



## VISIBILITY PLAN

1. Following the Suffolk Local Policing Review the remit of the SNTs have been refocused on working towards addressing the most challenging demands both in terms of people and places within their areas. PCSO's will be carrying out tailored roles, focused on demand and be task-driven to support community concerns with partners.
2. As such the way that SNTs maintain their visibility within the community will change, as PCSO's default position should now be long term partnership working/problem solving and not generic High Visibility foot patrols.
3. Previously, Visibility Plans have often focused heavily on 'Traditional' policing methods such as Static points in key locations at core times. Academic evidence shows that this is not effective and may increase community concerns in low demand areas. High Visibility patrols have been shown to be effective if they are targeted to a specific issue in a High Demand area.
- 4. Internal Visibility**
  - SNT Sgt to liaise with NRT and NST Sergeants at commencement of duty to discuss resources, priorities and operational issues.
  - LPC Inspector, where practicable, to schedule attendance at their respective SNT briefings.
  - SNT to ensure priorities are up to date on TABS tasking systems and NRT/NST teams are engaged with a view to joint working. The current SNT Priorities will be displayed on a regularly updated poster in the Briefing Room.
  - Late turn SNT PCs to join the Late turn NRT briefing (operational commitments permitting).
  - Consider allowing new probationers to spend at least two days during their tutorship working on an SNT.

## 5. External Visibility

### General

- Farm Watch, Neighbourhood Watch and Community Speed Watch schemes be contacted and supported by officers attending when able for support. **(ASB/Crime reduction PCSO)**
- Shop Watch, Pub Watch Industrial Estate Watch schemes etc. to be contacted and supported by officers attending when able for support **(Retail/Licencing PCSO).**
- Campaigns (Crime/Local Issues, Publicity, PCC priorities, engagements) **(ASB/Crime reduction PCSO)**
- Ensure visibility for hard to reach groups such as the elderly, disabled, supported living and minority ethnic groups. **(Vulnerable Communities PCSO, PCSO for the Chronically Excluded, Mental Health PCSO.)**
- Officers will patrol high demand crime & ASB hotspots as identified via TABS, ATTCG or public **(ASB/Crime Reduction PCSOs and SNT PCs.)**
- Town centres to be patrolled on foot by SNT on Market days **(Retail/Licencing PCSOs and SNT PCs)**
- Identify locations, or peak times, which present an opportunity to maximise engagement with the local community. Some examples would include outside gates of local schools during afternoons, when parents await collection of their children **(School Liaison PCSO, Young Person PCSO and SNT PCs)** , or (with the permission of the relevant store managers) the entrance foyers of large supermarkets **(Retail/Licencing PCSOs and SNT PCs)**

## 6. Partner Agency

- SNT representation will be provided at key meetings.
- Links to be made with key Partners for example (but not exclusively);
  - Hospitals, Mental Health Suites and GP surgeries **(Mental Health PCSO)**
  - Child and Young People Services, Schools, Colleges, Children Homes and YOT **(Young Person PCSO, School Liaison PCSO, SFF PCSO)**
  - Parish Councils, Crime Reduction and Environmental Health departments in District Councils, Housing Associations **(ASB/Crime Reduction PCSO, SFF PCSO)**
  - Adult Care Services, Housing Services in District Councils, Homelessness organisations, local Drug and Alcohol treatment agencies, DWP, **Probation (PCSO for Chronically Excluded and SFF PCSO)**
  - DV departments within District and County Councils, Local Woman's Refuge, local DV charities, IDVAs **(DV PCSO)**

- Wherever possible maximise use mobile data devices and work from key partner agency locations. This will build those working relationships with these partner agencies. Where working from these premises is not possible then make use of short secondments and/or shadowing.

## **7. Social Media**

- LPC Inspectors and SNT Sgts to be provided with access to Twitter accounts, to publicise local engagement and local policing issues via social media. Consideration should be given for other mediums of social media to be used e.g. SNT Facebook pages and live monthly forums.

<u>Visibility Type</u>	<u>Community Engagement</u>	<u>Demand Management</u>	<u>Vulnerability and Safeguarding</u>	<u>Crime Reduction</u>
	To undertake focused community engagement activities, helping communities feel safer;	To work with partners to reduce demand on our services, focusing on early intervention;	To protect vulnerable members of communities and victims;	To work with partners to prevent crime and ASB, promoting awareness and expertise of preventative measures. To deliver local solutions to local problems, working on targeting interventions with both people and places;
External (general)	Farm Watch, NHW and CSW schemes contacted/supported by officers and attended when able to support <b>(ASB/Crime reduction PCSO)</b>	Farm Watch, NHW and CSW schemes contacted/supported by officers and attended when able to support <b>(ASB/Crime reduction PCSO)</b>		Farm Watch, NHW and CSW schemes contacted/supported by officers and attended when able to support <b>(ASB/Crime reduction PCSO)</b>
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External (general)	Campaigns (Crime/Local issues, Publicity, PCC priorities, engagements) <b>(ASB/Crime reduction PCSO)</b>		Campaigns (Crime/Local issues, Publicity, PCC priorities, engagements) <b>(ASB/Crime reduction PCSO)</b>	Campaigns (Crime/Local issues, Publicity, PCC priorities, engagements) <b>(ASB/Crime reduction PCSO)</b>
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