

Dear Sir / Madam,

Liver Resection Services Are Changing, Have Your Say.

The Cambridgeshire, Norfolk and Suffolk Joint Scrutiny Committee is currently considering plans put forward by NHS England to create one specialist centre for liver cancer patients in the east of England. These changes mean that surgery for liver metastases - the spread of cancer from one organ or part of the body to another - would be performed at one specialist centre.

During their first meeting at the end of September, the Scrutiny Committee considered the quality of clinical evidence that underlies the proposals. Their second meeting on 29/11/2013 will consider the impact of the proposals on patients and carer experience and outcomes on their health and wellbeing.

Healthwatch is here to listen to your views about health and social care services. It has the power to use your experience to shape, influence and improve services. The Joint Scrutiny Committee are listening to the views of patients and members of the public through Healthwatch so please ensure that you have your say.

Healthwatch Suffolk, Healthwatch Norfolk and Healthwatch Cambridgeshire are working together to ensure that your views are heard at this crucial stage. We want you to hear your views so they can be considered as part of the decision making process. You can do this by filling in an online survey at www.surveymonkey.com/s/healthwatchliversurvey or completing the attached survey and return it to the freepost address below:

Freepost RTEC-ZGLG-GYLE, Healthwatch Suffolk, 12&13 Norfolk House, Williamsport Way, Needham Market, Suffolk, IP6 8RW.

To ensure your views are considered by the Joint Scrutiny Committee, please return your survey to us as soon as possible and by no later than 17/11/2013.

Thank you for taking the time to complete the survey.



Annie Topping
Chief Executive

Healthwatch Suffolk



Sandie Smith
Chief Executive

Healthwatch Cambridgeshire



Alex Stewart
Chief Executive

Healthwatch Norfolk

Survey:
Centralisation of Hospital Services

1. Are you a carer?

Yes No

2. Please indicate your age group. (Optional)

0 - 19		20 - 29		30 - 39		40 - 49		50 - 59		60 - 69		70+	
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3. Please let us have the first three letters of your postcode.

4. When choosing a Hospital for the surgery element of your treatment, which of the following characteristics is most important to you in helping you to make a decision. **Please rank these characteristics with 1 being the most important, and 8 being the least.**

Distance from home		Hospital with a good rating in friends and family test	
Specialist centre for your illness		Recommendation from a friend or family member	
Good access by road		Recommendation from your GP	
Good access by public transport		Recommended by your local hospital Doctor (Consultant)	

5. Are there any other characteristics that would influence your decision?

6. If there can be only one specialist centre for the region which hospital would you prefer Addenbrookes or the Norfolk and Norwich, or no preference. Please place a cross in the appropriate box below:-

Addenbrookes hospital		Norfolk and Norwich hospital		No preference	
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7. Would you be happy for us to contact you to discuss any of your answers in more detail?

Yes No

8. Would you be happy to talk to us on a one to one basis to ask you some more detailed questions about the service changes?

Yes No

If your answer to the above questions is yes please provide us with your email and telephone number so we can contact you:

Thank you for taking the time to give us your feedback. Please return your completed survey to:

**Freepost RTEC-ZGLG-GYLE, Healthwatch Suffolk, 12&13 Norfolk House, Williamsport Way,
Needham Market, Suffolk, IP6 8RW (no stamp required)**