

**GREAT YARMOUTH AND WAVENEY JOINT HEALTH SCRUTINY COMMITTEE
MINUTES OF THE MEETING HELD ON 8 April 2015**

Present:

Colin Aldred	Norfolk County Council
Alison Cackett	Waveney District Council
Michael Chenery (Substitute)	Norfolk County Council
Michael Ladd (in the Chair)	Suffolk County Council
Bert Poole	Suffolk County Council
Shirley Weymouth	Great Yarmouth Borough Council

Also Present:

Gill Marshall	Norfolk and Suffolk NHS Foundation Trust
Michael Scott	Chief Executive, Norfolk and Suffolk NHS Foundation Trust
Kim Arber	Great Yarmouth and Waveney CCG
Rebecca Driver	Great Yarmouth and Waveney CCG
Andy Evans	Chief Executive, Great Yarmouth and Waveney CCG
Maureen Orr	Democratic Support and Scrutiny Team Manager, Norfolk County Council
Paul Banjo	Democratic Services, Suffolk County Council
Tim Shaw	Committee Officer, Norfolk County Council

1 Apologies for Absence and Substitutions

Michael Chenery of Horsbrugh substituted for Michael Carttiss.

2 Minutes

The minutes of the previous meeting held on 6 February 2015 were confirmed as a correct record and signed by the Chairman.

3 Public Participation Session

There were no applications to speak in the Public Participation Session.

4 Declarations of Interest

Colin Aldred declared an "other Interest" in the "information item" about the possible relocation of GP practices because he was a patient at one of these practices where he knew one of the doctors.

5 Adult and Dementia Mental Health Services in Great Yarmouth and Waveney

5.1 The Joint Committee received a suggested approach from the Democratic Support and Scrutiny Team Manager at Norfolk County Council to a report from Great Yarmouth and Waveney Clinical Commissioning Group (CCG) and Norfolk and Suffolk NHS Foundation Trust (NSFT) on progress with the implementation of changes to adult and dementia mental health services in Great Yarmouth and Waveney.

5.2 In the course of discussion the following key points were noted:

- The witnesses pointed out that the building development work to consolidate all inpatient services at Northgate Hospital, including the building of a new Section 136 suite as part of the facility, had been tendered and building work was about to commence. At Members' request, Members of the Joint Committee would be invited to visit the hospital site sometime after the building work was completed in autumn 2015.
- The witnesses also pointed out that the NSFT planned to double the number of places available for children and young people in the Great Yarmouth and Waveney area to approximately 12 when the new facility at Carlton Court opened to the public early in 2016, but this sizeable increase in capacity would remain insufficient to meet public demand.
- In response to Members' detailed questions about the current services for children and young people, and the services that were being planned for the future, the NSFT agreed to provide Members' with an estimate of the total number of places required to meet demand in the Great Yarmouth and Waveney area.
- It was pointed out that with regard to older people's mental health services, the NSFT planned to re-open 10 beds on Laurel Ward at Carlton Court until such time as services to support older people in the community were fully developed.
- The witnesses said that the CCG and the NSFT had set up a focus group to explore locations for the information and resource centres for people and their families with dementia and mental health problems. The options for these centres that were currently being explored included replicating the learning disability resource services that were provided within libraries and/or other public buildings within the locality. A final decision regarding the locations for the information and resource centres was expected in May 2015.
- It was suggested that in addition to the provision of information and resource centres, GPs should be seen to be doing more to advise patients and carers as to where they could go to receive the kind of support that they needed in the local community.
- Members considered it important that people experiencing a mental health crisis got as responsive an emergency service as people needing urgent and emergency care for physical health conditions.
- It was pointed out that proposals for establishing a carer's register were being actively explored.
- The CCG intended to commission an extension to the Dementia Intensive Support Team (DIST) so that this team was able to provide a 24/7 service, working closely with the new out of hospital teams in Great Yarmouth and

Waveney area.

