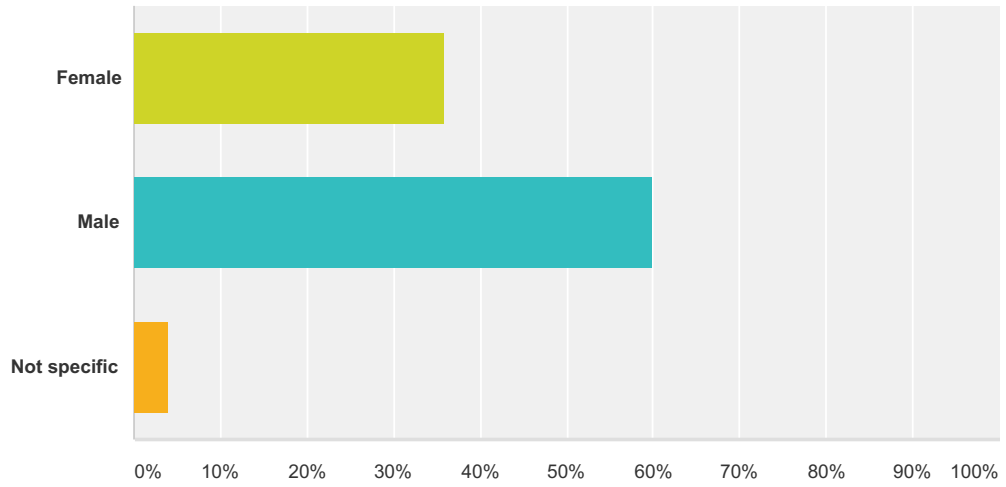


**Q1 Please tell us the first 3 or four letters of
your postcode - eg AL7 or WD25**

Answered: 50 Skipped: 0

Q2 What is your child/young person's gender?

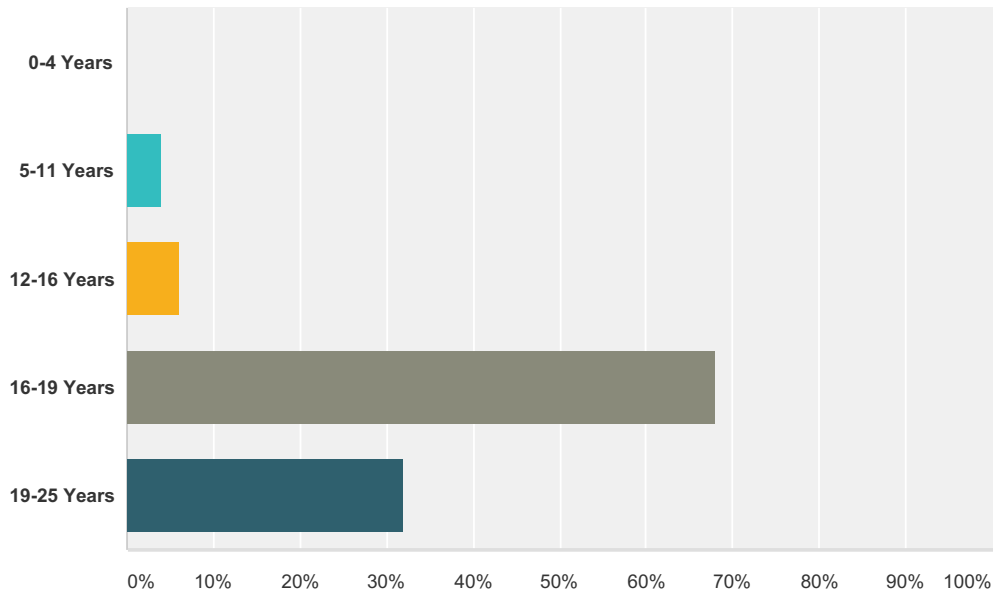
Answered: 50 Skipped: 0



Answer Choices	Responses	Count
Female	36.00%	18
Male	60.00%	30
Not specific	4.00%	2
Total		50

Q3 What age range is your child or young person?

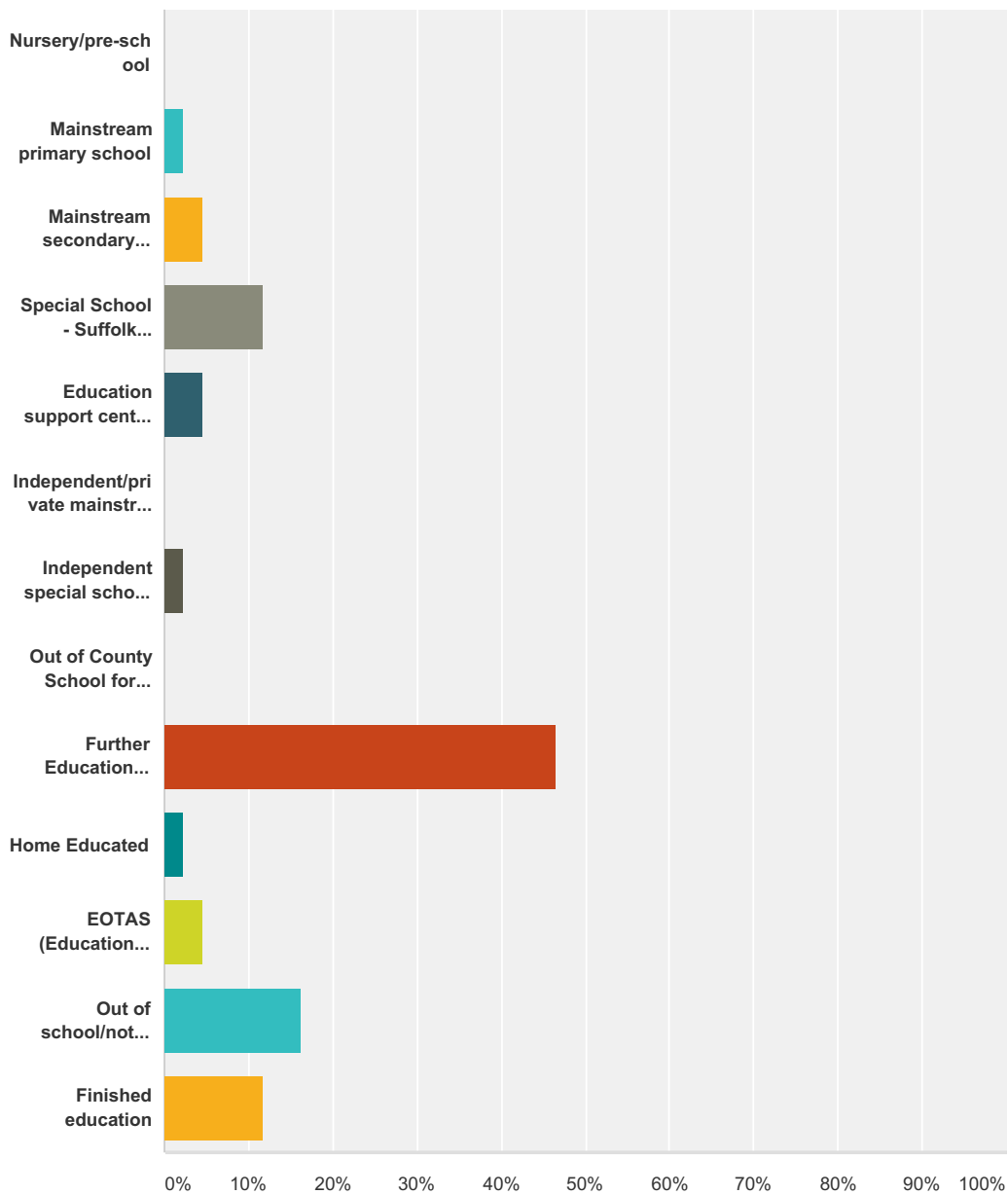
Answered: 50 Skipped: 0



Answer Choices	Responses
0-4 Years	0.00% 0
5-11 Years	4.00% 2
12-16 Years	6.00% 3
16-19 Years	68.00% 34
19-25 Years	32.00% 16
Total Respondents: 50	

Q4 What type of education setting does your child/young person go to?

