRO disaster plan requires updating and sending off to Harwell Document Restoration Services for comments and suggestions. Disaster Planning training day by Harwell attended 31/03/2009. New templates received from Harwell and are being edited for SRO. Documentation and maintenance regime for new systems in IRO received from Inviron on 5th December, further improvements to systems/risk reduction discussed e.g. automatic shut down of boiler and humidifier and leak detection system. Inviron investigated costs of this and sent to Andrew Brown. Mike Ellwood has approved the expenditure. Work not carried out yet.	In Progress	Kate Chantry

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Controls	Control Measure Details	Status	Control Owner
Upgrading storage facilities at Ipswich record office	Measures to improve climate control (air conditioning) to improve preservation of documents working August 07. CCTV installed to improve security - August 07. Fire control measures commissioned Dec 07, staff training received. Project complete apart from final handover of documentation. Budget closed - project absolutely on budget. 26/3 Waiting for final information from installers. Meeting held with Inviron on 7/3 & systems file promised. Documentation promised still not arrived 27/6. Maintenance contract for CCTV system installed now arranged. Further work completed with additional H&S money on infilling the fire escape doors with internal reveals to the same 4hr fire resistant specification as used on the strongroom windows, to improve the strongroom environment further. Fire evacuation signs and push button call points located near these fire doors decommissioned/removed, emergency warning lights and sounders for gas extinguishing system relocated from walls to ceilings. External ladders etc removed.	Implemented	Kate Chantry

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Investigate and recommend best options for insurance	<p>Report presented to ACSMT 22nd August 07 with recommendations. Further investigations to be completed and further report to be presented to ACSMT in six months.</p> <p>Insurance Section agreed to look into costs of improving cover i.e. of insuring items for all risks including flood, and for high value collections and or individual items.</p> <p>Meeting held with Willis & SCC insurance section on 22nd May. Recommendations received from Willis Fine Art Advisor, subsequent meeting held end of August with Insurance Section and further clarification obtained from Willis. Meeting held on 13th March 2009 with Willis to discuss specific needs of Suffolk Record Office following further consultation/comparison of Willis initial proposals with the arrangements made by other record offices. Detailed quote received from Willis on 24th Mar 09. This will be analysed with SCC Insurance Section before paper goes to ACSMT.</p> <p>Paper agreed by LAISDT and funding agreed. Cover implemented 8/09</p>	Implemented	Kate Chantry

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Refurbishment of Woodbridge Library to include new accommodation for the Seckford collection that will improve shelving, supervi	Woodbridge Library refurbishment to include new storage of the Seckford Collection. Estimated cost is for specific shelving handover of new library expected November 2008, fit out December and opening January 2009 As of December 2008 handover date of new library now expected to be delayed- possibly to June 09 due to issues with contractors. Seckford Foundation to be contacted re support for necessary work Seckford Foundation has allocated c£1.5k to help maintain the collection Woodbridge Library now expected to be handed over from the developer December 2009 at which point we will amke the moves and implemnet new shelving etc - Roger McMaster 6/09 Hand over date now Feb/March 2010 RM 9/09 Hand over in two stages Feb 2010 Library open and operating March 2010 Seckford Collection displayed in new cabinet and overflow stored in staff area Target date is for completion of out standing works and snagging	Implemented	Roger McMaster

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AC0019 - Opportunity Opportunity Maximising the use of information technology within the LAI service will improve efficiencies improve security, access and reach new audience meeting public expectations.	Major 4	Moderate 3	High 12	Review and upgrade of major IT applications	Major 4	Moderate 3	High 12	Roger McMaster

