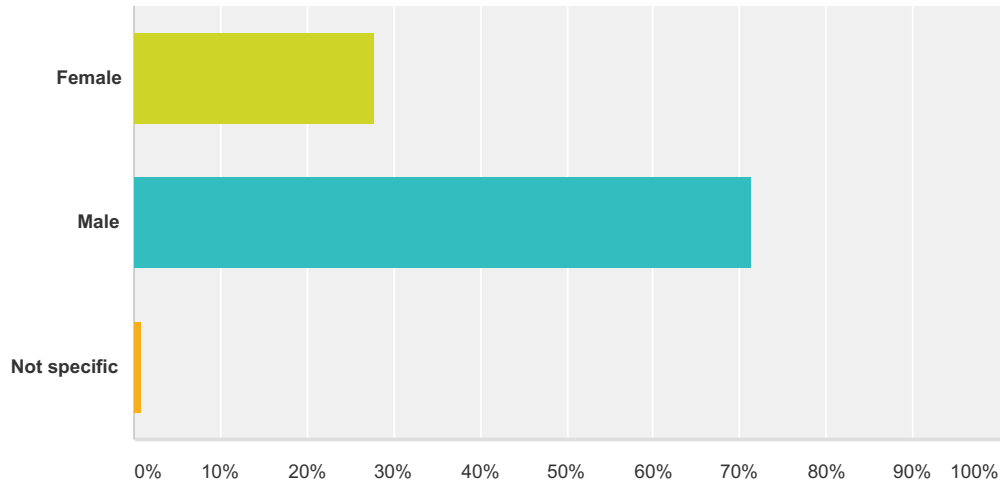


**Q1 Please tell us the first 3 or four letters of
your postcode - eg AL7 or WD25**

Answered: 252 Skipped: 3

Q2 What is your child/young person's gender?

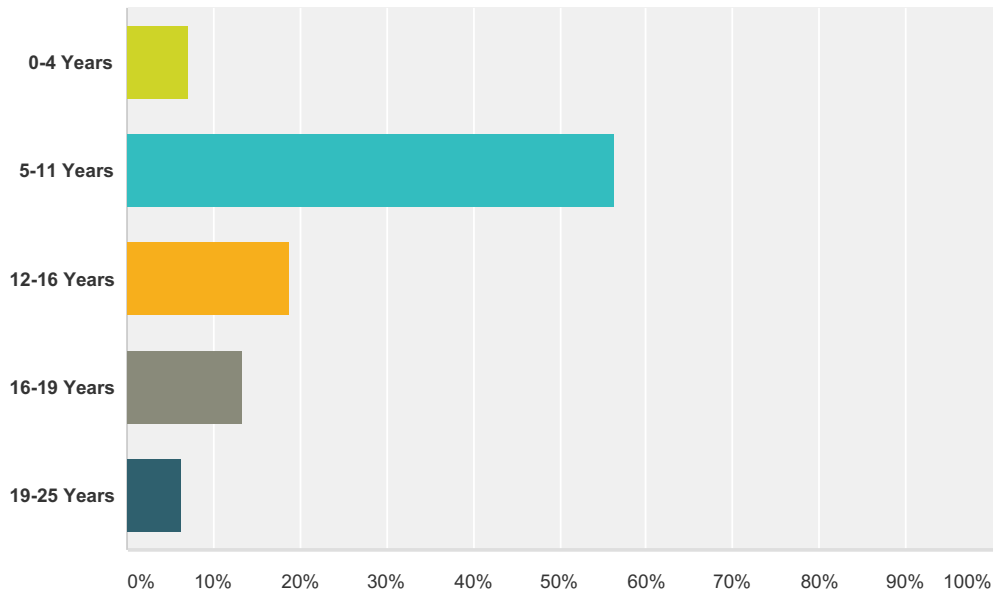
Answered: 255 Skipped: 0



Answer Choices	Responses	
Female	27.84%	71
Male	71.37%	182
Not specific	0.78%	2
Total		255

Q3 What age range is your child or young person?

