

Great Yarmouth & Waveney Health Overview and Scrutiny Committee
7 October 2016

Glossary of Terms and Abbreviations

A&E	Accident And Emergency
APS	Admission Prevention Service
ASD	Autistic Spectrum Disorders
CCG	Clinical Commissioning Group
CNA	Could not attend (as opposed to DNA for 'did not attend') – the term is used mainly for children who depend on parents / others to bring them to appointments
CQC	Care Quality Commission
DNA	Did not attend
DSN	Diabetes Specialist Nurse
ECCH	East Coast Community Healthcare
EEAST	East Of England Ambulance Service NHS Trust
ENT	Ear, nose & throat
FUP	Follow up
GP	General Practitioner
GY&W	Great Yarmouth And Waveney
HbA1c	<p>Glycated haemoglobin</p> <p>Glycated haemoglobin develops when haemoglobin, a protein within red blood cells that carries oxygen throughout the body, joins with glucose in the blood, becoming 'glycated'.</p> <p>By measuring glycated haemoglobin clinicians are able to get an overall picture of what average blood sugar levels have been over a period of weeks/months.</p> <p>For people with diabetes this is important as the higher the HbA1c, the greater the risk of developing diabetes-related complications.</p> <p>Targets for HbA1c are as follows:-</p> <ul style="list-style-type: none"> • For people without diabetes the range is 20-41 mmol/mol (4% - 5.9%) • For people with diabetes an HbA1c level of 48 mmol/mol (6.5%) is considered good control • For people at greater risk of hypoglycaemia (lower than normal blood sugar) a target of HbA1c of 59 mmol/mol (7.5%) to reduce the risk of hypos.

IC24	Integrated Care 24 (a not for profit social enterprise organisation providing GP out of hours and NHS 111 services)
ICS	Integrated Care System
IVF	In-Vitro Fertilisation
JPUH	James Paget University Hospital
KPI	Key Performance IndicatoA&E
MIU	Minor Injuries Unit
NHOSC	Norfolk Health Overview and Scrutiny Committee
NSFT	Norfolk and Suffolk NHS Foundation Trust (the mental health trust)
OHT	Out of hospital team
PALS	Patient Advice and Liaison Service
QOF	Quality outcomes framework
UCC	Urgent Care Centre
WTE	Whole time equivalent