

**GREAT YARMOUTH AND WAVENEY JOINT HEALTH SCRUTINY COMMITTEE  
MINUTES OF THE MEETING HELD ON 7 October 2016**

**Present:**

|  |                                |
|--|--------------------------------|
| Alison Cackett   | Waveney District Council       |
| Jennifer Chamberlin<br>(Substitute)                              | Norfolk County Council         |
| Nigel Legg (Substitute)  | South Norfolk District Council |
| Michael Ladd (Vice-<br>Chairman and Chairman for<br>the meeting) | Suffolk County Council         |
| Bert Poole   | Suffolk County Council         |
| Shirley Weymouth   | Great Yarmouth Borough Council |

**Also Present:**

|                  |   |
|------------------|---|
| Cath Byford      | Deputy Chief Executive, NHS Great Yarmouth &<br>Waveney CCG   |
| Adele Madin      | Executive Director of Adult Services / Professional Head<br>of Physiotherapy, East Coast Community Healthcare |
| Michaela Hewitt  | Operational Head of Integrated Care, East Coast<br>Community Healthcare                                       |
| Caroline Burgess | Out of Hospital Co-ordinator, East Coast Community<br>Healthcare  |
| Sonia Barker     | Suffolk County Councillor   |
| David Finnigan   | Member of the Public  |
| Graham Catchpole | Beccles Town Council  |
| Jane Murray      | Waveney District Councillor   |
| Lorraine Rollo   | NHS GY&W CCG  |
| Rebekah Butcher  | Democratic Services, Suffolk County Council   |
| Maureen Orr      | Democratic Support and Scrutiny Team Manager,<br>Norfolk County Council                                       |
| Tim Shaw         | Committee Officer, Norfolk County Council   |

**1 Apologies for Absence and Substitution**

Jennifer Chamberlin substituted for Colin Aldred.

Nigel Legg substituted for Michael Carttiss.

*In the absence of Michael Carttiss, who had given his apologies, Michael Ladd, the Vice-Chairman, took the chair for the meeting.*

## **Michael Ladd in the Chair**

### **2 Minutes**

The minutes of the previous meeting held on 15 July 2016 were confirmed as a correct record and signed by the Chairman.

### **3 Public Participation Session**

#### **3.1 Beccles Minor Injury Unit**

With the permission of the Chairman, Graham Catchpole, Mayor of Beccles Town Council, spoke about the public campaign against the proposed changes to the way in which minor injuries services were to be delivered in Beccles. He said that the campaign was the subject of a local petition and contained more than 29,000 signatures.

3.2 In reply, the Chairman reminded the Joint Committee that information about the proposed changes could be found within the Information Bulletin at item 7 (d) of the agenda. It was noted that the GY&W CCG was running a public engagement exercise on this matter and that the outcome would be reported to a GY&W CCG Governing Body meeting held in public on 27 October 2016.

#### **3.3 Funding for the Autism Suffolk Family Support Worker Service**

Sonia Baker, a Suffolk County Councillor, said that she had recently attended the AGM of the GY&W CCG at which the issue of funding for the Autism Suffolk Family Support Worker service when the current contract ended in March 2017 (see minute 6.3 of 15 July 2016) was discussed.

3.4 **The Joint Committee agreed:  
To receive an Information Bulletin briefing on this subject on 20 January 2017.**

### **4 Declarations of Interest**

There were no declarations of interest.

### **5 Diabetes Care within primary care services in Great Yarmouth**

5.1 The Joint Committee received a suggested approach from the Democratic Support and Scrutiny Team Manager at Norfolk County Council to an update report from Great Yarmouth and Waveney Clinical Commissioning Group (GY&W CCG) about primary care services, including prevention, diagnosis, early intervention and long-term care for people with diabetes in Great Yarmouth and Waveney.

5.2 The Committee received evidence from Cath Byford, Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG.

**5.3** In the course of discussion the following key points were noted:

- The Joint Committee was informed about the steps that the GY&W CCG was taking to commission and create an integrated model of diabetes care across primary care, community and acute hospital settings, and how this strategy included specialist foot clinics, integrated working with pharmacists in the community, recruitment from the voluntary sector to take the pressure off primary care, and the pro-active use of 'Apps' technology.
- The Deputy Chief Executive of the GY&W CCG said that in working to develop and deliver a diabetes strategy, the GY&W CCG had commissioned a specialist diabetes nurse service to deliver clinics in GP practices. The new service built on the existing diabetes specialist nurse service provided at the James Paget Hospital (JPH).
- The specialist nurse service in GP practices was described as a Tier 2 service that supported the Tier 3 service provided at the JPH.
- The expanded service had started to go live on 1<sup>st</sup> August 2016. It was expected to take the GY&W CCG between 6 to 12 months to gather evidence of noticeable improvements. When fully operational the new service would include 4 nurses delivering clinics to patients in GP practices and education to patients and clinicians.
- In reply to questions, it was pointed out that the GY&W CCG was working with Norfolk public health to prepare a bid to participate in the second wave of the nationally funded diabetes prevention programme that aimed at providing patients with pre-diabetes access to lifestyle education in an attempt to prevent diabetes.
- The GY&W CCG was also working with Diabetes UK on a foot care pathway review.
- The Deputy Chief Executive of the GY&W CCG said that the GY&W CCG would be taking part in the Right-care programme. This involved the GY&W CCG being clustered for comparative learning purposes with 10 CCGs with a similar population. The lessons to be learnt would be used to identify realistic opportunities to improve healthcare throughout the entire population of the 10 CCGs. The names of the CCGs with which the GY&W CCG was to be compared would be made available to Members when they next considered this subject.