Controls	Control Measure Details	Status	Control Owner
Develop strategy for maximising IT service	Develop and present strategy to ICT steering group. This is an evolving strategy as services transform. High Level Strategy to incorporate outcome from Galaxy Upgrade feasibility review and Self Service Renewal Strategy New c/o 23-10-08 Reviewed by Stephen Taylor 19/12/08. High level ICT strategy group being reconstituted. Due to meet 1/09 The strategy for LAI forms part of the 'road map' for ACS High level group has been reconstituted but has not yet met. I am one of the two reps for ACS. Stephen Taylor 2/4/09 ACS IT forum has met once and due to meet in July. LAI operational activity continues Roger McMaster 6/09 Open Galaxy project is underway. Self Service renewal plans being developed. Stephen Taylor 16/07/09 LAI Digital Vision agreed by Development Team 8/09 RM SOW for first of 3 years of self-service machine replacement submitted by Izzy Ixer to corporate IT team 15/12/09 ST 1st wave of new terminals instaleld Digital Vision being implemneted	In Progress	Stephen Taylor

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Implement CALM and desktop management solution for public internet and adult learning training rooms	NETLOAN and SMS and CALM Netloan implementation in progress - likely completion Oct 08 Netloan implemented and now signed off December 08 Calm - also in progress - launch summer 08. Revised launch due to need for additional acceptance testing now 11/08 New c/o 23-10.08 CALM/SHD soft launch December 08 postponed - probably to June 09 SHD launch to be summer 09 with soft launch before formal activities. Timetable slipped to autumn 09 RM The resulting Suffolk Heritage Direct will be a partnership website involving a number of agencies. A key outcome will be an agreed and cost effective methodology for adding new content and new partners at costs they can afford. Operational development continues. ST 16/07/09 Planned soft and rolling launch planned Oct 09	Withdrawn	Stephen Taylor

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Implement Galaxy Management Information reporting module	ArteMIS - implementation of phase 1 to be signed off June 08 Installation having user acceptance. Expected to be signed off 10/08 New control owner 23-10-08 Project plan for LAI input to Open Galaxy implementation agreed and in operation. Stephen Taylor 23/06/09 Open Galaxy implemented 4/11/09. D/base upgrade, and OG client pilot phase begun. Artemis will be used for statistical reports Dec 09. Open Galaxy rolled out Jan-May 2010. Issues have been dealt with by SCC/CSD/Axiell (supplier). Many operational issues. Project now due for closure end May 2010. Outstanding issue of mobile libraries provision of online access will be dealt with separately Operational issues nearly all dealt with or agreed to be part of Axiell development and bug-fix calendar. Interlibrary loan module continues to behave in unexpected ways - with Axiell for resiltion. Expected July 2010.	Implemented	Stephen Taylor
Implement solution for mobile libraries	Staff and public ICT facilities First vehicle live - AIS due by 30/04/08 3 vehicles live by 1/4/08 2 additionally on order for end 08/09 - 1 delivered and commissione dinto service 12 08 1 and final vehicle on order 12 08 - supply expected 11 09 Final vehicle added to fleet 12/09 IT issues considerd and addressed in AC0019/003	Implemented	Roger McMaster

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Upgrade self service terminals in 'A' libraries - Ipswich, Bury and Lowestoft and then all other service points	Public self service terminals in these libraries are now obsolescent and no longer reliable. Although all self service terminals will need to be replaced these are an urgent priority. Work has been specified by CSD orders placed and supply expected early 2009/10 Installation complete and terminals working satisfactorily Agreement to funding for other libraries agreed as part of corporate refresh. 3 year programme to be agreed with CSD 9/09 RM 3 year programme agreed and funded todate. 1st year roll out completed although furniture needs attention	In Progress	Roger McMaster

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AC0019 - Opportunity Opportunity Maximising the use of information technology within the LAI service will improve efficiencies improve security, access and reach new audience meeting public expectations.	Major 4	Moderate 3	High 12	Review and upgrade of major IT applications	Major 4	Moderate 3	High 12	Roger McMaster