Answered: 43 Skipped: 7



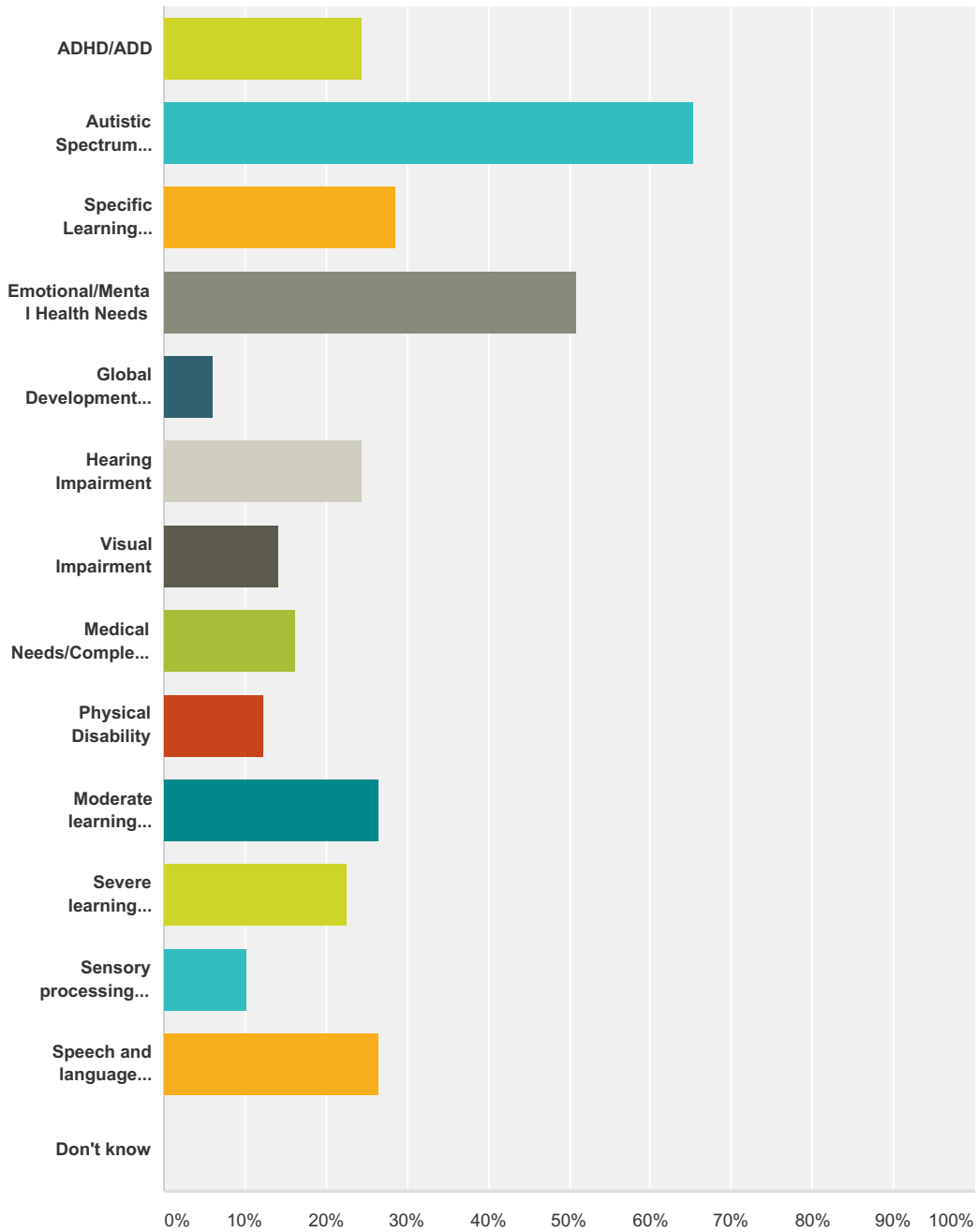
Answer Choices	Responses
Nursery/pre-school	0.00% 0
Mainstream primary school	2.33% 1
Mainstream secondary school	4.65% 2
Special School - Suffolk County Council	11.63% 5
Education support centre or pupil referral unit	4.65% 2
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	2.33% 1
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	46.51%	20
Home Educated	2.33%	1
EOTAS (Education other than at school)	4.65%	2
Out of school/not receiving an education	16.28%	7
Finished education	11.63%	5
Total Respondents: 43		

Q5 What type of needs has your child been assessed as having? Tick as many as apply.

Answered: 49 Skipped: 1



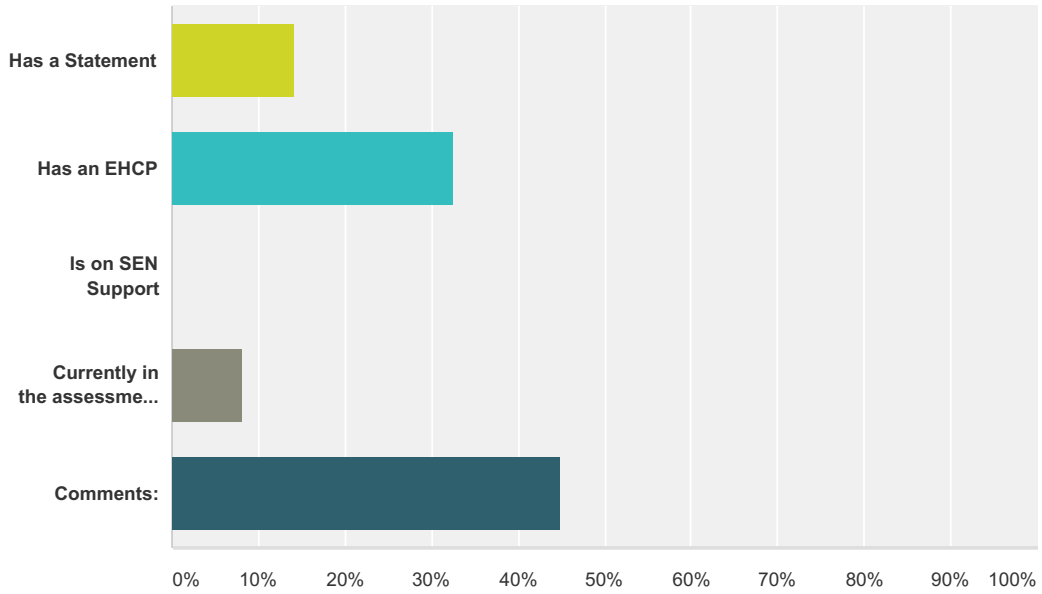
Answer Choices	Responses
ADHD/ADD	24.49% 12
Autistic Spectrum Disorder	65.31% 32
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	28.57% 14
Emotional/Mental Health Needs	51.02% 25
Global Development Delay	6.12% 3

Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	24.49%	12
Visual Impairment	14.29%	7
Medical Needs/Complex Health Needs	16.33%	8
Physical Disability	12.24%	6
Moderate learning difficulties	26.53%	13
Severe learning difficulties	22.45%	11
Sensory processing disorder	10.20%	5
Speech and language impairment	26.53%	13
Don't know	0.00%	0
Total Respondents: 49		

Q6 Which of the following apply to your child/young person:

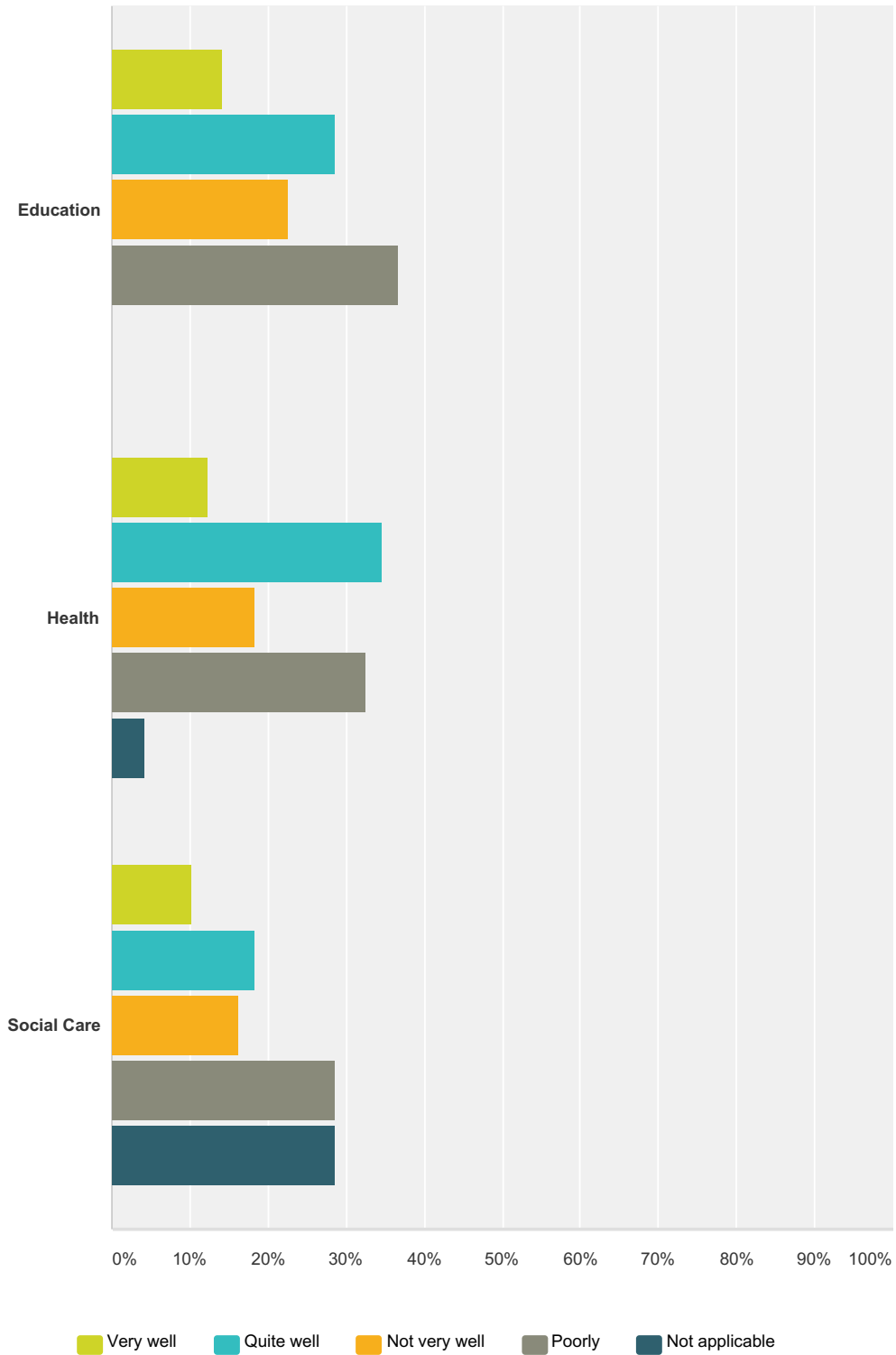
Answered: 49 Skipped: 1



Answer Choices	Responses
Has a Statement	14.29% 7
Has an EHCP	32.65% 16
Is on SEN Support	0.00% 0
Currently in the assessment process.	8.16% 4
Comments:	44.90% 22
Total	49

Q7 Please tell us how well you think your child/young person's needs have been identified by -

