

Suffolk Health and Wellbeing Board

A committee of Suffolk County Council

Report Title:	Norfolk and Waveney Digital Roadmap
Meeting Date:	21 July 2016
Chairman:	Councillor Tony Goldson
Board Member Lead(s):	Andy Evans
Author:	Peter Gage Head of Analytics & Planning, NHS Great Yarmouth and Waveney Clinical Commissioning Group peter.gage@nhs.net

What is the role of the Health and Wellbeing Board in relation to this paper?

1. The local digital roadmaps (LDRs) require approval by Health and Wellbeing Boards. As Waveney is included in the Norfolk and Waveney Digital Roadmap, this paper seeks to assure the Health and Wellbeing Board that the needs of Waveney health and social care providers are met within the Norfolk and Waveney LDR footprint.

Key questions for discussion:

2. The key question for discussion is:
 - Does the content of the Norfolk and Waveney LDR paper provide assurance to the Suffolk Health and Wellbeing board?

What actions or decisions is the Board being asked to take?

3. The Board is asked to agree that assurance will be gained by the Health and Wellbeing Board by regular updates from NHS Great Yarmouth and Waveney Clinical Commissioning Group.

Brief summary of report

4. The local digital roadmap is a five year digital technology plan in our local health and social care system and is expected to include the following elements: a five-year vision for digitally-enabled transformation; a capability deployment schedule and trajectory, outlining how professionals will increasingly operate ‘paper-free at the point of care’ over the next three years; a delivery plan for a set of universal capabilities, detailing how progress will be made in fully exploiting the existing national digital assets; an information sharing approach.
5. The Five Year Forward View (5YFV) makes a commitment that, by 2020, “all patient and care records will be digital, interoperable and real-time by 2020”. In

February, the Secretary of State announced £4.2bn of funding for NHS technology, including £1.8bn to create a paper-free health and care system which can be accessed by LDR submissions. A number of recent and forthcoming reviews have confirmed that clinical improvement is underpinned by digital transformation.

Main body of report

Background

6. All Health and social providers have organised themselves into Local Digital Roadmap footprints. The Suffolk digital roadmap covers all providers within the Ipswich East and Suffolk West geographical areas with the exception of Great Yarmouth and Waveney (currently part of the Norfolk and Waveney footprint). The second phase has been completed inviting all NHS secondary care providers to complete Digital Maturity Self-assessments. This work was coordinated by North and East London Commissioning Support Unit (NELCSU) who have also been tasked with establishing appropriate Strategic and Operational stakeholder forums and engaging with local CCGs and providers.
7. Norfolk and Waveney LDR Stakeholder Group Aims and Objectives are:
 - a) Continued alignment with the Sustainability Transformation Plan (STP) work streams
 - b) Setting the stage for the successful delivery of the NHS 5YFV by active contribution to the LDR
 - c) Improvement of the LDR through partnership working to establish concrete delivery plans made and delivered in partnership that includes:
 - i) Members of the digital stakeholder group will champion and embed a culture of partnership working within their own organisations
 - ii) Building a more sustainable workforce across partner organisations
 - iii) Sharing expertise to secure better outcomes for the delivery of digital projects underpinning the Norfolk & Waveney Sustainability and transformation Plan.
8. Parallel to this, work is underway within primary and social care to establish their digital transformation needs over the next five years.
9. The Norfolk and Waveney (N&W) System has completed a Digital Maturity Self-Assessment which assesses the readiness, capabilities and infrastructure which will be critical to the delivery of this vision. It is clear that there are significant gaps compared to the national position, which will need to be addressed if the system is to deliver the transformational change for patients which is envisaged.

Capability Group	National	N&W
Strategic Alignment	76%	57%
Leadership	77%	39%
Resourcing	66%	42%
Governance	74%	53%
Transfers of Care	48%	30%
Enabling Infrastructure	68%	46%

10. The LDR has highlighted significant challenges and opportunities; Norfolk and Waveney is predominantly a rural population, with a demographic age profile with a greater proportion of older people compared to the England average.
 - While the workforce is stable, it can be more challenging to attract (for example) specialised IT skills to the area, compared to urban areas. The Norfolk and Waveney workforce strategy will seek to address this.
 - Historically there has been under-investment in technology. There is significant work required to ensure that organisations have the capabilities to optimise the use of digital technologies. However, it is clear that the innovative use of technology is critical to bring care closer to the patient, and enable the sharing of information between clinical professionals to support that care.
11. The aims and objectives for the N&W Stakeholder group include;
 - a) Identifying present opportunities for improving the digital interactions along local health and care pathways
 - b) Developing of clear one year digital delivery plans based on the NHS Digital capabilities, shared and visible to partner organisations
 - c) Working collaboratively to agree on an ambitious high level five year delivery plan, with the goal of delivering the 5YFV in time
 - d) The stakeholder group are ensuring alignment between the N&W STP and LDR
 - e) Timelines are the same as the wider regional Sustainability and Transformation Plans. Once both the strategic plans and digital roadmaps are submitted, the LDR will be assessed within the broader context of the STP assessment
12. Great Yarmouth and Waveney CCG have developed a system five year plan and the footprint is meeting nationally defined milestones.

Key Questions

13. The key questions are:
 - Is there sufficient resource within the health and social care to ensure the delivery plan meet milestones and expected outcomes?
 - Is there more work to do to ensure that digital transformation underpins the Sustainability and Transformation Plan work streams?
 - Is there an opportunity to align programme management resources between the LDR and STP?
 - How will we engage with our patients and service users to ensure digital transformation is fit for purpose and meaningful for the residents of Waveney?

Why this action/decision is recommended

14. All Health and Wellbeing boards are expected to approve digital roadmaps prior to submission to NHS England

Alternative options

15. It may be considered more appropriate to give the Chair of the Board delegated approval for the final submission.

Who will be affected by this action/decision?

16. All primary health, community health and secondary health and social care providers in Waveney will be included in the Norfolk and Waveney footprint.

Sources of further information

- a) FIVE YEAR FORWARD VIEW <https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>
- b) THE FORWARD VIEW INTO ACTION: Paper-free at the Point of Care - Preparing to Develop Local Digital Roadmaps
<https://www.england.nhs.uk/digitaltechnology/wp-content/uploads/sites/31/2015/09/digi-roadmaps-guid.pdf>