- The witnesses said that the NSFT would continue to provide specialist assessment for patients with dementia at Hammerton Court in Norwich, with on-going support provided locally in the Great Yarmouth and Waveney area. Patients and carers requiring support with travel costs to attend specialist assessments outside of the Great Yarmouth and Waveney area could request a travel claim form from the NSFT.
- Bearing in mind that the NSFT was in special measures', and that the CQC had commented about low staff morale within the NSFT, Members said that they would be interested to receive at the November 2015 meeting of the Joint Committee the results of NSFT monitoring of staff morale. In response it was pointed out that the NSFT undertook both an annual and a quarterly staff morale survey and that the NSFT would be willing to share staff survey results with Members of the Joint Committee.
- It was noted that the CQC had raised concerns about incidents of restraint and seclusion at the NSFT which were being addressed.
- Members were informed about a street triage initiative that had been introduced on a trial basis in Ipswich, whereby mental health professionals accompanied the police car in a triage car and provided an initial point of contact for police officers on the beat to receive advice on mental health issues. This compared with an initiative in Wymondham where the first integrated Mental Health Team in the country had been established in the Police Control Centre. The witnesses were asked to share with Members of the Joint Committee the results of research at the UEA into the Norfolk initiative and of a separate less detailed analysis of the Suffolk initiative (that had not been carried out by the UEA) when they became available (see also minute 7).

5.3 The Committee **agreed** to receive a further update report in 6 months (i.e. at the Joint Committee's meeting on 13 November 2015), on changes to adult and dementia mental health services and the establishment of the children's service at Carlton Court, including Norfolk and Suffolk NHS Foundation Trust (NSFT) staff survey results, if available.

5.4 It was further **agreed** that Members of the Joint Committee should be invited to visit the new facilities at Northgate hospital sometime after the building was opened to the public.

6 Information Only Items

6.1 The Joint Committee noted information on the following subjects:

- Great Yarmouth and Waveney Clinical Commissioning Group's approach to delivering services to children who have an Autistic Spectrum Disorder (ASD).
- Family Healthcare Centre, Gorleston.
- Possible relocation of GP practices in Gorleston.
- Relocation of wheelchair service. (The Committee noted that this was not considered to be a substantial variation in service provision).
- Changes to treatment criteria for hip and knee replacements.
- The impact of Greyfriars walk-in centre on attendances at the James Paget hospital accident and emergency department.

7 Forward Work Programme

7.1 The forward work programme was agreed subject to the following comments:-

- The Joint Committee would next meet on 22 July 2015 in the Assembly Room, Great Yarmouth Town Hall. A new Chairman and Vice-Chairman would be appointed and Suffolk County Council would provide scrutiny and committee support for the ensuing year.
- The scrutiny support officer from Norfolk said that she would email Members' an invitation to participate in a visit to the Police Control Centre at Wymondham on 14 April 2015, to observe the service that was provided to people who needed support because of mental health issues rather than Police intervention.

22 July 2015:-

1. 'Shape of the System' consultation – the Joint Committee noted that the CCG would consult about proposals for integrated health and social care services for Great Yarmouth and Waveney (subject to an NHS England assurance check in April 2015). It was noted that this consultation would include proposals for relocation of GP practices in Gorleston.

2. Liaison between police and mental health staff in Great Yarmouth and Waveney – an explanation and comparison of the different systems in place across Norfolk and Suffolk. Members would be invited to join Norfolk HOSC members on a visit to Norfolk Constabulary control room on 14 April 2015 to observe police and mental health staff liaison.

3. Diabetes care within primary care services in Great Yarmouth and Waveney – examination of the care provided to patients with diabetes within general practice in the light of the results of the National Diabetes Audit 2012-13.

Members' asked to be provided with an "information item" at their July 2015 meeting about whether the CCG had plans to set up an external pharmacy within the JPH.

7.2 13 November 2015:-

- **1. Shape of the System' consultation** – final consideration of the CCG's decisions following the consultation (timing subject to NHS England's assurance check in April 2015).
- **2. Adult and dementia mental health services in Great Yarmouth and Waveney** – an update report on changes to adult and dementia mental health services and the establishment of the children's service at Carlton Court, including Norfolk and Suffolk NHS Foundation Trust (NSFT) staff survey results, if available.

8 Urgent Business

There were no items of urgent business.

9 Dates and Times of Future Meetings

9.1 It was noted that the Committee would be meeting at 10.30 am on the following dates:

22 July 2015 (Great Yarmouth Borough Council offices)

13 November 2015 (venue to be arranged)

The meeting concluded at 11.45pm.

CHAIRMAN



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