

**GREAT YARMOUTH AND WAVENEY JOINT HEALTH SCRUTINY COMMITTEE  
MINUTES OF THE MEETING HELD ON 6 February 2015**

**Present:**

Colin Aldred	Norfolk County Council
Alison Cackett	Waveney District Council
Michael Carttiss (Chairman)	Norfolk County Council
Michael Ladd	Suffolk County Council
Bert Poole	Suffolk County Council
Shirley Weymouth	Great Yarmouth Borough Council

**Also Present:**

David Wright	Chairman, James Paget University Hospitals NHS Foundation Trust
Christine Allen	Chief Executive, James Paget University Hospitals NHS Foundation Trust
Maureen Orr	Democratic Support and Scrutiny Team Manager, Norfolk County Council
Paul Banjo	Democratic Services, Suffolk County Council
Tim Shaw	Committee Officer, Norfolk County Council

**1 Apologies for Absence and Substitutions**

There were no apologies for absence.

**2 Minutes**

The minutes of the previous meeting held on 8 October 2014 were confirmed as a correct record and signed by the Chairman.

**3 Public Participation Session**

There were no applications to speak in the Public Participation Session.

**4 Declarations of Interest**

There were no declarations of interest.

**5 James Paget University Hospitals NHS Foundation Trust Transformation Plan**

**5.1** The Joint Committee received a suggested approach from the Democratic

Support and Scrutiny Team Manager at Norfolk County Council to a report from David Wright, Chairman, and Christine Allen, Chief Executive, at the James Paget University Hospitals NHS Foundation Trust about progress on its two year transformation plan.

**5.2** In the course of discussion the following key points were noted:

- David Wright and Christine Allen explained how the transformation plan was about more than how the JPH could make cost savings in order to meet its financial targets, they said the transformation plan was about redesigning services and improving the welfare of patients and in particular the quality of patient care and patient safety.
- They said the JPH strived to meet its financial targets but would not compromise on patient care.
- Good progress was being made in meeting the challenges set out in the transformation plan.
- The JPH had seen a significant increase in demand for its services; in 2014/15 there was £2.8m of additional planned activity and £1m of additional activity related to emergency admissions. The hospital had experienced a 9% increase in A&E attendances and a 7% increase in emergency admissions.
- The transformation strategy had been refined to focus on planned future activity and to include some pilot work in A&E and ambulatory services.
- Increased admissions to A&E reflected a reduction in services available outside of the hospital and in community services, as well as increased public awareness of hospital services in general.
- Seven day services had been achieved, particularly in the services necessary for safe discharge of patients such as consultants, radiology, diagnostics and social care. It was intended that all staff who worked in roles that were considered to be essential to patient safety (including temporary staff) and in the safe discharge of patients, should be employed in a 7 day service. Enhanced work rosters would be introduced for nursing staff to improve the care provided to patients. There was more work to be done on terms and conditions for other staff
- The hospital was looking to Europe and to the Philippines to meet its need for additional nurses, where it had not been possible to recruit or retrain locally.
- The service changes that arose from the transformation strategy would inform the way the JPH used its current facilities and the design of buildings on the hospital site and how buildings were used to support high quality services.
- The hospital was developing a commercial strategy to generate income from rental space, research and in-house services.
- The hospital's computerised appointment system applied to all JPH departments but the "custom and practice" of how the computer system was used had varied significantly throughout the hospital but was now being streamlined.
- One of the key aims of the transformation plan was to reduce bed pressures and to improve patient flow. The service changes that arose from the transformation strategy were aimed at achieving a much quicker turnaround of patients from hospital to care at home.

- There were currently 37 cases of delayed transfers of care at the JPH, 20 cases of patients awaiting their choice of after-care, plus patients with other requirements.
- The JPH was expected to have an overall deficit of somewhere between £2m and £15m by the end of 2015/16.
- A report on the working of the 111 Service was presented in 2014 to the Suffolk Health Overview and Scrutiny Committee and would be shared with Members of the Norfolk Health Overview and Scrutiny Committee.

**5.3** The Committee noted the good progress with the transformation plan and requested a further report in one year's time. It was suggested that this report should include an update on progress with the transformation plan, the level of savings achieved and patient feedback about the service.

## **6 Information Only Items**

**6.1** The Joint Committee noted information on the following subjects:

- 'The Shape of the System' Developing Modern and Sustainable Health Services in Great Yarmouth and Waveney.
- Patrick Stead Hospital temporary redeployment of overnight in-patient facilities.

## **7 Forward Work Programme**

**7.1** The forward work programme was agreed with the following amendments:-

- The Joint Committee would meet on 22 July 2015 in the Assembly Room, Great Yarmouth Town Hall. A new Chairman and Vice-Chairman would be appointed and Suffolk County Council would provide scrutiny and committee support for the ensuing year.
- 'The Shape of the System' consultation by Great Yarmouth and Waveney CCG on integrated health and social care services was moved from the next meeting on 8 April to the meeting on 22 July 2015. This was because the public consultation launch date had been postponed to 3 June 2015.

The scrutiny support officers from Norfolk and Suffolk were asked to discuss a suggestion for a new Joint Committee to examine mental health services in the two counties in light of the CQC inspection report published on 3 February 2015.

## **8 Urgent Business**

There were no items of urgent business.

## **9 Dates and Times of Future Meetings**

**9.1** It was noted that the Committee would be meeting at Great Yarmouth Borough Council at 10.30 am on the following dates:

8 April 2015  
22 July 2015

The meeting concluded at 12.45pm.

**CHAIRMAN**



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