

What are the next steps?

We are developing, with partner agencies and community organisations, approaches to work in a more integrated, joined up way that is better for children and families. Early adopter Multi-Agency teams are being developed in the Sudbury area and in Ipswich. This is an opportunity to develop and to test a whole system model which could then be extended across the county.

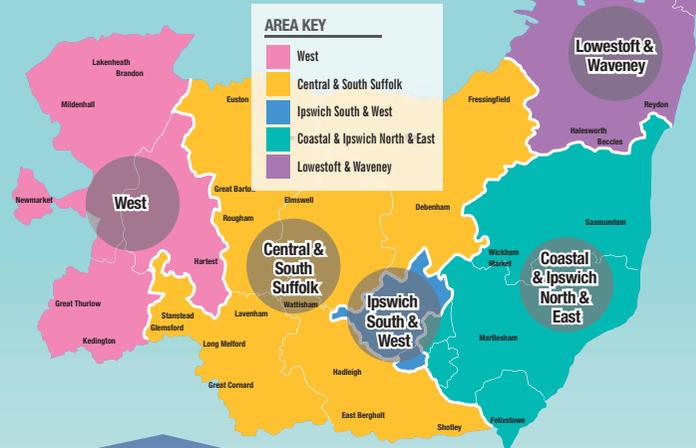
There is a wide range and depth of public sector, voluntary and community resources in Suffolk. We will build on Suffolk Infolink as an information resource to help families and practitioners and we will make better use of digital channels. We will work jointly with schools, other local services and community organisations so that more issues can be resolved by early help locally and to provide the longer term support network that is sometimes needed.

With partners we are developing therapeutic, accommodation and education provision in Suffolk to better meet the needs of Looked After Children and Care Leavers. We also need to agree a new Fostering Allowances Scheme to help achieve the right mix of high quality foster care placements.

Organisation of Suffolk County Council Children and Young People's Services

Social Care and Early Help teams are organised across 5 geographical areas in 13 local teams. Other services deliver countywide and are based around the population centres of Ipswich, Bury St Edmunds and Lowestoft.

Contact information for each of the teams and to find out more about the making every intervention count programme: www.suffolk.gov.uk/meic



Worried about a child or young person?

There is a single point of contact for the whole of Suffolk if you are worried that a child or young person is at risk of abuse, harm or neglect: Please call Customer First on **0808 800 4005** (free from landlines and most mobiles). This is a 24hr service.

Children & Young People's Services

MAKING EVERY INTERVENTION COUNT

Suffolk - Making every intervention count



Our transformation programme for children, young people and families in Suffolk

Children and young people in Suffolk

Most children and young people in Suffolk are living safe, healthy and happy lives. They have the support they need from their families and from services in their local communities.

Some children and families do need extra help at different points in their lives. This can range from early help with parenting, relationships, behaviours and disabilities to more specialist help with complicated long-term issues around domestic violence, drink and drugs, emotional well-being, neglect and child abuse.

Suffolk County Council Children & Young People's Services includes:

- Early Help services
- Health Visiting
- School Nursing
- Education & Learning
- Special Education Needs
- Social Care Services
- Fostering & Adoption
- Disabled Children's Services
- Youth Offending

The challenge for Suffolk Children & Young People's Services and the partner agencies and voluntary and community organisations that work closely with us is to make the best use of our joint resources to deliver the best possible outcomes for children, young people and families.

Making Every Intervention Count

Making Every Intervention Count is the 3 year programme of work to deliver this vision and help transform the services that support children, young people and their families in Suffolk.

A range of partners are already involved including Suffolk Police, Voluntary and Community Services, Health Services, Adults & Community Services and District & Borough Councils.

Making Every Intervention Count is working together with other Suffolk wide programmes such as Health and Social Care Integration and Supporting Lives, Connecting Communities and is also building links with local developments including Connect Sudbury and Lowestoft Rising.

OUR VISION

We want safer, happier children and to enable families to create sustainable change for themselves.

Key principles

- Children, young people & families at the heart of what we do
- Suffolk Signs of Safety & Wellbeing at the heart of how we practice
- Effective early help and, where needed, intervention
- One Family, One Plan, One Lead Worker
- Making best use of community assets and universal services
- A strong local network of professionals
- Building resilient families and communities
- A skilled and confident workforce
- Building on what works

What have we achieved so far?

- Over 1000 people from Suffolk County Council and 200 staff from partner agencies have been trained in Suffolk Signs of Safety & Wellbeing.

This is a new way of working based on establishing positive relationships between professionals and families to help families to take ownership of change needed.

Practitioners and families are already reporting that this approach is proving more engaging, leading to more purposeful work and better outcomes.

- The Suffolk Multi-Agency Safeguarding Hub (MASH) has been set up to provide a single point of contact in Suffolk for Adult Protection concerns and contacts to Children's Social Care to improve information sharing and decision-making
- We have restructured our services with effect from April 2015 to make the best use of our resources and to support development of multi-agency teams with partners.
 - We want to make services more local and connected with communities. 13 locality areas covering Suffolk have been established each with a Social Care and Early Help Team
 - Teams will work across the age range rather than split 0-11 & 12+. This will support more consistent work with the whole family.
 - Children's Centres and Health Visiting teams have been brought together to create more joined up services
 - Fostering & Adoption services have been merged to help focus on achieving permanency for children in care at the earliest point and to improve the recruitment and support for foster carers and adopters.
 - We are investing in IT and mobile working to help practitioners spend more time with families.
 - An Engagement Hub and an Intelligence Hub have been created to bring together our expertise in these areas
 - Children who are "looked after" will be supported by 4 county LAC teams, working closely with LAC Health, Education and Leaving Care services.