Controls	Control Measure Details	Status	Control Owner
Upgrade Galaxy LMS system to Open Galaxy version 3.1	<p>Galaxy is the library management system. The version currently used is now out dated and needs to be upgraded.</p> <p>This will allow Children's Centres to be included and ensure working links with Netloan and Oracle.</p> <p>Work being specified and a draft scheme and programme has been developed for agreement in April 09</p> <p>Childrens Centre initiative now being 'rolled' out with old version of Galaxy. Open Galaxy being specified and project plan being developed for implemnetation autumn 2009 onwards. It is likely to be a 12 month programme at least. First Open galaxy upgrade successfully achieved 8/09 RM9/09</p> <p>All stiatic librraies except Long Melford upgraded. Some problems but nothing significant Mobile libraries are a serious issue and the project will not be signed off without a resolution to that area</p> <p>Mobile library solution achieved for 1 vehicle and will be implemneted for others. Long Melford surveyed for broadband 2/8/10 Likely to use Citrix option</p>	In Progress	Roger McMaster

Detailed Report

DATE: 02/06/2006

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0019 - Opportunity Opportunity Maximising the use of information technology within the LAI service will improve efficiencies improve security, access and reach new audience meeting public expectations.	Major 4	Moderate 3	High 12	Review and upgrade of major IT applications	Major 4	Moderate 3	High 12	Roger McMaster

Controls	Control Measure Details	Status	Control Owner
Investigate and take decisions on introduction of ebook formats	The introduction of electronic books 'ebooks' has been an issue for some years. The industry now appears to have a technical solution to this and is beginning to promote the format. We need to take a view based on cost and actual/potential demand on when to implement this as a new service and for whom Contract for supply agreed with Overdrive 6/09. Implementation of ebooks expected autumn 09 Ebooks launched Feb 10 RM 0/9 Implementation delayed in part by need to reconcile CSD/Galaxy and Overdrive systems. Now expected by March 10 RM	Implemented	Roger McMaster

Detailed Report

DATE: 13/05/2010

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0052 - Threat Failure to manage staff sickness absence will result in additional financial costs to the organisation as there is a need to 'cover' the absentees duties in some services and in addition the quality of service may reduce as 'well staff' are asked to fill gaps or cover duties within the services.	Moderate 3	Moderate 3	Medium 9	Managers need to be supported in carrying out their roles and responsibilities to manage sickness pro actively using timely and robust management workforce data and people management interventions to inform priority areas for targeted remedial action.	Minor 2	Unlikely 2	Low 4	Mel Cassidy

Controls	Control Measure Details	Status	Control Owner
Contribute towards corporate absence management group to obtain support for managers to implement policy	Detailed absence management statistics have been prepared by Christian Lloyd (as attached). ACSMT have agreed the strategy.	Approved	Jon Rowe
With the support of CSD HR and others, enable managers to implement absence policy at the various 'trigger points'	See AC0052/001 for detailed report and action plan approved by ACSMT. m	Approved	Jon Rowe

Detailed Report

DATE: 02/03/2010

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0050 - Threat Environmental changes will result in a higher incidence of extreme weather events that will require changes to infrastructure and services and therefore put additional pressures on budgets which will adversely affect services and reputation.	Major 4	Moderate 3	High 12	More frequent heat waves resulting in: Care home & extra sheltered accommodation unable to adequately control internal temperatures. Vulnerable populations at risk from heat stress, dehydration, hospitalisation and death. Increase in demand for services that provide community care. Increase demand for day centres from people in independent living. Additional demands on staff capacity Failing to take Duty of Care against a foreseeable risk . More frequent flooding (fluvial, flash & tidal) and storms / high winds resulting in: Increased risk to care home & extra sheltered accommodation. Vulnerable populations at risk from injury, mental health problems and death. Increase in demand for service supporting community care. Increase demand for day centres for people in independent living. Additional demands on staff capacity Failing to take Duty of Care against a foreseeable risk . Transport disruption impacting: staff and service delivery both to and from SCC.	Moderate 3	Moderate 3	Medium 9	Mel Cassedy