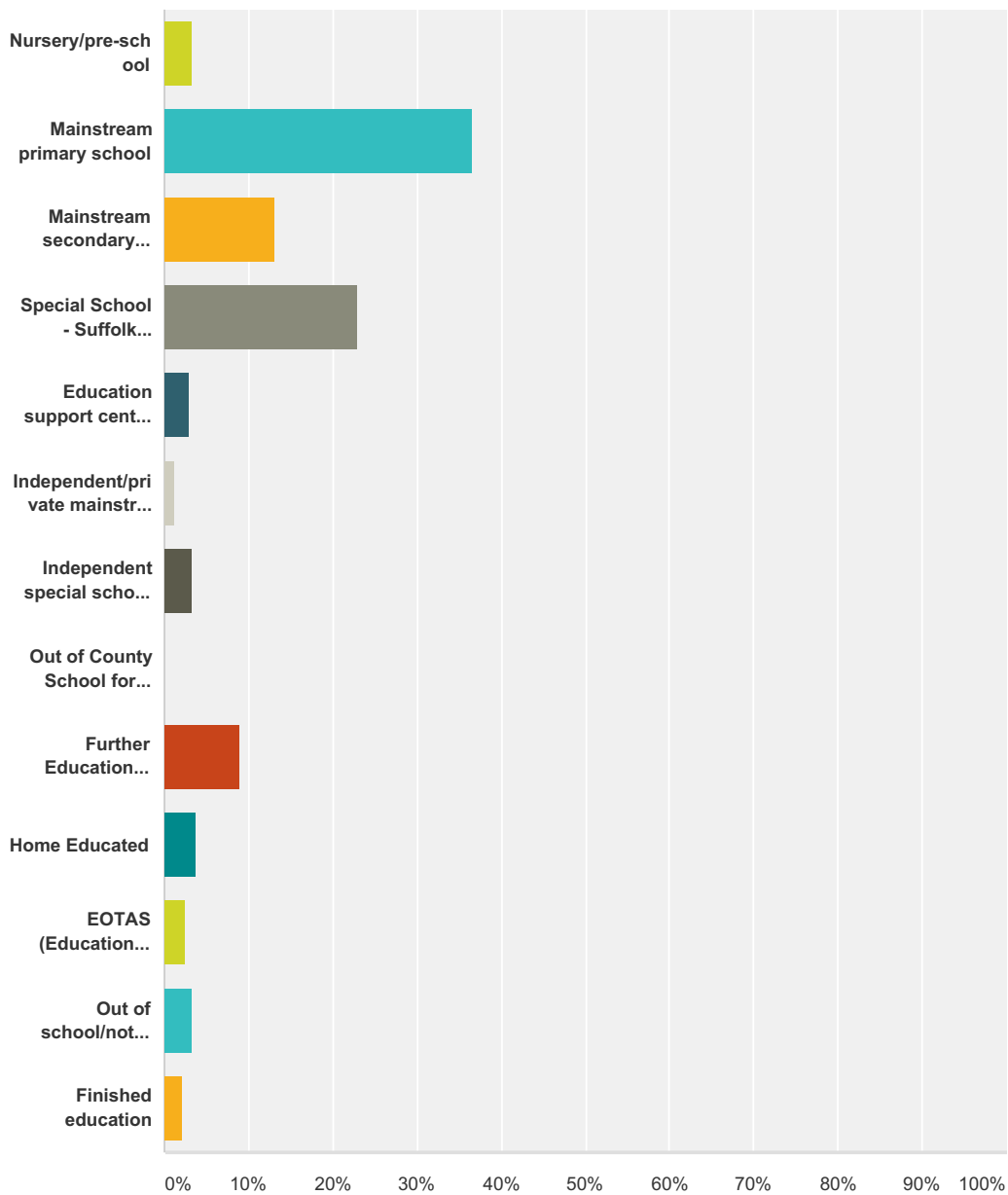
Answered: 255 Skipped: 0



Answer Choices	Responses	Count
0-4 Years	7.06%	18
5-11 Years	56.47%	144
12-16 Years	18.82%	48
16-19 Years	13.33%	34
19-25 Years	6.27%	16
Total Respondents: 255		

Q4 What type of education setting does your child/young person go to?

Answered: 236 Skipped: 19



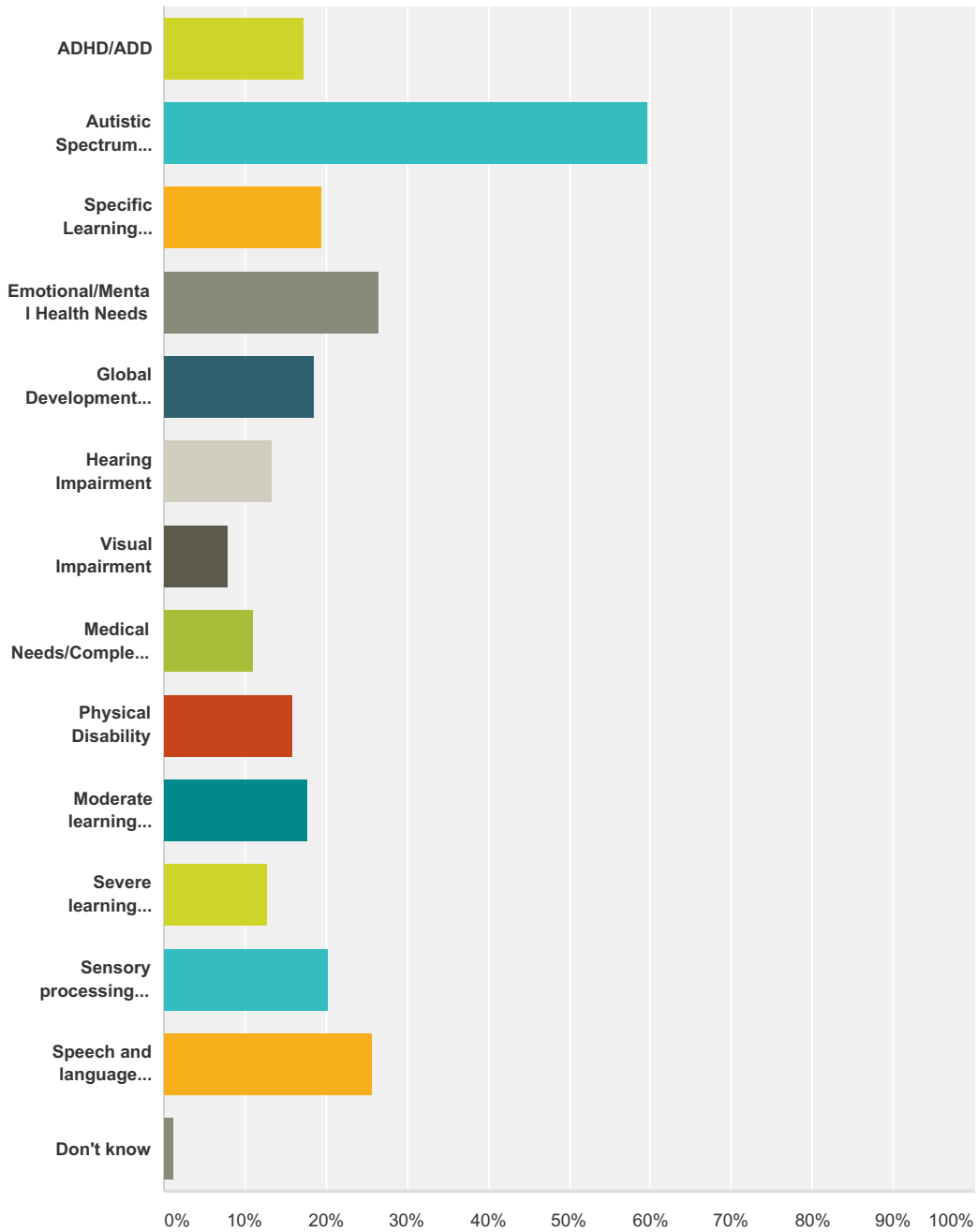
Answer Choices	Responses
Nursery/pre-school	3.39% 8
Mainstream primary school	36.44% 86
Mainstream secondary school	13.14% 31
Special School - Suffolk County Council	22.88% 54
Education support centre or pupil referral unit	2.97% 7
Independent/private mainstream school	1.27% 3
Independent special school (Out of County)	3.39% 8
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	8.90%	21
Home Educated	3.81%	9
EOTAS (Education other than at school)	2.54%	6
Out of school/not receiving an education	3.39%	8
Finished education	2.12%	5
Total Respondents: 236		

Q5 What type of needs has your child been assessed as having? Tick as many as apply.

