

**GREAT YARMOUTH AND WAVENEY JOINT HEALTH SCRUTINY COMMITTEE  
MINUTES OF THE MEETING HELD ON 15 July 2016**

**Present:**

Alison Cackett	Waveney District Council
Michael Carttiss (Elected Chairman)	Norfolk County Council
Michael Chenery (Substitute)	Norfolk County Council
Michael Ladd	Suffolk County Council
Bert Poole	Suffolk County Council
Shirley Weymouth	Great Yarmouth Borough Council

**Also Present:**

Eric Foster	A Member of the public who spoke during the public participation session about the Greyfriars walk-in centre.
Adrian Myers	A Great Yarmouth Borough Councillor for Lothingland Ward who spoke about the Greyfriars walk-in centre when this matter was raised at item 7.
Michael Bateman	Head of Education Inclusion Service, Norfolk County Council
Georgina Green	Head of Service Development, Special Educational Needs / Alternative Provision, Children & Young People's Services, Suffolk County Council
Jan Welsh	Head of County Inclusion Support Service, Suffolk County Council
Elizabeth Bethell	Autism Suffolk
Dr Sue Ellis	Consultant Psychologist, Norfolk and Suffolk NHS Foundation Trust
Mark Gower	Designated clinical officer, Norfolk and Suffolk NHS Foundation Trust
Cath Byford	Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG
Lorraine Rollo	Head of Communications and Engagement, NHS Great Yarmouth & Waveney CCG
Julie Styles	Regional Manager, IMH Group
Gill Morshead	Locality Manager, Norfolk and Suffolk NHS Foundation Trust

Fran O'Driscoll	Director of Partnership and Delivery, GY&W CCG
Maureen Orr	Democratic Support and Scrutiny Team Manager, Norfolk County Council
Paul Banjo	Democratic Services, Suffolk County Council
Tim Shaw	Committee Officer, Norfolk County Council

## **1A Election of Chairman**

### **Resolved**

That Michael Carttiss be elected Chairman of the Joint Committee for the ensuing year.

## **1B Election of Vice-Chairman**

### **Resolved**

That Michael Ladd be elected Vice-Chairman of the Joint Committee for the ensuing year.

Michael Ladd took the chair In the absence of Michael Carttiss who had telephoned to say that he would be late attending the meeting.

(Michael Ladd in the Chair)

## **2 Apology for Absence and Substitution**

Michael Chenery of Horsbrugh substituted for Colin Aldred.

## **3 Minutes**

The minutes of the previous meeting held on 15 April 2016 were confirmed as a correct record and signed by the Chairman.

## **4 Public Participation Session**

With the permission of the Chairman, Mr Eric Foster, a member of the public, spoke about the health facilities that were available at the GP and walk in centre at Greyfriars. Mr Foster said that while attending at Greyfriars he had suffered a heart attack and was transported immediately to the James Paget University Hospitals NHS Foundation Trust for treatment that saved his life.

## **5 Declarations of Interest**

There were no declarations of interest.

## **6 Services for children who have an Autistic Spectrum Disorder (ASD)**

**6.1** The Joint Committee received a suggested approach from the Democratic Support and Scrutiny Team Manager at Norfolk County Council to an update report from Great Yarmouth and Waveney Clinical Commissioning Group (CCG), and Norfolk and Suffolk County Councils' Children's Services on plans for the improvement of services for children who have an Autistic Spectrum Disorder. The Committee also received written comments from Autism Suffolk and Autism Anglia.

**6.2** The Committee received evidence from Cath Byford, Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG, Michael Bateman, Head of Education Inclusion Service, Norfolk County Council, Georgina Green, Head of Service Development, Special Educational Needs / Alternative Provision, Children & Young People's Services, Suffolk County Council, Jan Welsh, Head of County Inclusion Support Service, Suffolk County Council and Elizabeth Bethell, Autism Suffolk.

**6.3** In the course of discussion the following key points were noted:

- The Joint Committee was informed by the witnesses about the different approaches that were being taken by Children Services at Norfolk and Suffolk County Councils to meet the needs of children who had an Autistic Spectrum Disorder (ASD). These approaches were explained in some detail in the written reports.
- It was pointed out that the GY&W CCG was working with the two county councils on an all age autism strategy.
- The GY&W CCG planned to undertake a full clinical service review during the current financial year and the autism pathway would be part of that review. The review would examine ongoing recruitment difficulties (including the continual difficulty in recruiting community paediatricians to the area) as well as examining how to develop an improved service to support families in the area who were awaiting assessment or needed support following diagnosis.
- The Joint Committee was concerned that changes in commissioning arrangements across Norfolk and Suffolk meant that community paediatricians were no longer able to request an educational psychology assessment and educational psychologists were no longer able to attend the multi-agency panels on a regular basis. This was because attendance at these meetings was classed as 'traded activity' and unless funding was set aside to fund this activity the current pathways for children who had an Autistic Spectrum Disorder would struggle to become NICE compliant.
- Michael Bateman, Head of Education Inclusion Service, Norfolk County Council, said that he had a total staffing establishment of 180 staff. The staffing establishment included 20 occupational therapists (and five specialist staff for children with ASD). The total budget for inclusion services in Norfolk was £69m.
- Jan Welsh, Head of County Inclusion Support Service, Suffolk County Council, pointed out that this compared with a total budget of £47m for inclusion services in Suffolk (the third lowest funded Inclusion Service in the country). She added that there had been a significant increase in demand for inclusion services in Suffolk in the last 3 years, from 450