Answered: 49 Skipped: 1



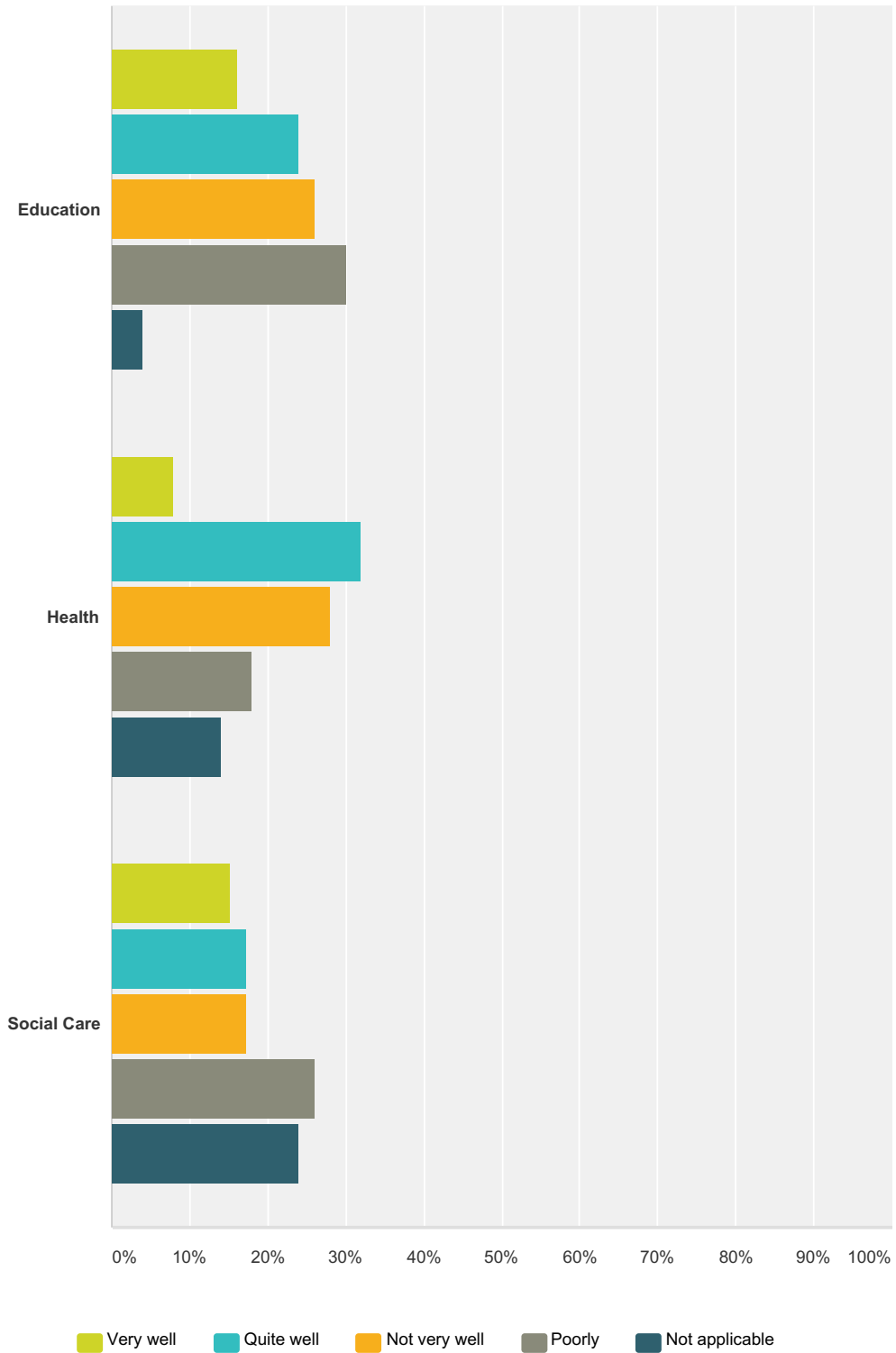
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	14.29% 7	28.57% 14	22.45% 11	36.73% 18	0.00% 0	49
Health	12.24% 6	34.69% 17	18.37% 9	32.65% 16	4.08% 2	49

Suffolk Parent Carer Satisfaction Survey.

Social Care	10.20% 5	18.37% 9	16.33% 8	28.57% 14	28.57% 14	49
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Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-

Answered: 50 Skipped: 0



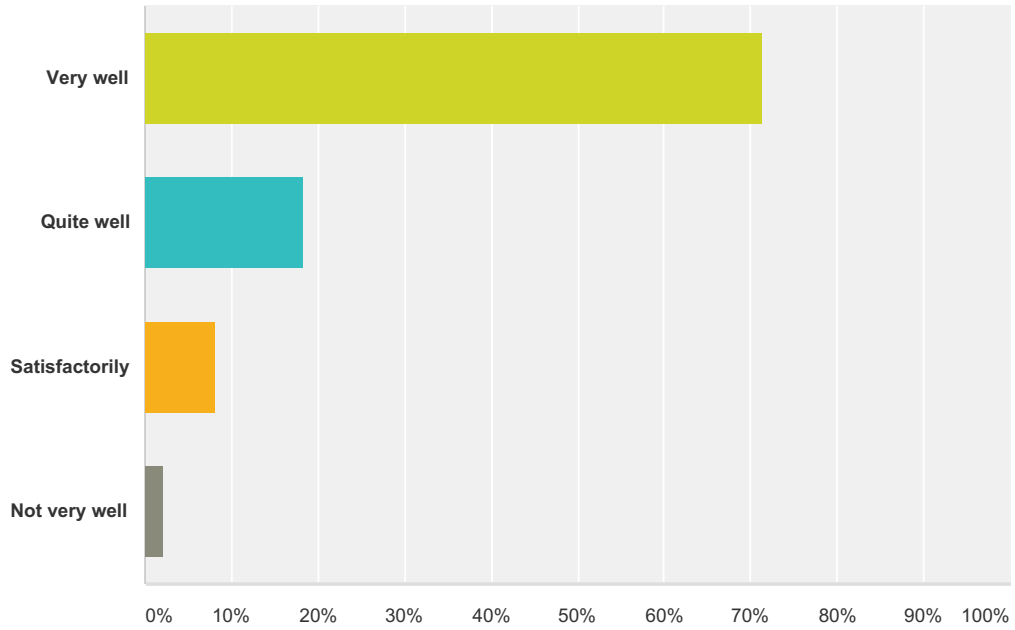
	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	16.00% 8	24.00% 12	26.00% 13	30.00% 15	4.00% 2	50	2.82
Health	8.00% 4	32.00% 16	28.00% 14	18.00% 9	14.00% 7	50	2.98

Suffolk Parent Carer Satisfaction Survey.

Social Care	15.22% 7	17.39% 8	17.39% 8	26.09% 12	23.91% 11	46	3.26
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Q9 How well do YOU understand your child/young person's needs?