Answered: 253 Skipped: 2



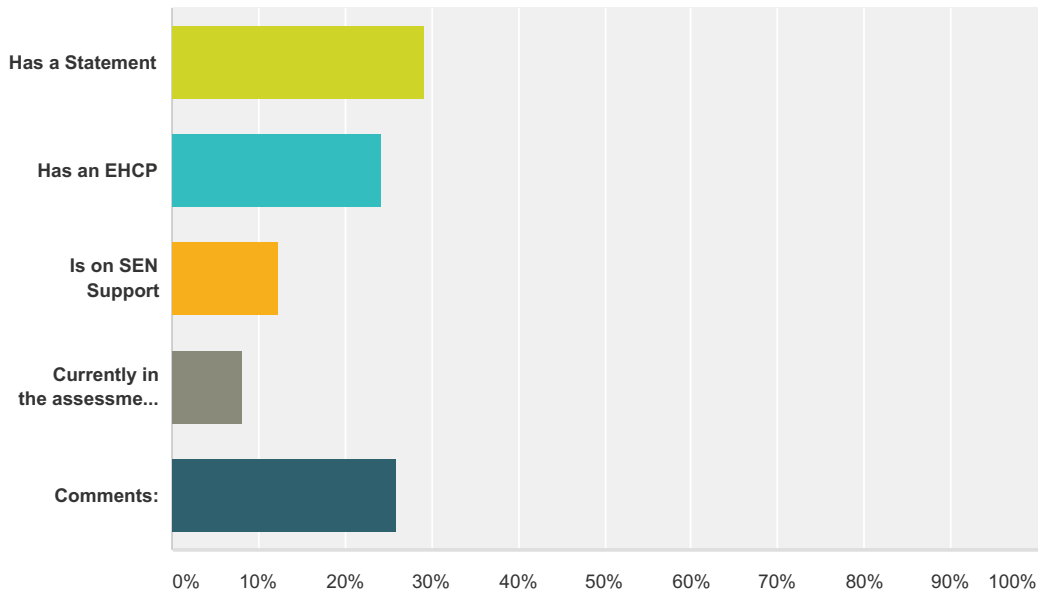
Answer Choices	Responses
ADHD/ADD	17.39% 44
Autistic Spectrum Disorder	59.68% 151
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	19.37% 49
Emotional/Mental Health Needs	26.48% 67
Global Development Delay	18.58% 47

Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	13.44%	34
Visual Impairment	7.91%	20
Medical Needs/Complex Health Needs	11.07%	28
Physical Disability	15.81%	40
Moderate learning difficulties	17.79%	45
Severe learning difficulties	12.65%	32
Sensory processing disorder	20.16%	51
Speech and language impairment	25.69%	65
Don't know	1.19%	3
Total Respondents: 253		

Q6 Which of the following apply to your child/young person:

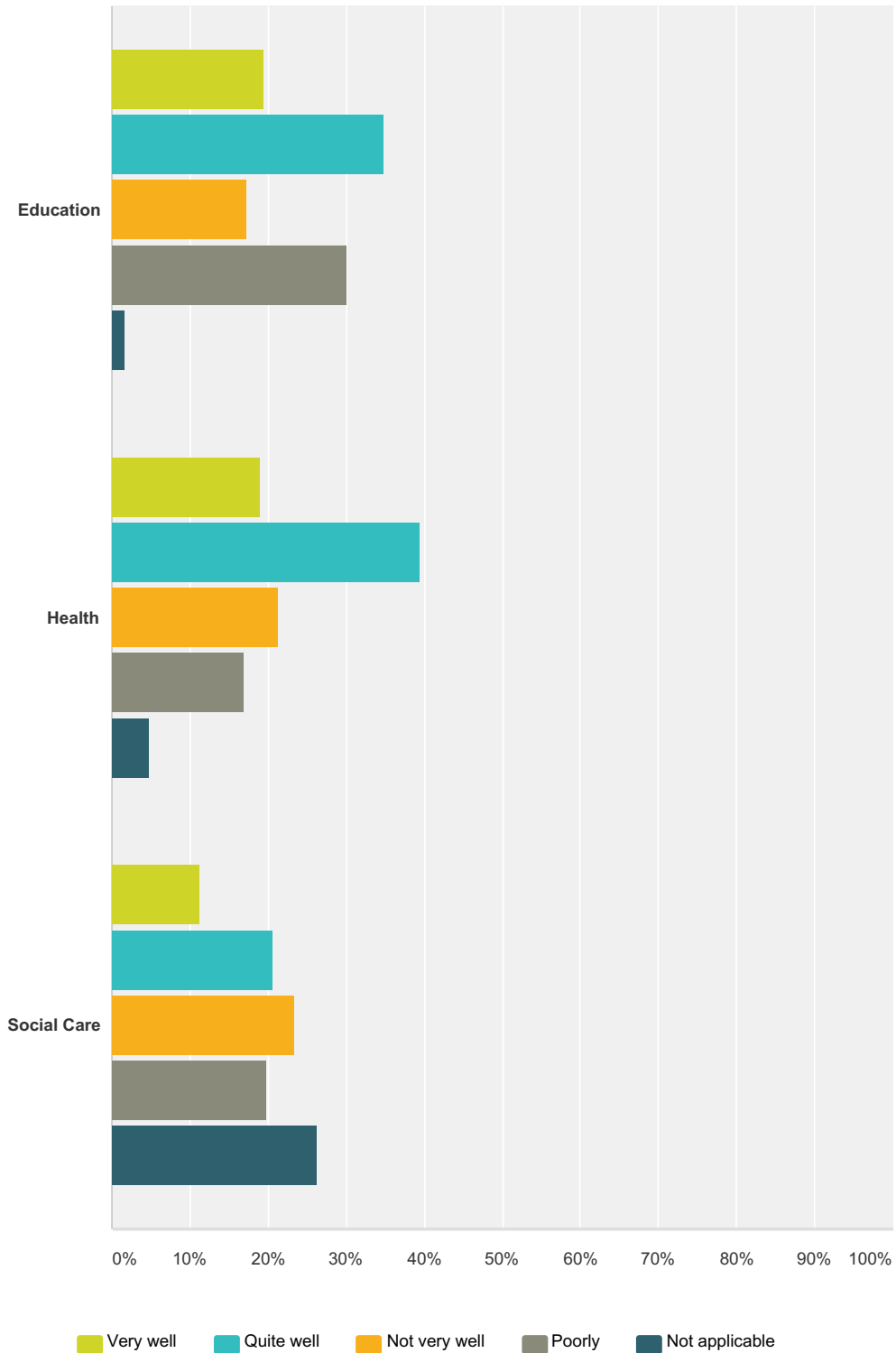
Answered: 243 Skipped: 12



Answer Choices	Responses
Has a Statement	29.22% 71
Has an EHCP	24.28% 59
Is on SEN Support	12.35% 30
Currently in the assessment process.	8.23% 20
Comments:	25.93% 63
Total	243

Q7 Please tell us how well you think your child/young person's needs have been identified by -

