

Children's Centre Survey - Family Survey

1. Are you currently a user of a Children's Centre service in Suffolk?

- Yes
- No

2. Which one of the below best describes your use of the Children's Centre service in Suffolk?

- I am a parent / carer for a child under 3
- I am a parent / carer of a child over 3
- I will be a parent soon

Other (please specify)

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3. Which Children's Centre sites do you mostly use?

- | | | |
|---|---|--|
| <input type="checkbox"/> Beccles Butterflies Children's Centre | <input type="checkbox"/> Haverhill Cartwheels Children's Centre | <input type="checkbox"/> Lowestoft Kirkley Children's Centre |
| <input type="checkbox"/> Bury St Edmunds Carousel Children's Centre | <input type="checkbox"/> Haverhill On Track Children's Centre | <input type="checkbox"/> Lowestoft Riverside Children's Centre |
| <input type="checkbox"/> Bury St Edmunds Hardwick Children's Centre | <input type="checkbox"/> Ipswich East Ipswich Children's Centre | <input type="checkbox"/> Lowestoft Roman Hill Children's Centre |
| <input type="checkbox"/> Bury Library Children's Centre | <input type="checkbox"/> Ipswich Hawthorn Children's Centre | <input type="checkbox"/> Lowestoft Uplands Children's Centre |
| <input type="checkbox"/> Debenham High Suffolk Children's Centre | <input type="checkbox"/> Ipswich Hillside Children's Centre | <input type="checkbox"/> Lowestoft Village Rise Children's Centre |
| <input type="checkbox"/> Eye Children's Centre | <input type="checkbox"/> Ipswich Willows Children's Centre | <input type="checkbox"/> Needham Market Robins Children's Centre |
| <input type="checkbox"/> East Bergholt Cherry Blossom Children's Centre | <input type="checkbox"/> Ipswich Quayside Children's Centre | <input type="checkbox"/> Reydon & Southwold Children's Centre |
| <input type="checkbox"/> Felixstowe Sea Breeze Children's Centre | <input type="checkbox"/> Ipswich Tree House Children's Centre | <input type="checkbox"/> Saxmundham Meadow Children's Centre |
| <input type="checkbox"/> Felixstowe The Oaks Children's Centre | <input type="checkbox"/> Ipswich Ravenswood Children's Centre | <input type="checkbox"/> Stanton Bluebells Children's Centre |
| <input type="checkbox"/> Brandon Children's Centre | <input type="checkbox"/> Ipswich Wooden House Children's Centre | <input type="checkbox"/> Stowmarket Acorns Children's Centre |
| <input type="checkbox"/> Mildenhall The Lark Children's Centre | <input type="checkbox"/> Ipswich Chatterbox Children's Centre | <input type="checkbox"/> Stowmarket Sunshine Children's Centre |
| <input type="checkbox"/> Newmarket Foley House Children's Centre | <input type="checkbox"/> Ipswich Meredith Children's Centre | <input type="checkbox"/> Sudbury Phoenix Children's Centre |
| <input type="checkbox"/> Glemsford Woodlands Children's Centre | <input type="checkbox"/> Ipswich Wellington Children's Centre | <input type="checkbox"/> Thurston Jigsaw Children's Centre |
| <input type="checkbox"/> Great Cornard Cornfields Children's Centre | <input type="checkbox"/> Ipswich Highfield Children's Centre | <input type="checkbox"/> Woodbridge/Kesgrave Caterpillar Children's Centre |
| <input type="checkbox"/> Hadleigh Brett River Children's | <input type="checkbox"/> Leiston Children's Centre | <input type="checkbox"/> Rendlesham Children's Centre |
| <input type="checkbox"/> Halesworth Dragonflies Children's Centre | <input type="checkbox"/> Lowestoft The Ark Children's Centre | <input type="checkbox"/> Kesgrave Children's Centre |

4. Do you or have you used any other sites to get services or support? (You can tick more than one)

- I haven't used services anywhere else
- Another Children's Centre
- At an outreach site
- One to One support in my home
- Library
- Job Centre Plus
- Citizen's Advice Bureau

Other (please specify)

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5. What kind of Children's Centre services have you used in Suffolk? (You can tick more than one)

- I haven't used any services
- For general information, advice and guidance
- Group activities such as Baby Massage, or Messy Play
- Employment or adult education/training
- In my home (one to one support)
- Health advice and information
- Parenting Support

Other (please specify)

6. Do you currently go to any service delivered by the Children's Centre but from a different venue?

- Stay and Play
- Drop In
- Information, advice and guidance
- Health Clinics
- Targeted groups where you book a place (parenting courses, Freedom Programme)
- Employment or training opportunities
- No I do not access any service in this way