**5.4** **The Joint Committee commended the new model of specialist nurse care provided by the GY&W CCG and agreed to return to the subject in a year's time when they would like to examine the following issues:**

- **Progress of the new diabetes specialist nurse model of care**
- **Data on the numbers of people with diabetes being cared for in a primary care setting rather than in secondary care**
- **Data on the level of provision of the recommended care processes and treatment for patients with diabetes**
- **Progress with the national Diabetes Prevention Programme, on which the CCG was working with Public Health.**

**5.5** **The Joint Committee also agreed to recommend to the Norfolk and Suffolk Directors of Public Health that they should raise at national level the need**

**for a concerted nationwide campaign of proactive advice to the public about what it meant to have type 2 diabetes and what people could do to reduce their risk in terms of diet, exercise and other measures.**

## **6 Out-of-Hospital Teams**

**6.1** The Joint Committee received a suggested approach from the Scrutiny Officer at Norfolk County Council to a report from Great Yarmouth and Waveney Clinical Commissioning Group (GY&W CCG) on progress of Out-of-Hospital services in Great Yarmouth and Waveney.

**6.2** The Committee received evidence from Cath Byford, Deputy Chief Executive, NHS Great Yarmouth & Waveney CCG, Adele Madin, Executive Director of Adult Services / Professional Head of Physiotherapy, East Coast Community Healthcare (ECCH), Michaela Hewitt, Operational Head of Integrated Care, East Coast Community Healthcare and Caroline Burgess, Out of Hospital Co-ordinator, East Coast Community Healthcare.

**6.3** In the course of discussion the following key points were noted:

- The witnesses said that the ECCH had announced that the Patrick Stead Hospital would temporarily no longer admit new patients due to staff shortages. This was attributed to staff moving to take up new positions elsewhere in the NHS.
- Members said that while they understood the reasons for the staffing shortage they were disappointed at the temporary suspension of inpatient admissions and the impact that nursing shortages could have for patient safety.
- The Joint Committee discussed in some detail the out of hospital care provided by the ECCH at the Lowestoft OHT and at the North OHT, and the out of hospital care provided by Sole Bay Health in Southwold and Reydon.
- Members referred to the considerable amount of new housing that was due to be built in some areas of Great Yarmouth and Waveney and stressed how important it was that the GY&W CCG made appropriate responses to Local Authorities regarding the implications of planning applications.

**6.4** **The Joint Committee agreed to write to the GY&W CCG to fully support the GY&W CCG in the provision of an out of hospital team for the Beccles, Bungay, Kessingland and Halesworth areas. The Joint Committee considered it important that Halesworth was not left out of plans to improve out of hospital services.**

**6.5** **The GY&W CCG was reminded that it needed to respond to consultation about planning applications for housing, as NHS services were already under pressure in some areas.**

**6.6** **The Joint Committee agreed to request that the information bulletin for the meeting on 20 January 2017 should include information on the following subjects:**

- **staff turnover and vacancy levels within the out-of-hospital teams**

- the latest situation regarding the Patrick Stead Hospital or other provision for the Halesworth area.
- the trend in emergency admissions to hospital.

**6.7** The Joint Committee agreed to request that the information bulletin for the meeting on 20 January 2017 should include information on the following issue:

- the trend in delayed transfers of care (it was understood that data for the Christmas and New Year period would not be available but the GY&W CCG was asked to give its impression of how well the system had coped during that period).

## **7 Information Only Items**

**7.1** The Joint Committee **noted** information on the following subjects:

- (a) Patrick Stead Hospital, Halesworth – temporary suspension of inpatient admissions
- (b) Greyfriars walk-in centre
  - i. update on alternative services
  - ii. future service for vulnerable children - information provided by the GY&W CCG in response to a question raised at 15 July 2016 Joint Health Scrutiny Committee meeting
- (c) Changes to IVF provision
- (d) Beccles minor injury unit – engagement exercise
- (e) Retirement of Great Yarmouth and Waveney CCG Chief Executive (**The Joint Committee agreed to pass on its best regards to Andy Evans on his retirement**).

## **8 Forward Work Programme**

**8.1** The Joint Committee agreed the forward work programme, subject to the addition of the following items:

### **The information bulletin for 20 January 2017**

- Update on the issue of funding for the Autism Suffolk Family Support Worker service when the current contract ends in March 2017 (see minute 6.3, 15 July 2016).
- Progress of the out-of-hospital service, including:-
  - An update on staff turnover and vacancy levels within the out-of-hospital teams
  - the latest situation regarding the Patrick Stead Hospital or other provision for the Halesworth area.
  - the trend in emergency admissions to hospital
- the trend in delayed transfers of care at the James Paget Hospital (data for the Christmas and New Year period will not be available but the GY&W CCG will give its impression of how well the system has coped during that period).

### **The Joint Committee meeting on 4 April 2017**

- Learning disability services in Great Yarmouth – progress of the local Transforming Care Programme (which is part of the national response to the Winterbourne View case) and plans to significantly reshape services for people with learning disabilities and / or autism by 2018-19.

**8.2** In considering the forward work programme the Joint Committee noted that Sustainability and Transformation Plans (STPs) were being introduced across the country as part of the delivery of the NHS Five Year Forward View - the shared vision for the future of the NHS. The STP represented a significant challenge for the Norfolk and Waveney area and progress was not as advanced as in some other areas of the country. The Joint Committee would be kept informed of progress regarding the STP through the Information Bulletin.

### **9 Urgent Business**

**9.1** There were no items of urgent business.

### **10 Date and Time of Next Scheduled Meeting**

**10.1** It was agreed that the Joint Committee would next meet at Riverside Campus, Lowestoft at 10.30 am on Friday, 20 January 2017.

The meeting concluded at 13.05 pm.

**CHAIRMAN**



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