

Scrutiny Priorities Workshop – 9 March 2016

10.10 am	Consultation Are we doing it well and how representative/valuable is it? What do we know about what local people value in terms of local services?	Simon Higgins - Head of Strategic Communications and Customer Service Julian Brown - Consultation and Engagement Manager, Resource Management
10.50 am	Progress towards digitalisation and website improvement What do people want and how will the plans ensure that people are able to access what they need in terms of services?	Simon Higgins - Head of Strategic Communications and Customer Service Liz Moss - Digital Transformation Manager, Resource Management Mark Burgess - Senior Customer Experience Manager, Resource Management Gareth Prosser - Digital Customer Experience Manager, Resource Management
11.30 am	IT Strategy Is the organisation making the best use of improvements in information technology – what is the plan and what is it intended to deliver?	Paul Doe - Head of CIO Architecture and Design, Resource Management
12.00 noon	Progress with supporting lives connecting communities What difference is it making on the ground?	John Lewis – Assistant Director, Adult and Community Services Sharon Miller – Head of Service Transformation, Adult and Community Services Julia Rodwell – Cluster Manager, Adult and Community Services Erika Newbury – Social Worker, Adult and Community Services
12.40 pm	Break for Lunch	
1.30 pm	Assistive Technology What is the potential for developing use of assistive technology in adult social care?	John Lewis – Assistant Director, Adult and Community Services Jayne Harvey – Head of Strategic Commissioning (East)
2.10 pm	Fire Service What are the plans for closer collaboration?	Mark Hardingham – Chief Fire Officer Mark Sanderson - Deputy Chief Fire Officer Dave Pederson – Group Commander, SFRS
2.50 pm	Round up	Councillor Mary Evans – Chairman of Scrutiny Committee

At the close of the workshop the Committee will move back to the main agenda in order to complete its business.