Other (please specify)

7. Would you be willing to get Children's Centre services from any of the following locations?

- Another Children's Centre
- Local Village hall
- Community Centre
- Sport's Centre
- Library
- Church
- School
- None of these

Other (please specify)

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8. You answered the previous question by saying you would use another Children's Centre. Can you please tell us which you would use? (You can tick more than one)

- | | | |
|---|---|--|
| <input type="checkbox"/> Beccles Butterflies Children's Centre | <input type="checkbox"/> Haverhill Cartwheels Children's Centre | <input type="checkbox"/> Lowestoft Kirkley Children's Centre |
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9. In light of Suffolk County Council's proposal and changes, would the way you and your family currently use the Children's Centre service be affected?

- No change
- We would use another children's centre
- We would use a communtiy venue if possible
- Already use at least one other children's centre
- We would not use them at all
- Don't know

Other (please specify)

10. To what extent do you agree or disagree with Suffolk County Council's overall proposals for changes to the Children's Centre provision in Suffolk?

- Strongly Agree
- Agree
- Neither agree nor disagree
- Strongly disagree
- I don't know

11. Are there any further comments/suggestions you would like to make?

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Please note that this section is optional and you don't have to complete these questions if you don't want to. If you choose not to answer these questions, please tick the 'Prefer not to disclose' option so that we are aware of your choice.

The information you provide will be used for monitoring purposes only and your anonymity is assured. Any information provided is governed by the Data Protection Act 1998 and will be treated as strictly confidential.

Your information is used to better understand how our services are being accessed and used. It also helps us ensure that you are treated fairly and equitably in everything we do. Without your information, we can't always spot trends and issues which enable us to make changes or improvements.

12. If you choose not to answer any of these questions, please tick the 'Prefer not to disclose' option so that we are aware of your choice.

- Prefer not to disclose

13. Are you:

- Male
- Female
- Prefer not to disclose

14. Have you ever identified as transgender?

For the purpose of this question "transgender" is defined as an individual who lives, or wants to live, full time in the gender opposite to that they were assigned at birth.

- Yes
- No
- Prefer not to disclose

15. Which age group do you fit into?

- Under 16
- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to disclose

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16. The provision for disability within Equalities legislation defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) and has an adverse effect on the person's ability to carry out normal day-to-day activities.

Do you consider yourself to have a disability according to the terms given in the Equality legislation?

- Yes
- No
- Prefer not to disclose

17. If you have answered yes to the previous question, please indicate the type of impairment which applies to you from the list below.

People may experience more than one type of impairment, in which case please select all that apply. If your disability does not fit any of these types, please mark 'Other'.

- Physical impairment, such as difficulty using your arms or mobility issues which means using a wheelchair or crutches
- Sensory impairment, such as being blind / having a serious visual impairment or being deaf / having a serious hearing impairment
- Mental health condition, such as depression or schizophrenia
- Learning disability, (such as Down's Syndrome or dyslexia) or cognitive impairment (such as autism or head-injury).
- Long-standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy.
- Prefer not to disclose
- Other (please specify)

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18. To which of these groups do you consider you belong?

- Asian or Asian British: Indian
- Asian or Asian British: Pakistani
- Asian or Asian British: Bangladeshi
- Any other Asian background - please specify in the box below.
- Black or Black British: Caribbean
- Black or Black British: African
- Any other Black background - please specify in the box below.
- Chinese
- Mixed: White and Black Caribbean
- Mixed: White and Black African
- Mixed: White and Asian
- Any other Mixed background - please specify in the box below.
- White: English
- White: Irish
- White: Scottish
- White: Welsh
- White: British
- Gypsy or Irish Traveller
- Other white background - please describe
- Prefer not to disclose

Other ethnic group (please specify)

19. Your religion or belief

What group do you most identify with?

- No religion
- Baha'i
- Buddhist
- Christian
- Hindu
- Jain
- Jewish
- Muslim
- Sikh
- Prefer not to disclose

Any other religion or belief (specify if you wish)

20. What is your sexual orientation?

- Bisexual
- Gay man
- Gay woman/lesbian
- Heterosexual/straight
- Other
- Prefer not to disclose

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If you would like to find out about other consultations like this you may like to join the online [Suffolk Speaks Citizens Panel](#). Suffolk County Council and other local organisations have created the site to help raise awareness of public consultations in Suffolk. Joining takes only a couple of minutes and lets you choose the types of consultation you wish to be involved in through a simple email alert. This may be based upon the areas of our work that interest you, or perhaps when a consultation is taking place in your local area.

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Thank you for completing this survey. If you have any questions, please email ChildrensCentre.feedback@suffolk.gov.uk Or alternatively contact your local Children's Centre manager.