Answered: 254 Skipped: 1



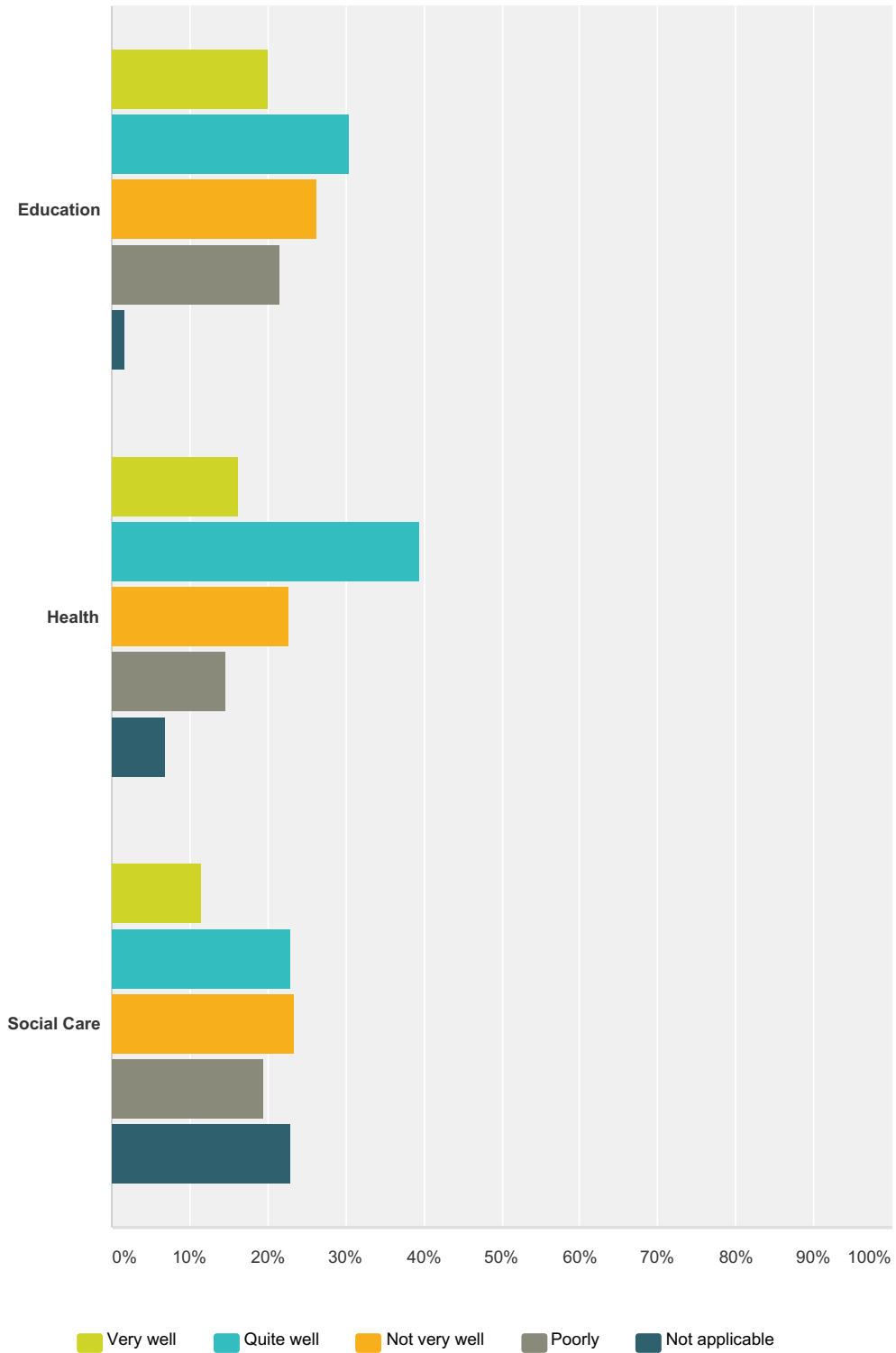
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	19.37% 49	34.78% 88	17.39% 44	30.04% 76	1.58% 4	253
Health	18.90% 48	39.37% 100	21.26% 54	16.93% 43	4.72% 12	254

Suffolk Parent Carer Satisfaction Survey.

Social Care	11.34% 28	20.65% 51	23.48% 58	19.84% 49	26.32% 65	247
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Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-

Answered: 252 Skipped: 3



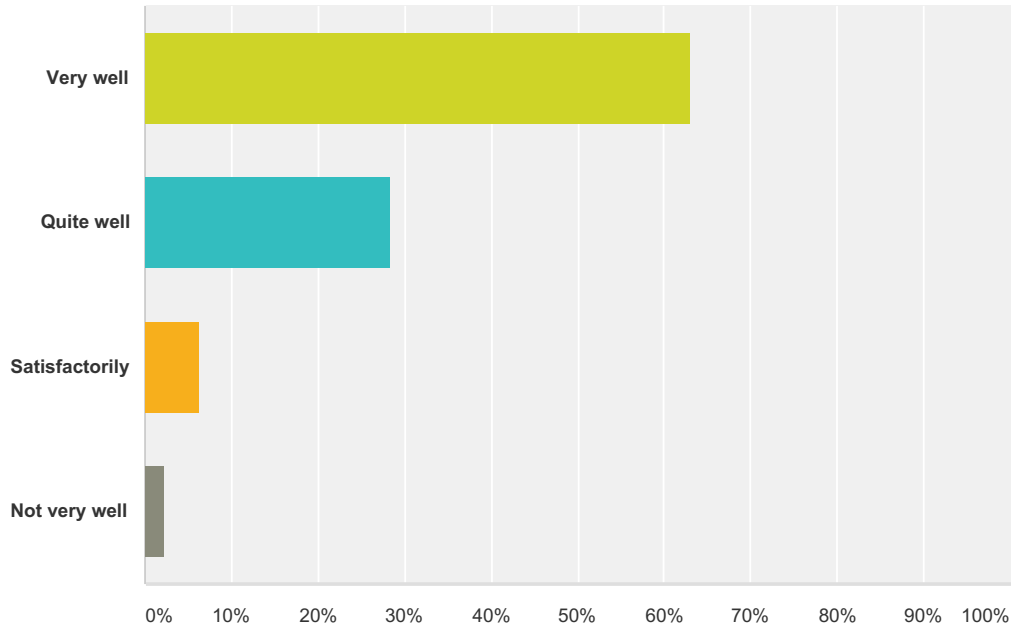
	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	20.00% 50	30.40% 76	26.40% 66	21.60% 54	1.60% 4	250	2.54
Health	16.26% 40	39.43% 97	22.76% 56	14.63% 36	6.91% 17	246	2.57

Suffolk Parent Carer Satisfaction Survey.

Social Care	11.45% 26	22.91% 52	23.35% 53	19.38% 44	22.91% 52	227	3.19
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Q9 How well do YOU understand your child/young person's needs?