Controls	Control Measure Details	Status	Control Owner
To reduce the impact on vulnerable people in extra sheltered care from extreme weather events.	1. To design systems to identify people most at risk and put in place contingency plans. 2. Promote appropriate retrofitting of buildings and exterior environment.	Proposed	Peter Shakespeare
To reduce the impact on vulnerable people in residential homes from extreme weather events.	1. To design systems to identify people most at risk and put in place contingency plans. 2. Promote appropriate retrofitting of buildings and exterior environment	Proposed	Dan Gaul
To reduce the impact from extreme weather events and a changed climate on new buildings for residential care	1. To ensure that climate change projections are given full consideration during the design phase of all new build projects. 2. To consider likely climatic conditions during the project planning stage of any refurbishment or new builds as part of overall risk assessment to reduce the impact for residents and staff.	Proposed	Peter Tempest

Detailed Report

DATE: 02/03/2010

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0050 - Threat Environmental changes will result in a higher incidence of extreme weather events that will require changes to infrastructure and services and therefore put additional pressures on budgets which will adversely affect services and reputation.	Major 4	Moderate 3	High 12	More frequent heat waves resulting in: Care home & extra sheltered accommodation unable to adequately control internal temperatures. Vulnerable populations at risk from heat stress, dehydration, hospitalisation and death. Increase in demand for services that provide community care. Increase demand for day centres from people in independent living. Additional demands on staff capacity Failing to take Duty of Care against a foreseeable risk . More frequent flooding (fluvial, flash & tidal) and storms / high winds resulting in: Increased risk to care home & extra sheltered accommodation. Vulnerable populations at risk from injury, mental health problems and death. Increase in demand for service supporting community care. Increase demand for day centres for people in independent living. Additional demands on staff capacity Failing to take Duty of Care against a foreseeable risk . Transport disruption impacting: staff and service delivery both to and from SCC.	Moderate 3	Moderate 3	Medium 9	Mel Cassedy

Controls	Control Measure Details	Status	Control Owner
To reduce the impact on vulnerable people from extreme weather events	1. Prepare contingency plans for heat waves to inform people of the risks 2. Prepare communications plans to inform Suffolk care providers of the climate change risk for residential care so they can plan to put in place improvements which will assist in maintaining residents wellbeing.	Proposed	Robin Guy
To reduce the impact on people accessing Home First from extreme weather events	1. To design systems to identify people most at risk and put in place contingency plans.	Proposed	Monica Meadway
To reduce the impact on vulnerable people with learning disabilities from extreme weather events	1. To design systems to identify people most at risk and put in place contingency plans. 2. Promote appropriate retrofitting of buildings and exterior environment.	Proposed	Tony Carr

Detailed Report

DATE: 02/03/2010

SERVICE: ACS Strategic Risk Register

Risk	Current Impact	Current Likelihood	Current Risk Rating	Underlying issues	Target Impact	Target Likelihood	Target Risk Rating	Risk Owner
AC0050 - Threat Environmental changes will result in a higher incidence of extreme weather events that will require changes to infrastructure and services and therefore put additional pressures on budgets which will adversely affect services and reputation.	Major 4	Moderate 3	High 12	More frequent heat waves resulting in: Care home & extra sheltered accommodation unable to adequately control internal temperatures. Vulnerable populations at risk from heat stress, dehydration, hospitalisation and death. Increase in demand for services that provide community care. Increase demand for day centres from people in independent living. Additional demands on staff capacity Failing to take Duty of Care against a foreseeable risk . More frequent flooding (fluvial, flash & tidal) and storms / high winds resulting in: Increased risk to care home & extra sheltered accommodation. Vulnerable populations at risk from injury, mental health problems and death. Increase in demand for service supporting community care. Increase demand for day centres for people in independent living. Additional demands on staff capacity Failing to take Duty of Care against a foreseeable risk . Transport disruption impacting: staff and service delivery both to and from SCC.	Moderate 3	Moderate 3	Medium 9	Mel Cassedy

Controls	Control Measure Details	Status	Control Owner
To reduce the impact on vulnerable people from extreme weather events	1. To design systems to identify people most at risk and put in place contingency plans.	Proposed	Anna McCreddie
To reduce the impact on vulnerable people from extreme weather events	1. Prepare communication plans for the public with appropriate partners, to inform of suitable measures	Proposed	Peter Bradley