



Key Points from the Police and Crime Panel Meeting held on 19 July 2016

I write in response to the email from Vanessa Scott dated 1st August 2016 requesting various updates following the Police & Crime Panel meeting held on 19th July 2016. I would respond as follows:-

1. *The Panel recommended that further information be provided by the PCC regarding the Constabulary's public communications plan.*

I attach a Corporate Communications update at Appendix 1.

2. *The Panel recommended that further information be provided by the PCC regarding the Constabulary's 'visibility' plan, relating to visibility of local police officers and Police Community Support Officers (PCSO).*

I attach the Visibility Plan at Appendix 2.

3. *The Panel recommended that further information be provided by the PCC regarding the Constabulary's plans for enforcement of parking offences (outside of Ipswich), during the transition period before the potential transfer of this function to the other Suffolk local authorities.*

I attach a paper at Appendix 3.

4. *The Panel recommended that further information be provided by the PCC regarding the perception that some PCSOs are being asked to volunteer to take on additional uniformed duties.*

This appears to have been a stand-alone comment made by one PCSO – there is certainly no pressure being exerted to make any member of staff work beyond their contracted hours or terms of reference. This incident has been explored with the T/Superintendent and the PCSO's line manager.

5. *The Panel recommended that further information be provided by the PCC regarding a further look at the incidents of hate crimes in Suffolk, as the numbers quoted in the meeting by the PCC were perceived by Panel members to be very low.*

I attach a paper at Appendix 4.

6. *The Panel recommended that further information be provided by the PCC regarding reiteration of the important role played by the Neighbourhood Watch schemes and their co-ordinators.*

Nationally, the Neighbourhood Watch movement is part of the Citizens In Policing family, along with the Special Constabulary, Police Support Volunteers and Cadets. Suffolk Constabulary remain committed to working with the Suffolk Neighbourhood Watch Association (SNWA) to achieve its overarching aim is to bring neighbours together to create strong, friendly, active communities where crime and anti-social behaviour are less likely to happen. Suffolk communities have had an active Association with 1,300 schemes active across the county. Currently the scheme is looking to build its relationship not just with police but other key partners including the Fire Service, Parish and District Councils and Trading Standards. Our local link with schemes is through the Safer Neighbourhood Teams and we continue to encourage schemes to make contact with the SNTs. Across the County schemes get in contact with police and receive information through a variety of ways;

- Local Priority Setting meetings – these are advertised through the Force Website. For Example they can attend the Ipswich Neighbourhood Committee Mtgs – details on SNT newsletters and IBC website (this will vary by area)
- Local SNT engagement events – for example the Hadleigh Parish Forum, Woodbridge Meet the Sergeant Surgeries, Community Impact Days (there will be one in Felixstowe 13/09)
- Subscribe to Police Connect
- Facebook, Twitter
- Emailing the local SNT via the Constabulary Website
- Reading / downloading the SNT Newsletter from the website
- Crimestoppers 0800 555111 (Anonymous)
- 101
- CC has insisted on a dedicated point of contact in each SNT and this is being actioned.

ACC Kearton and Supt, South presented to NHW Co-ordinators recently to reinforce the support for the Scheme across the county.

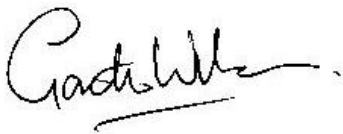
7. *In consideration of the PCC's strategic objective on 'Responding to Emergencies' the Panel recommended that further information be provided by the PCC regarding:*

- *Improvement of the 101 service and response times, including partnership working and new website capability.*
- *The feedback that is given by the Constabulary to members of the public who have reported issues.*

- *The Command and Control Room resource review taking place in July / August, including information about staff retention.*
- *Publicity regarding whom people should contact (999, 101, 111 or another number?) with concerns about suspicious behaviour by a member of the public, especially if associated with mental health conditions.*

I attach paper at Appendix 5.

Please do not hesitate to contact me should you have queries on any of the above.

A handwritten signature in black ink, appearing to read 'Gareth Wilson', with a horizontal line underneath the name.

Gareth

Gareth Wilson, Chief Constable