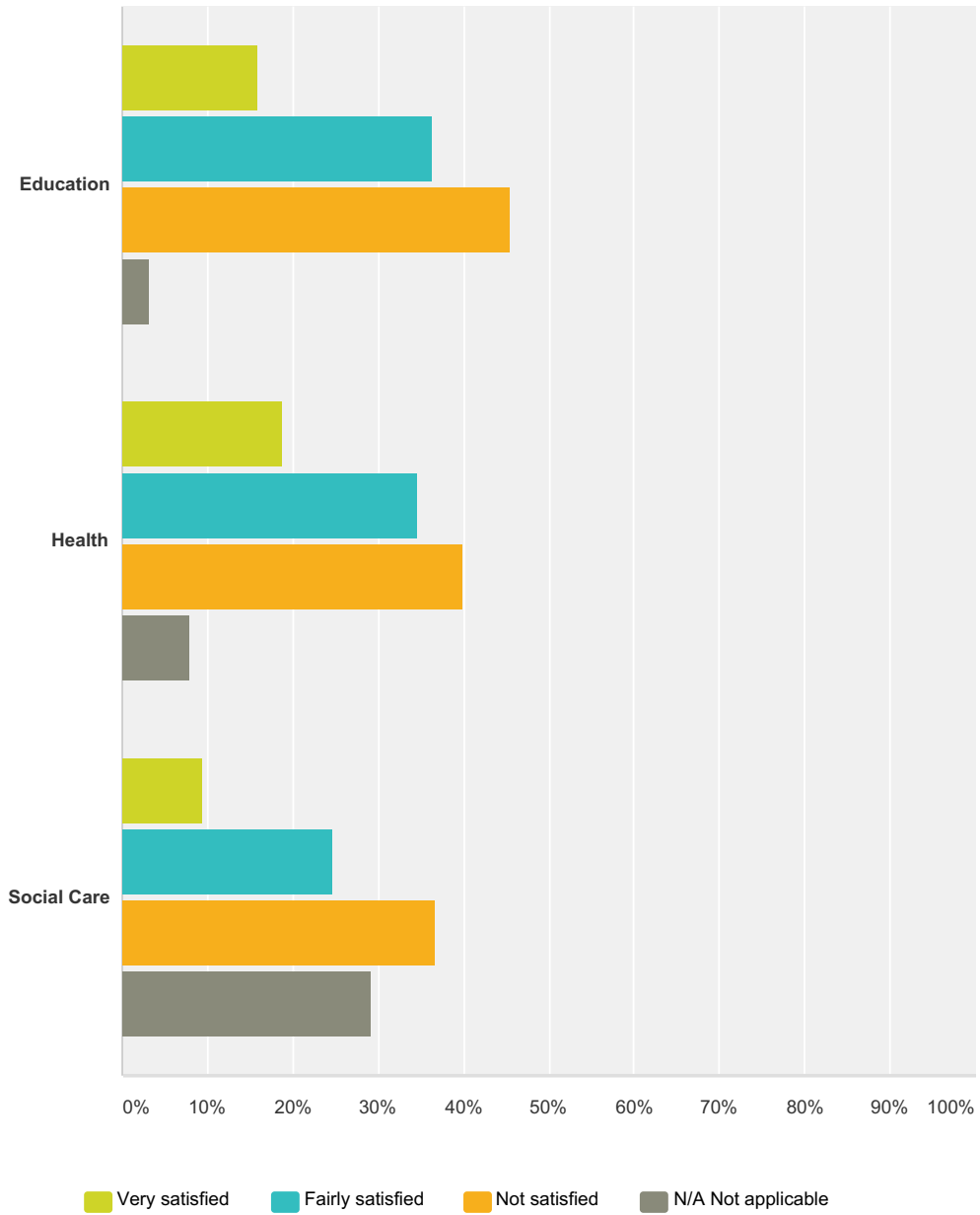
Answered: 254 Skipped: 1



Answer Choices	Responses	
Very well	62.99%	160
Quite well	28.35%	72
Satisfactorily	6.30%	16
Not very well	2.36%	6
Total		254

Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

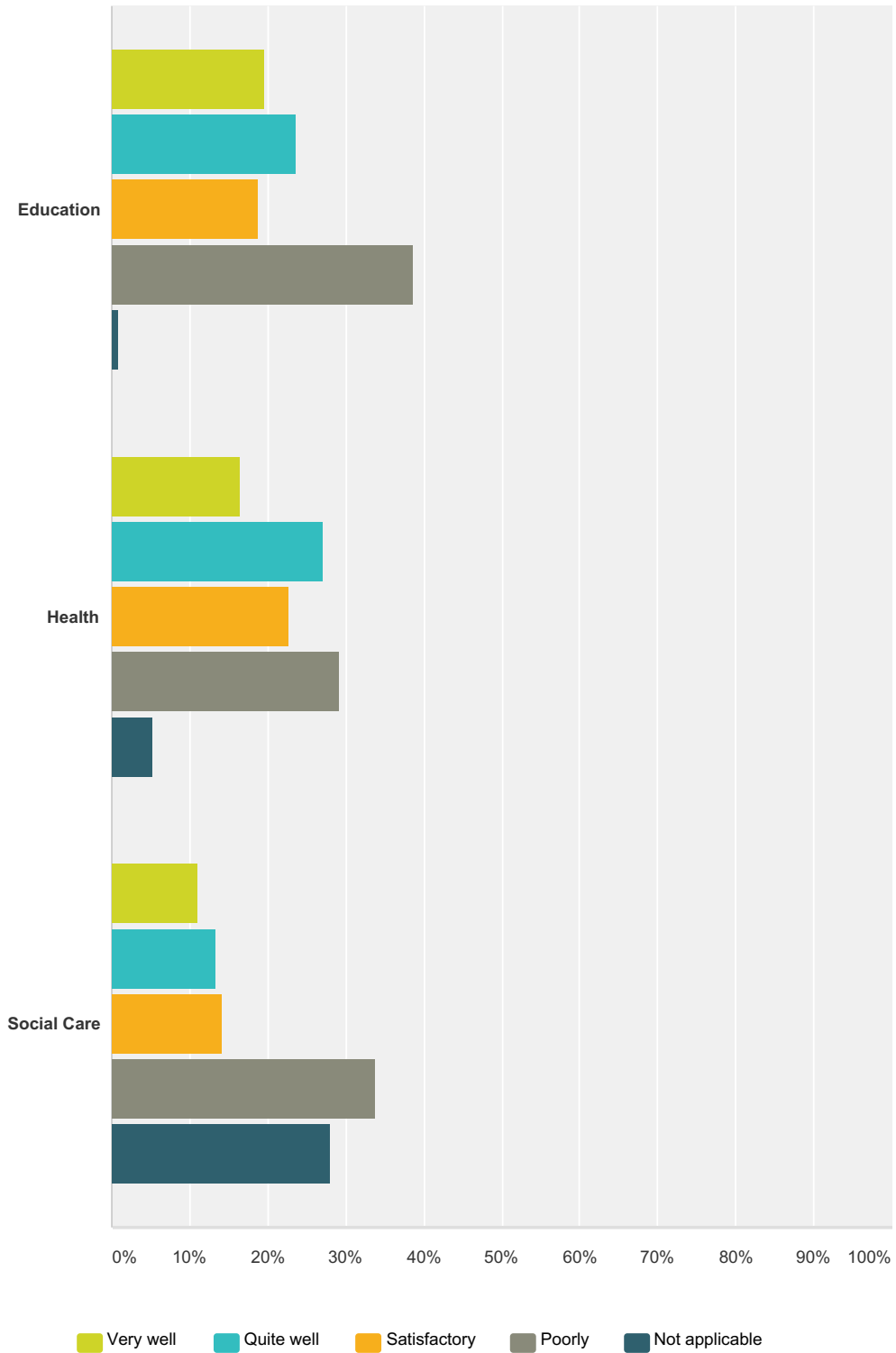
Answered: 254 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	15.81% 40	36.36% 92	45.45% 115	3.16% 8	253
Health	18.73% 47	34.66% 87	39.84% 100	7.97% 20	251
Social Care	9.31% 23	24.70% 61	36.84% 91	29.15% 72	247

Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 252 Skipped: 3



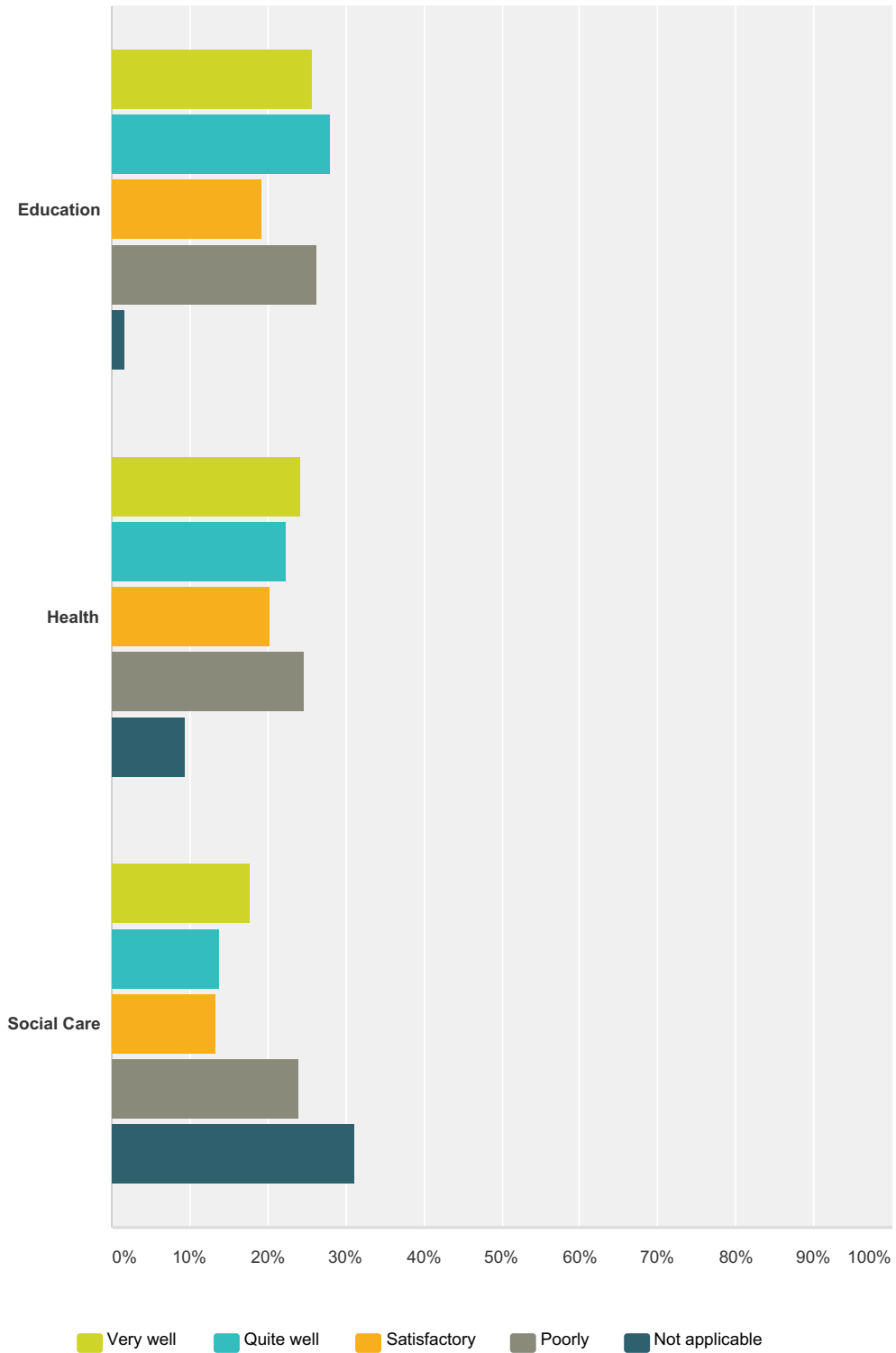
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	19.52% 49	23.51% 59	18.73% 47	38.65% 97	0.80% 2	251
Health	16.40% 41	27.20% 68	22.80% 57	29.20% 73	5.20% 13	250

Suffolk Parent Carer Satisfaction Survey.

Social Care	10.98% 27	13.41% 33	14.23% 35	33.74% 83	28.05% 69	246
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Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?