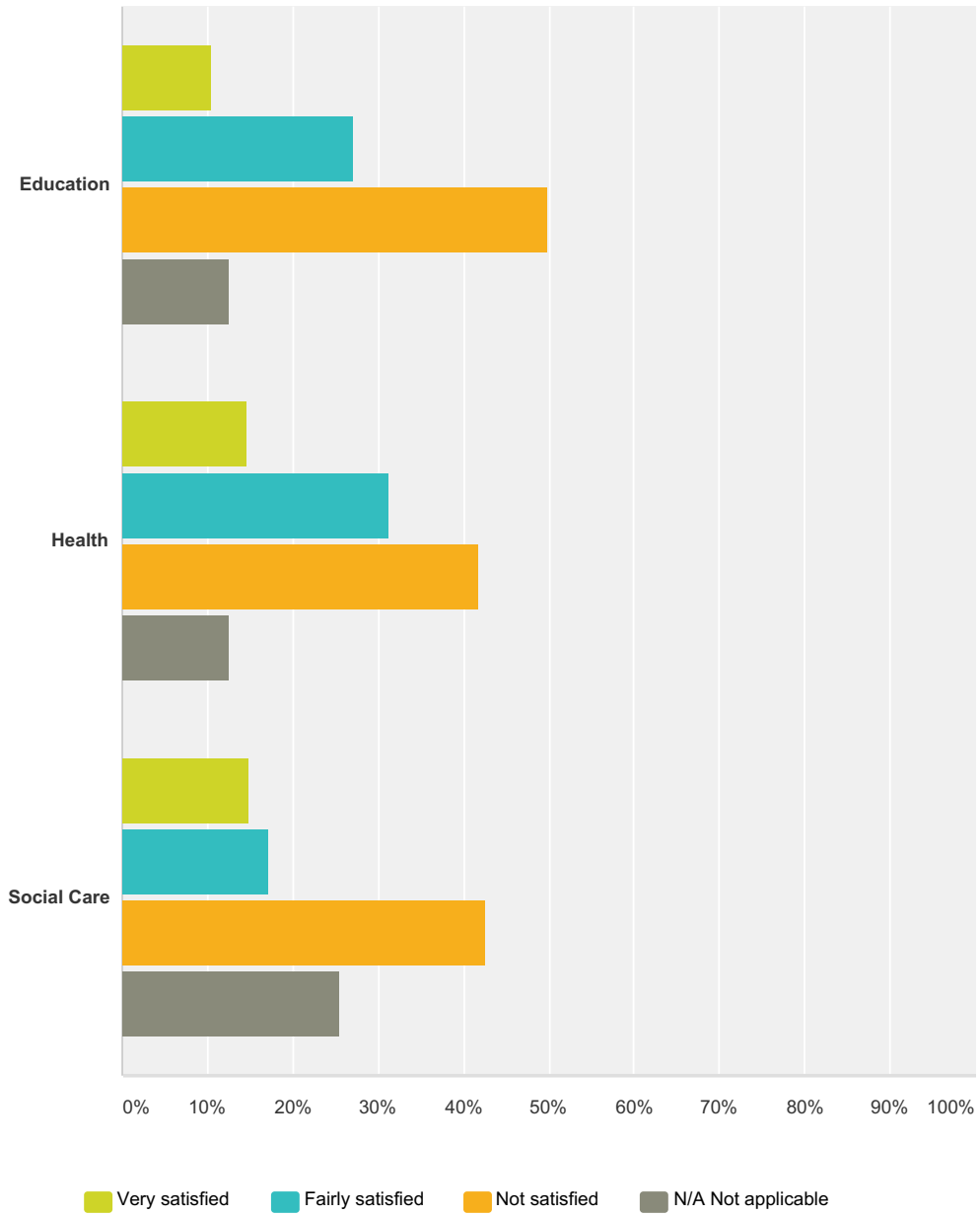
Answered: 49 Skipped: 1



Answer Choices	Responses	
Very well	71.43%	35
Quite well	18.37%	9
Satisfactorily	8.16%	4
Not very well	2.04%	1
Total		49

Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

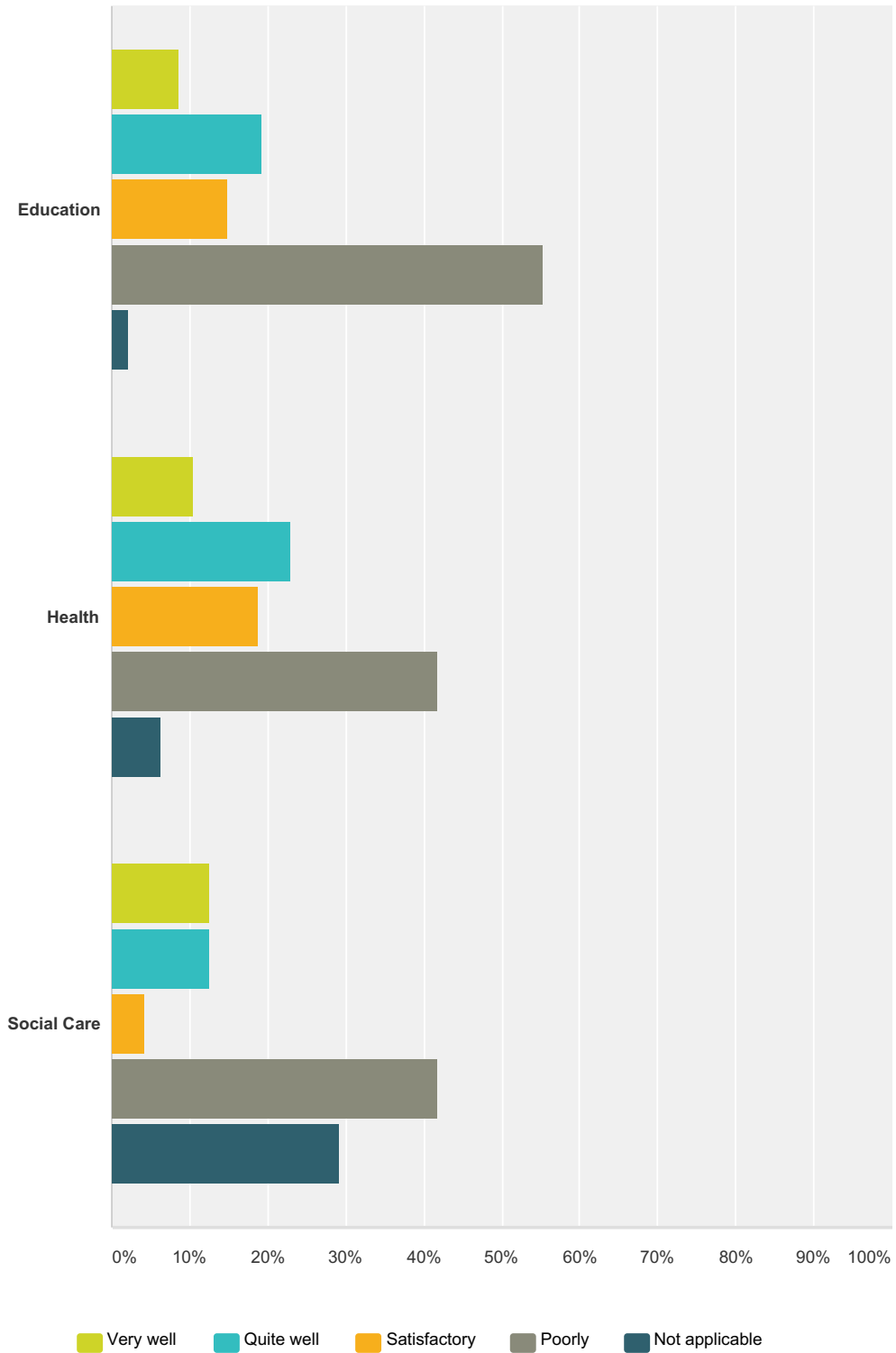
Answered: 49 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	10.42% 5	27.08% 13	50.00% 24	12.50% 6	48
Health	14.58% 7	31.25% 15	41.67% 20	12.50% 6	48
Social Care	14.89% 7	17.02% 8	42.55% 20	25.53% 12	47

Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 48 Skipped: 2



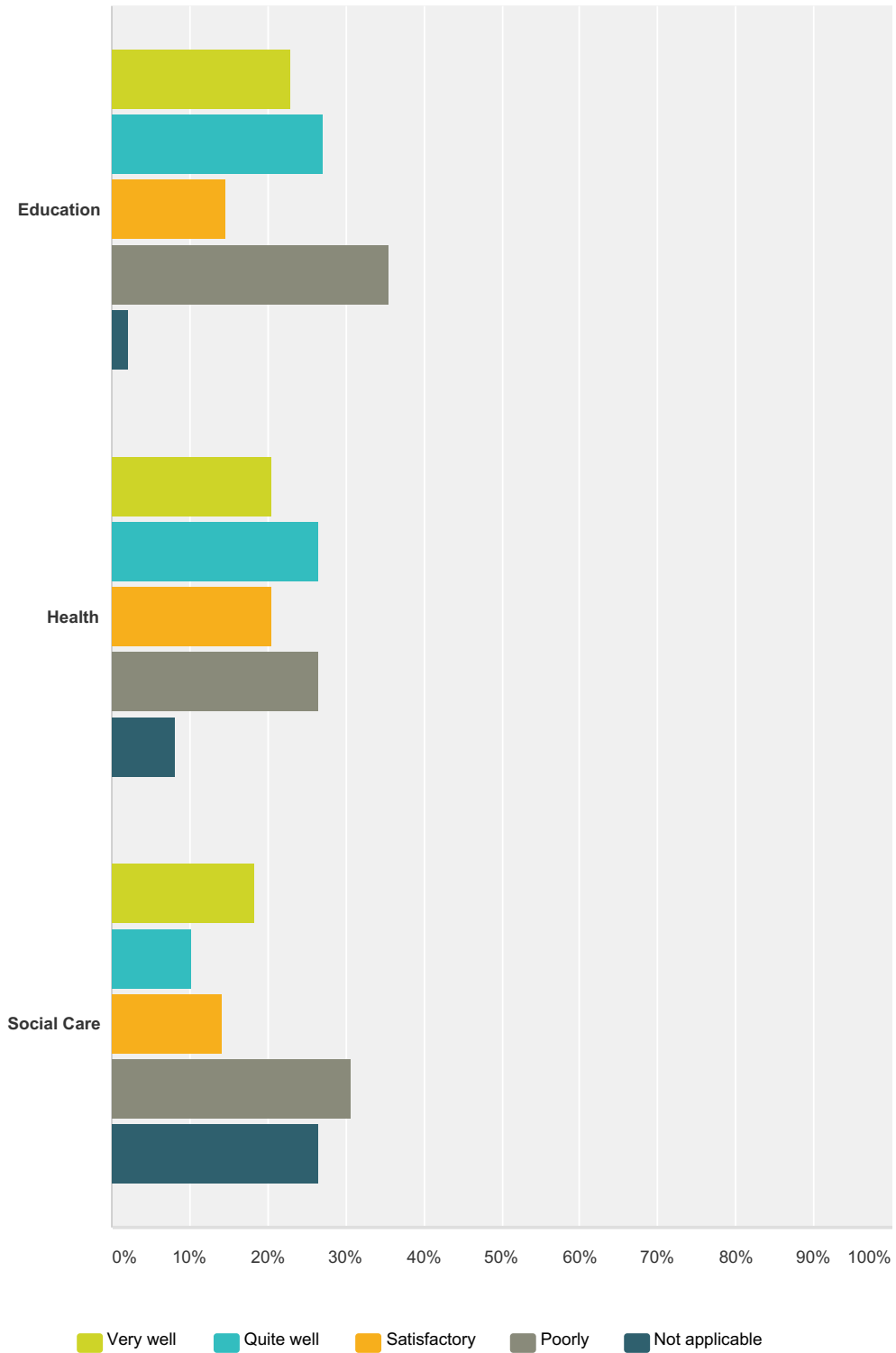
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	8.51% 4	19.15% 9	14.89% 7	55.32% 26	2.13% 1	47
Health	10.42% 5	22.92% 11	18.75% 9	41.67% 20	6.25% 3	48

Suffolk Parent Carer Satisfaction Survey.

Social Care	12.50% 6	12.50% 6	4.17% 2	41.67% 20	29.17% 14	48
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Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?

Answered: 50 Skipped: 0



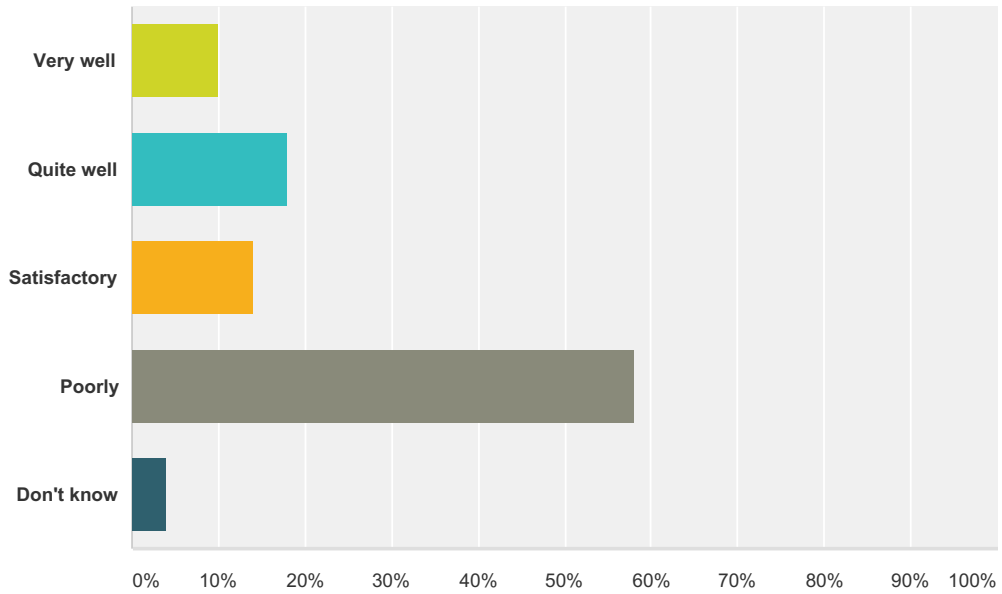
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	22.92% 11	27.08% 13	14.58% 7	35.42% 17	2.08% 1	48
Health	20.41% 10	26.53% 13	20.41% 10	26.53% 13	8.16% 4	49

Suffolk Parent Carer Satisfaction Survey.

Social Care	18.37% 9	10.20% 5	14.29% 7	30.61% 15	26.53% 13	49
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Q13 How well do services and professionals work together to support your child/young person?