- children seeking support in 2013 to 1,000 children in 2016.
- In Suffolk the behaviour support team was to merge with the inclusion support service with 50 staff in the new service. Children would be able to receive support before receiving the diagnosis of autism.
  - All of the witnesses said that they accepted and acknowledged that support for any child should be based on the individual child's needs.
  - Elizabeth Bethell of Autism Suffolk said that Autism Suffolk had 3 family support workers, an administrator and 3 volunteers who provided a service to the whole of Suffolk. As a family support worker she was responsible for supporting 564 families living in the Waveney area who had been referred to Autism Suffolk as part of their post diagnostic support.
  - Autism Suffolk was concerned to ensure continued practical and financial support for the future work of the Family Support Worker, within Autism Suffolk, for Waveney post March 2017 when the current contract to work in Waveney came to an end.

**6.4** The Joint Committee **agreed** to the following:-

- a. That the commissioners should visit Sunbeams Play, Great Yarmouth, during the community paediatric service review to hear the views of service users and staff.
- b. That during the community paediatric service review the commissioners should focus on designing services to meet the individual needs of the child and their parents.
- c. That there should be more joint working and sharing of best practice between the two counties across the GY&W area.
- d. That there should be more joined-up thinking and working together between agencies to close gaps in service provision.
- e. That the GY&W CCG and representatives from Norfolk and Suffolk County Council Children's Services attend in 12 months' time to update the Joint Committee on progress with services for children who have an autistic spectrum disorder.
- f. That the Chairman & Vice Chairman raise within their County Councils the need for improved resourcing of services for children with an autistic spectrum disorder, particularly in respect of early intervention.

**Michael Carttiss took the Chair at this point in the proceedings**

**7 Greyfriars Walk-In Centre**

**7.1** The Joint Committee received a suggested approach from the Scrutiny Officer at Suffolk County Council to an update report from Great Yarmouth and Waveney Clinical Commissioning Group (GY&W CCG) on plans to replace Greyfriars walk-in centre with an enhanced NHS 111 service and expanded out-of-hours care.

**7.2** The Committee received evidence from Cath Byford, Deputy Chief Executive,

NHS Great Yarmouth & Waveney CCG, Lorraine Rollo, Head of Communications and Engagement, NHS Great Yarmouth & Waveney CCG, Julie Styles, Regional Manager, IMH Group.

**7.3** In the course of discussion the following key points were noted:

- The contract extension for GP and walk in services at the Greyfriars Walk In Centre in Great Yarmouth was due to end on 30 September 2016.
- The contract could not be extended for a further term without infringing EU regulations.
- The GY&W CCG did not consider the ending of the contract and the proposals to re-provide services were significant enough changes to require a formal public consultation.
- There were 5,125 patients registered with the GP practice at Greyfriars. These patients would be subject to a “managed list dispersal” to other GP practices in the locality, subject to patients being able to register with another GP practice of their choice, if that GP practice was accepting new patients.
- It was intended to carry out a review of the homeless service that was currently provided from the Greyfriars centre to 40 patients in the Great Yarmouth area with a view to it being widened to cover the Great Yarmouth and Waveney area as a whole. No new money had been identified for this extended service.
- The GY&W CCG intended to replace the Greyfriars walk-in centre with an enhanced NHS 111 service and expanded out-of-hours care.
- The GY&W CCG intended to review provision of minor injuries services within primary care in the area.
- GY&W CCG intended to work with IMH Group to fully understand the extent of use of the walk-in centre facility by their registered patients and to take account of this information in the re-provision of alternative services.
- The Joint Committee stressed the importance of promoting the new 111 service to local people. Members were informed that the East of England Ambulance Service NHS Trust (EEAST) had been kept informed about the proposed changes and would be monitoring the impact on the 999 service.
- It was noted that a public meeting about the changes was due to be held in Beccles on 28<sup>th</sup> July 2016 at 1.30 pm.

**7.4** Adrian Myers, the local Borough Councillor, expressed some concern about the impact that the closure of Greyfriars could have on the service that was provided to vulnerable children at risk of harm who were currently seen by a specialist nurse at the Greyfriars practice. He said that the high levels of deprivation in the centre of Great Yarmouth meant that the continuation of this service in its current form should be seen as essential. Mr Myers also expressed concern about the future service for homeless people.

**7.5** In reply, the Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG, confirmed that a service was provided at Greyfriars to 159 children and that the needs of these children would be met by a “managed list dispersal” to other GP practices in the locality. She also confirmed that there will be a review of the service currently provided to homeless people with a view to ensuring a service for all of this group across the CCG area.