Answered: 252 Skipped: 3



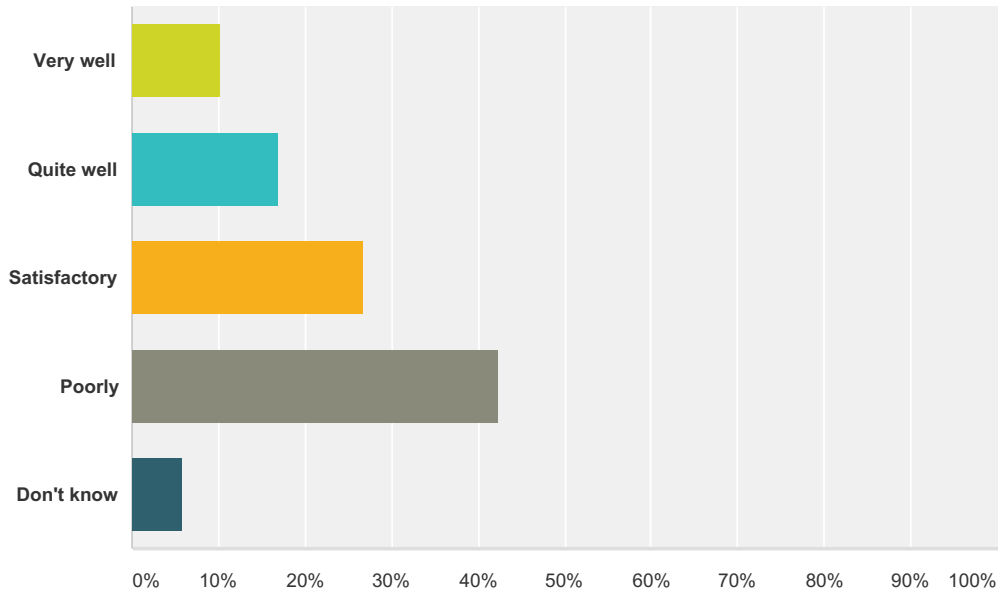
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	25.60% 64	28.00% 70	19.20% 48	26.40% 66	1.60% 4	250
Health	24.29% 60	22.27% 55	20.24% 50	24.70% 61	9.31% 23	247

Suffolk Parent Carer Satisfaction Survey.

Social Care	17.65% 42	13.87% 33	13.45% 32	23.95% 57	31.09% 74	238
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Q13 How well do services and professionals work together to support your child/young person?

Answered: 255 Skipped: 0

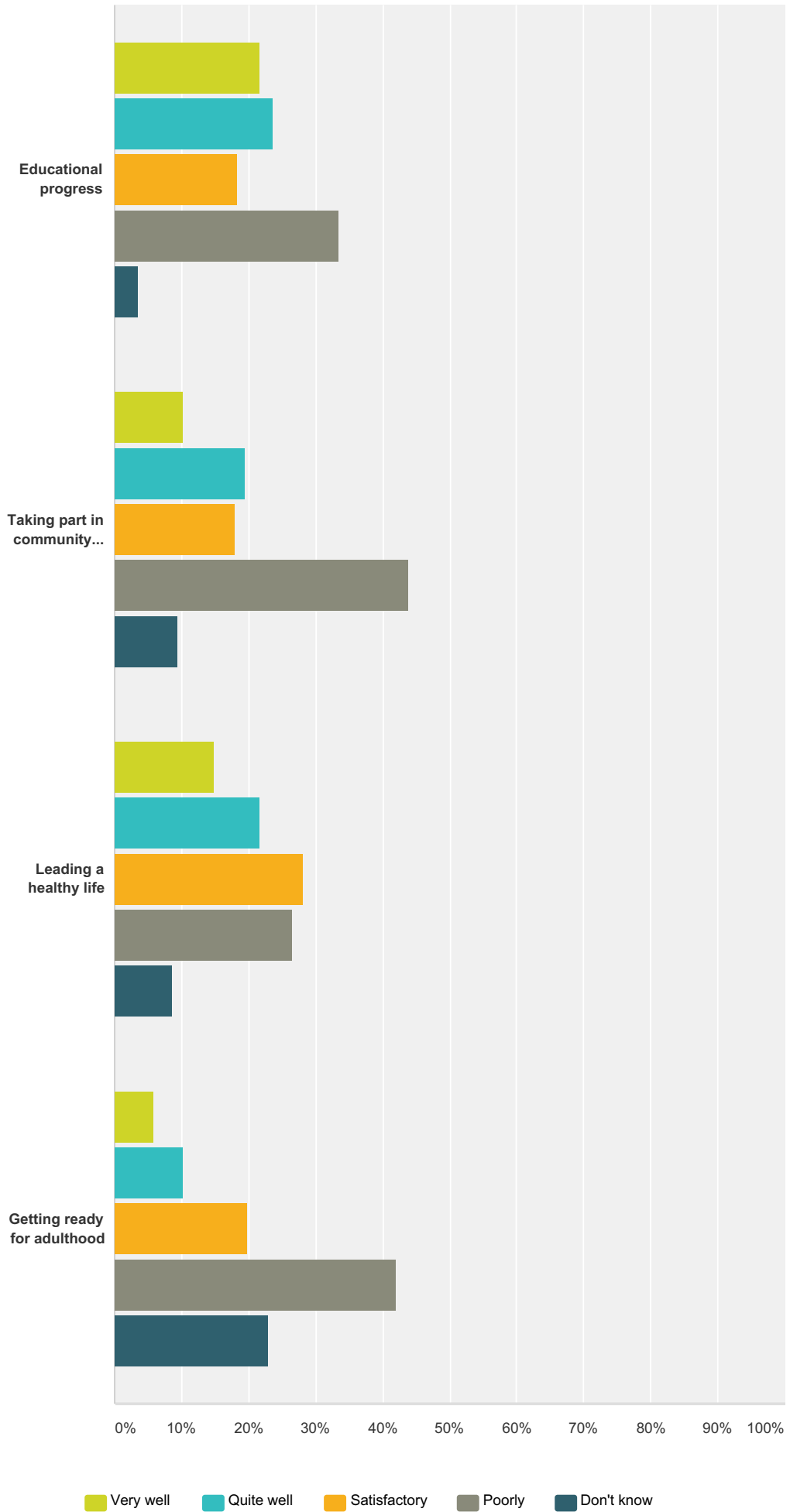


Answer Choices	Responses	Count
Very well	10.20%	26
Quite well	16.86%	43
Satisfactory	26.67%	68
Poorly	42.35%	108
Don't know	5.88%	15
Total Respondents: 255		

Q14 Overall how well do the services your child/young person uses help them to do the best they can in -

Answered: 250 Skipped: 5

Suffolk Parent Carer Satisfaction Survey.