Answered: 50 Skipped: 0

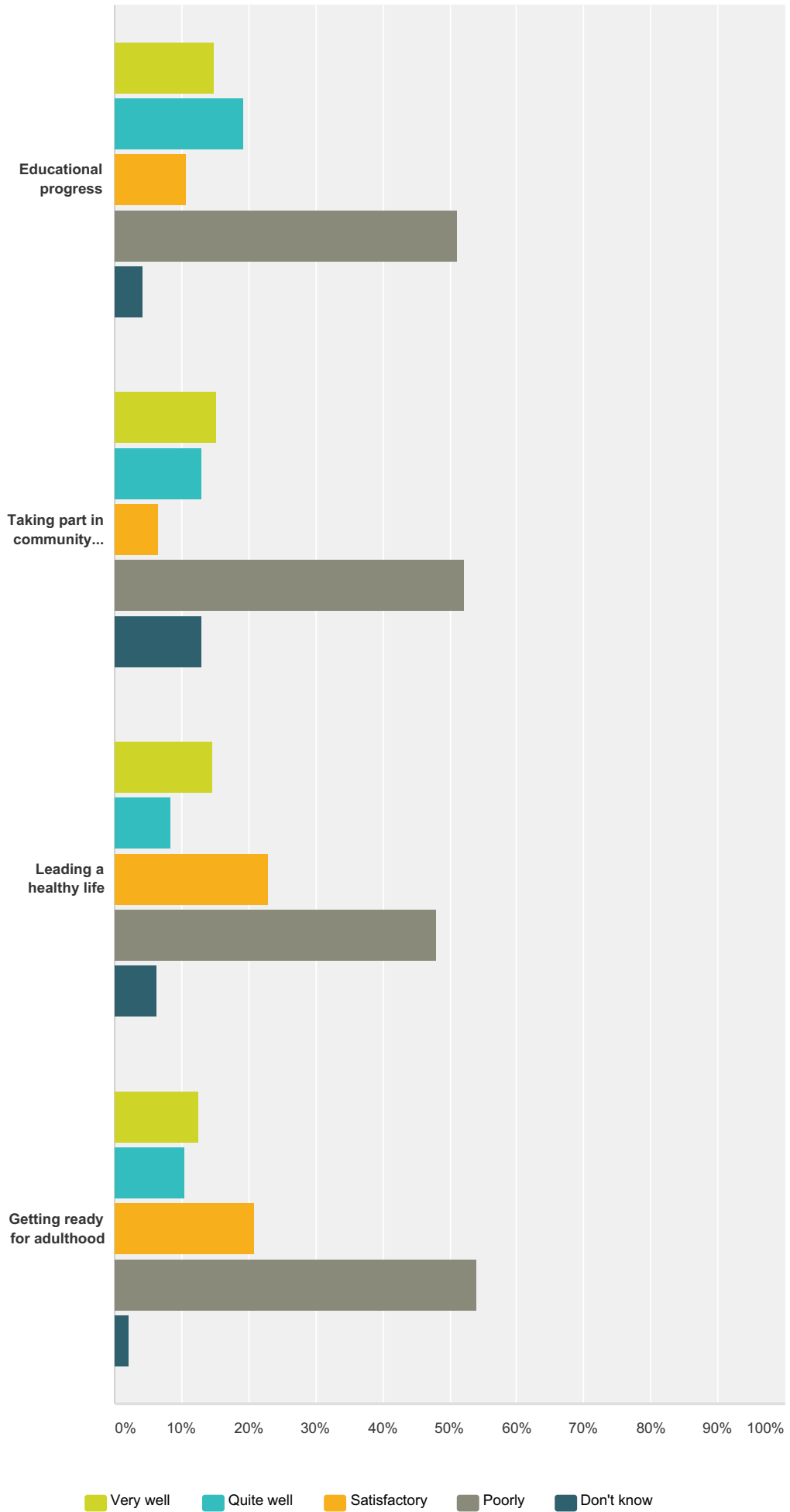


Answer Choices	Responses
Very well	10.00% 5
Quite well	18.00% 9
Satisfactory	14.00% 7
Poorly	58.00% 29
Don't know	4.00% 2
Total Respondents: 50	

Q14 Overall how well do the services your child/young person uses help them to do the best they can in -

Answered: 48 Skipped: 2

Suffolk Parent Carer Satisfaction Survey.

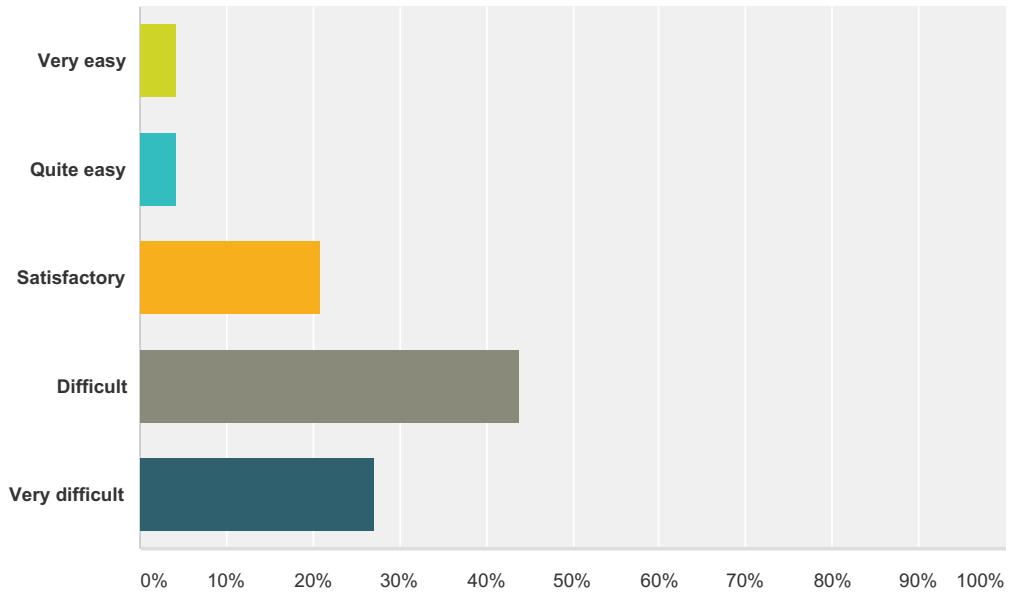


Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	14.89% 7	19.15% 9	10.64% 5	51.06% 24	4.26% 2	47
Taking part in community activities	15.22% 7	13.04% 6	6.52% 3	52.17% 24	13.04% 6	46
Leading a healthy life	14.58% 7	8.33% 4	22.92% 11	47.92% 23	6.25% 3	48
Getting ready for adulthood	12.50% 6	10.42% 5	20.83% 10	54.17% 26	2.08% 1	48

Q15 How easy do you find it to get information about what services are available and what they do?

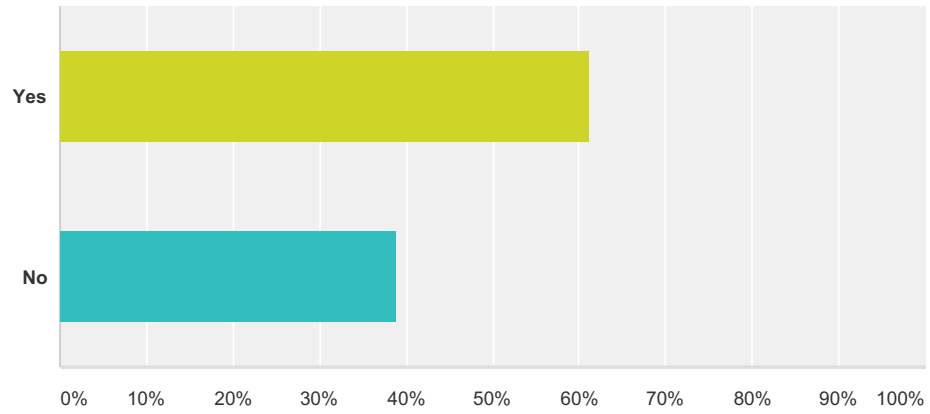
Answered: 48 Skipped: 2



Answer Choices	Responses	Count
Very easy	4.17%	2
Quite easy	4.17%	2
Satisfactory	20.83%	10
Difficult	43.75%	21
Very difficult	27.08%	13
Total Respondents: 48		

Q16 Have you heard of the 0-25 SEND Local Offer?