**7.6** The Joint Committee **agreed** to the following:-

- a. That GY&W CCG be asked to provide information on what service will be provided in future to the vulnerable children at risk of harm who are currently seen by a specialist nurse at the Greyfriars practice and the local Borough Councillor be kept informed of developments.
- b. That the Joint Committee review the progress of the replacement services for Greyfriars in January 2017. That GY&W CCG, James Paget University Hospitals NHS Foundation Trust (JPUH) and East of England Ambulance Service NHS Trust (EEAST) be asked to attend the Joint Committee when members consider this issue.

## **8 Update on the Implementation of the Changes to Adult and Dementia Mental Health Services**

**8.1** The Joint Committee received a suggested approach from the Scrutiny Officer at Suffolk County Council to an update report from Norfolk and Suffolk NHS Foundation Trust on progress with implementation of the changes to adult and dementia mental health services in Great Yarmouth and Waveney.

**8.2** The Committee received written evidence from Cath Byford, Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG and verbal evidence from Gill Morshead, Locality Manager, Norfolk and Suffolk NHS Foundation Trust.

**8.3** In the course of discussion the following key points were noted:

- The main building work at the Carlton court site was on schedule to be completed by 29<sup>th</sup> July 2016, prior to the opening of the building to patients.
- Service delivery for adult and dementia mental health services was in line with the new contract and specifications.
- There had been some staffing challenges, particularly with recruiting newly qualified nurses at entry point.
- There were no mental health beds for mothers (with psychosis) and babies in the East of England (however there was a Perinatal Mental health Service); NSFT was interested in developing such a service and the Joint Committee asked to be kept informed of any such developments as an information item.

**8.4** The Joint Committee **agreed** to the following:-

- a. That a visit by Joint Committee Members' to the new children's facility at Carlton Court should be arranged for August 2016.
- b. That Joint Committee Members' should receive an update on the implementation of the changes to adult and dementia mental health services as an information item (not an item for discussion) in one year's time.

## **9 'Shape of the System' implementation: a six-month progress update**

**9.1** The Joint Committee received a suggested approach from the Scrutiny Officer at Suffolk County Council to an update report from Great Yarmouth and Waveney Clinical Commissioning Group (CCG) on the progress of implementing its decisions following the public consultation on "The Shape of the System- Developing modern and sustainable health services in Great Yarmouth and Waveney."

**9.2** The Committee received evidence from Cath Byford, Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG and Fran O'Driscoll, Director of Partnership and Delivery, NHS Great Yarmouth & Waveney CCG.

**9.3** The Joint Committee **noted** the report that included:

- a. An update on progress against the plan for implementing the "Shape of the System."
- b. Engagement with various local communities and stakeholders to provide locally tailored models of service provision.
- c. The likely impact on the service to patients during implementation.
- d. Current status and plans for the Community hospital beds.

## **10 GP practice premises in Gorleston and Bradwell: a six-month implementation progress update**

**10.1** The Joint Committee received a suggested approach from the Scrutiny Officer at Suffolk County Council to an update report from Great Yarmouth and Waveney Clinical Commissioning Group (CCG) on progress in relocating GP practice premises in Gorleston and Bradwell.

**10.2** The Committee received evidence from Fran O'Driscoll, Director of Partnership and Delivery, NHS Great Yarmouth & Waveney CCG.

**10.3** The Joint Committee **noted** the report from the CCG that included :

- a. Overall progress against the CCG's plan for implementing the Gorleston/Bradwell GP practice changes.
- b. Plans for engagement with Gorleston / Bradwell GP practice patients about the implementation of the changes.
- c. Changes to service plans, including the position regarding the Family Health Partnership that was in discussions about a future merger and relocation to the Central Surgery site in Lowestoft.
- d. An update on CCG strategic planning to quantify and address the need for additional or enhanced primary care facilities in GY&W, in liaison with local planning authorities.

## **11 Information Only Items**

**11.1** The Joint Committee **noted** information on the following subjects:

- Policing and Mental Health services; and
- Root cause analysis of the January 2016 'Business Continuity' Event.

## **12 Forward Work Programme**

- 12.1** The forward work programme was **agreed** with the addition of the following items:-

**20 January 2017** – ‘Progress of services to replace Greyfriars (IMH) practice and walk-in service’. Attendees at the meeting to include representatives from the CCG, JPUH and EEAST.

**14 July 2017** – An information bulletin on ‘Update on the implementation of changes to adult and dementia mental health services’.

**14 July 2017** – ‘Services for children who have an autistic spectrum disorder’. Attendees at the meeting to include representatives from the CCG and Norfolk and Suffolk Children’s Services.

## **13 Urgent Business**

There were no items of urgent business.

## **14 Date and Time of Next Scheduled Meeting**

- 14.1** It was noted that the Committee would next meet at Riverside Campus, Lowestoft at 10.30 am on Friday, 7 October 2016.

The meeting concluded at 13.50 pm.

**CHAIRMAN**



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