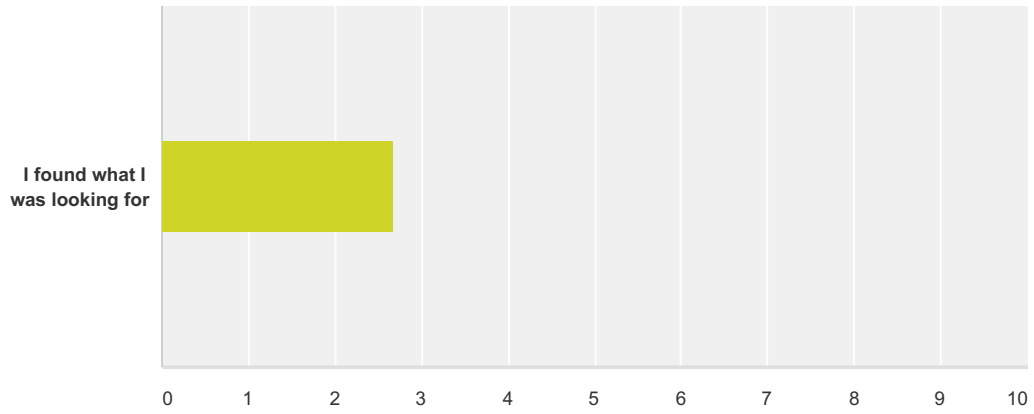
Answered: 49 Skipped: 1



Answer Choices	Responses	
Yes	61.22%	30
No	38.78%	19
Total Respondents: 49		

Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?

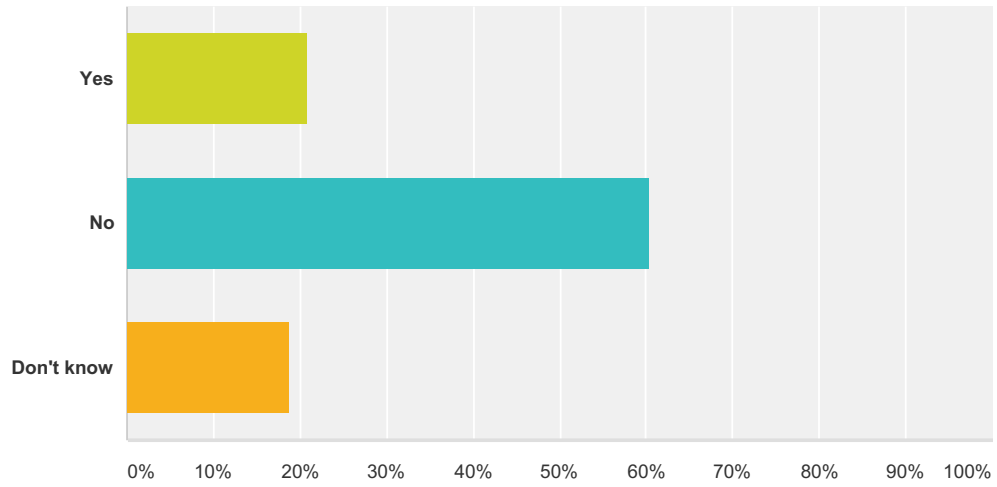
Answered: 21 Skipped: 29



	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	0.00% 0	33.33% 7	66.67% 14	21	2.67

Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?

Answered: 48 Skipped: 2



Answer Choices	Responses	
Yes	20.83%	10
No	60.42%	29
Don't know	18.75%	9
Total		48

Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?

Answered: 40 Skipped: 10

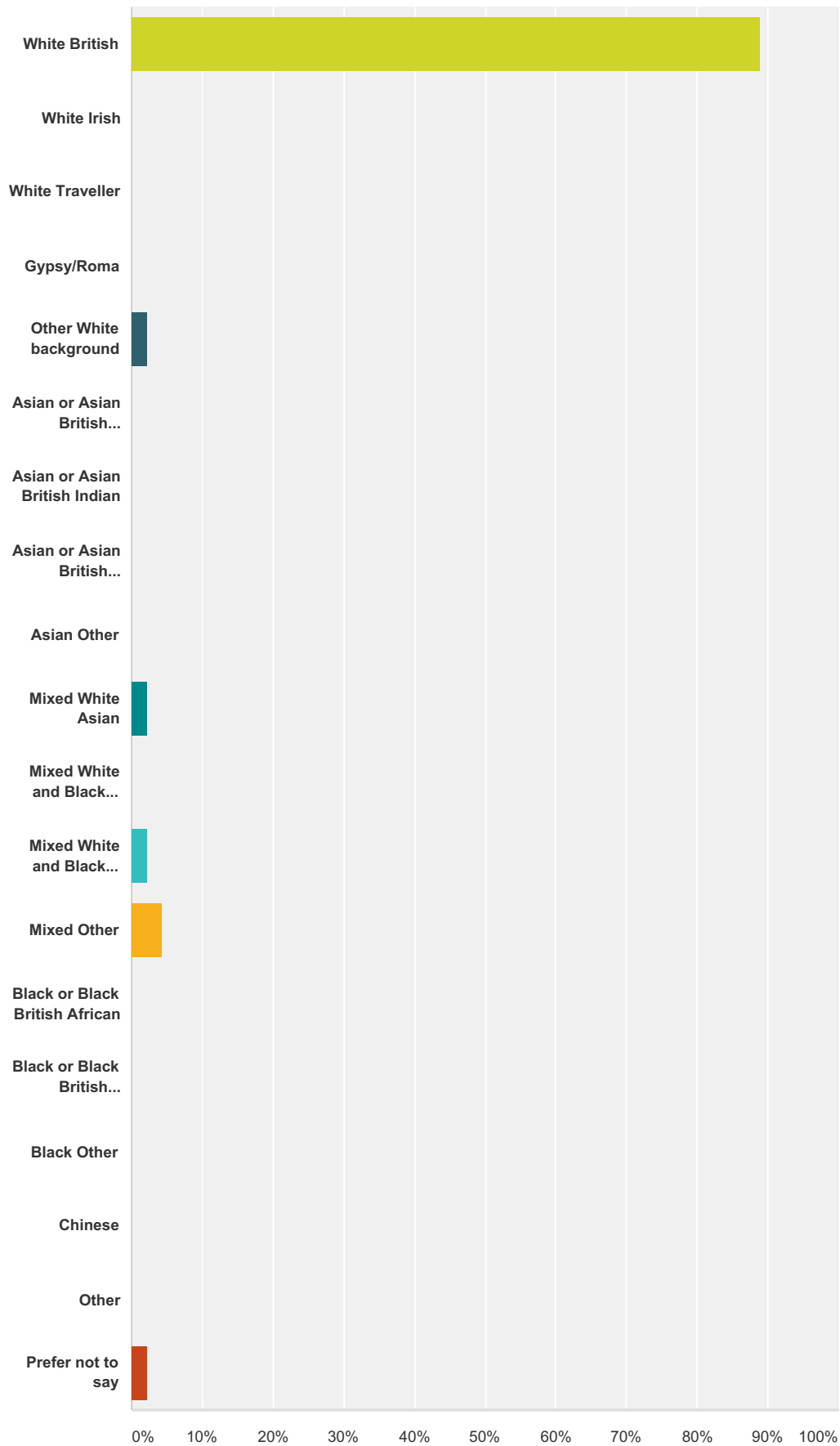
Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?

Answered: 44 Skipped: 6

**Q21 What is the ethnic background of
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 45 Skipped: 5

Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	88.89% 40
White Irish	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	2.22%	1
Asian or Asian British Bangladeshi	0.00%	0
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	2.22%	1
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	2.22%	1
Mixed Other	4.44%	2
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	2.22%	1
Total Respondents: 45		