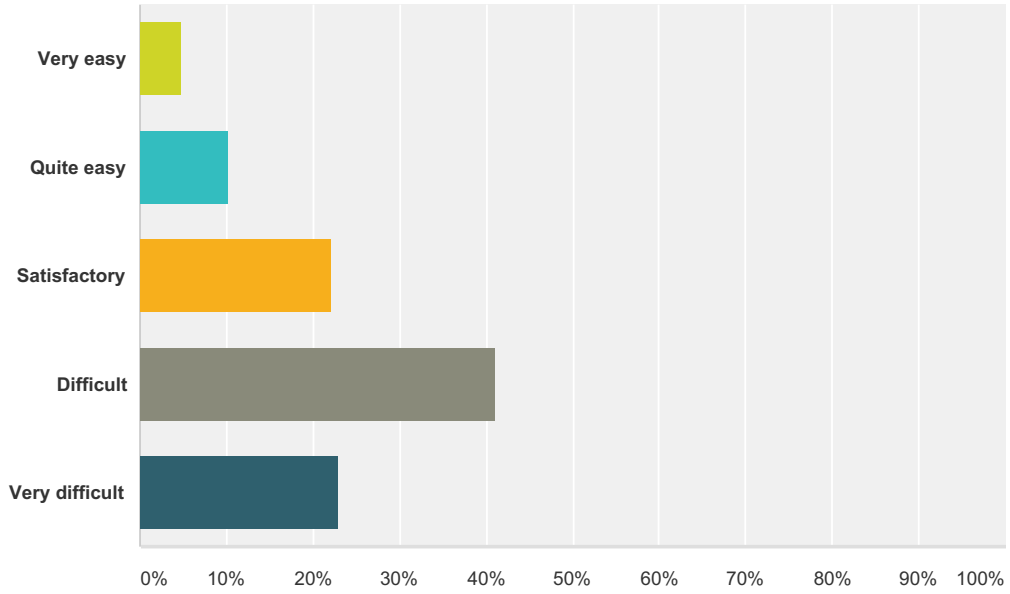


Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	21.69% 54	23.69% 59	18.47% 46	33.33% 83	3.61% 9	249
Taking part in community activities	10.16% 25	19.51% 48	17.89% 44	43.90% 108	9.35% 23	246
Leading a healthy life	14.92% 37	21.77% 54	28.23% 70	26.61% 66	8.47% 21	248
Getting ready for adulthood	5.76% 14	10.29% 25	19.75% 48	41.98% 102	23.05% 56	243

Q15 How easy do you find it to get information about what services are available and what they do?

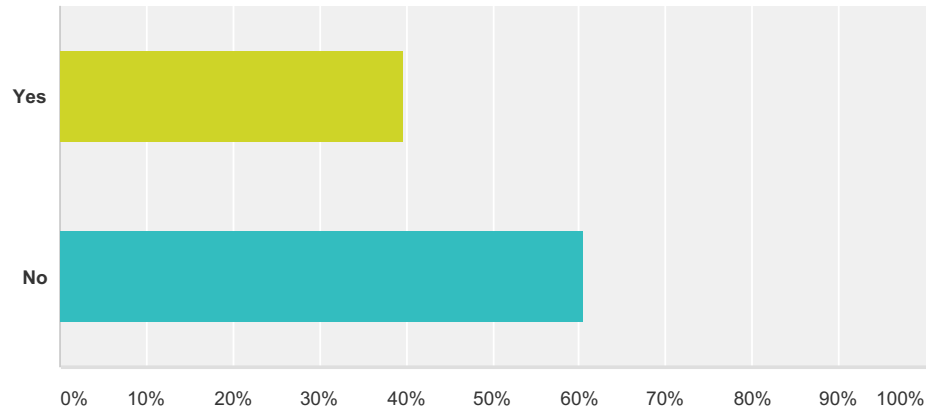
Answered: 253 Skipped: 2



Answer Choices	Responses	
Very easy	4.74%	12
Quite easy	10.28%	26
Satisfactory	22.13%	56
Difficult	41.11%	104
Very difficult	22.92%	58
Total Respondents: 253		

Q16 Have you heard of the 0-25 SEND Local Offer?

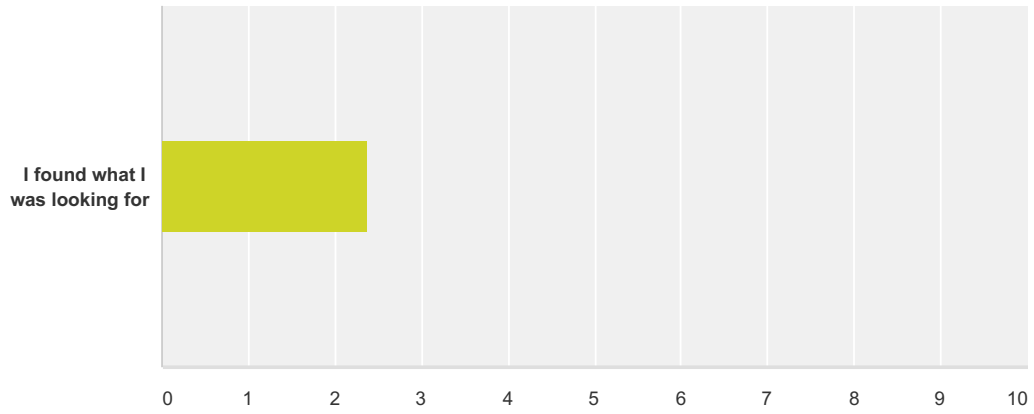
Answered: 254 Skipped: 1



Answer Choices	Responses
Yes	39.76% 101
No	60.63% 154
Total Respondents: 254	

Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?

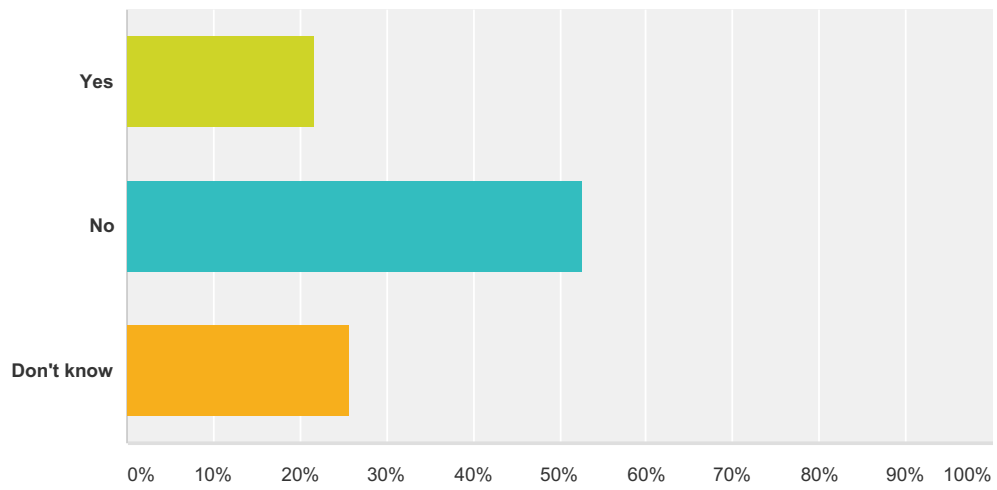
Answered: 74 Skipped: 181



	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	9.46% 7	41.89% 31	48.65% 36	74	2.39

Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?

Answered: 249 Skipped: 6



Answer Choices	Responses
Yes	21.69% 54
No	52.61% 131
Don't know	25.70% 64
Total	249

**Q19 Do you feel there is anything Suffolk
County Council could change to make any
specific processes easier?**

Answered: 159 Skipped: 96

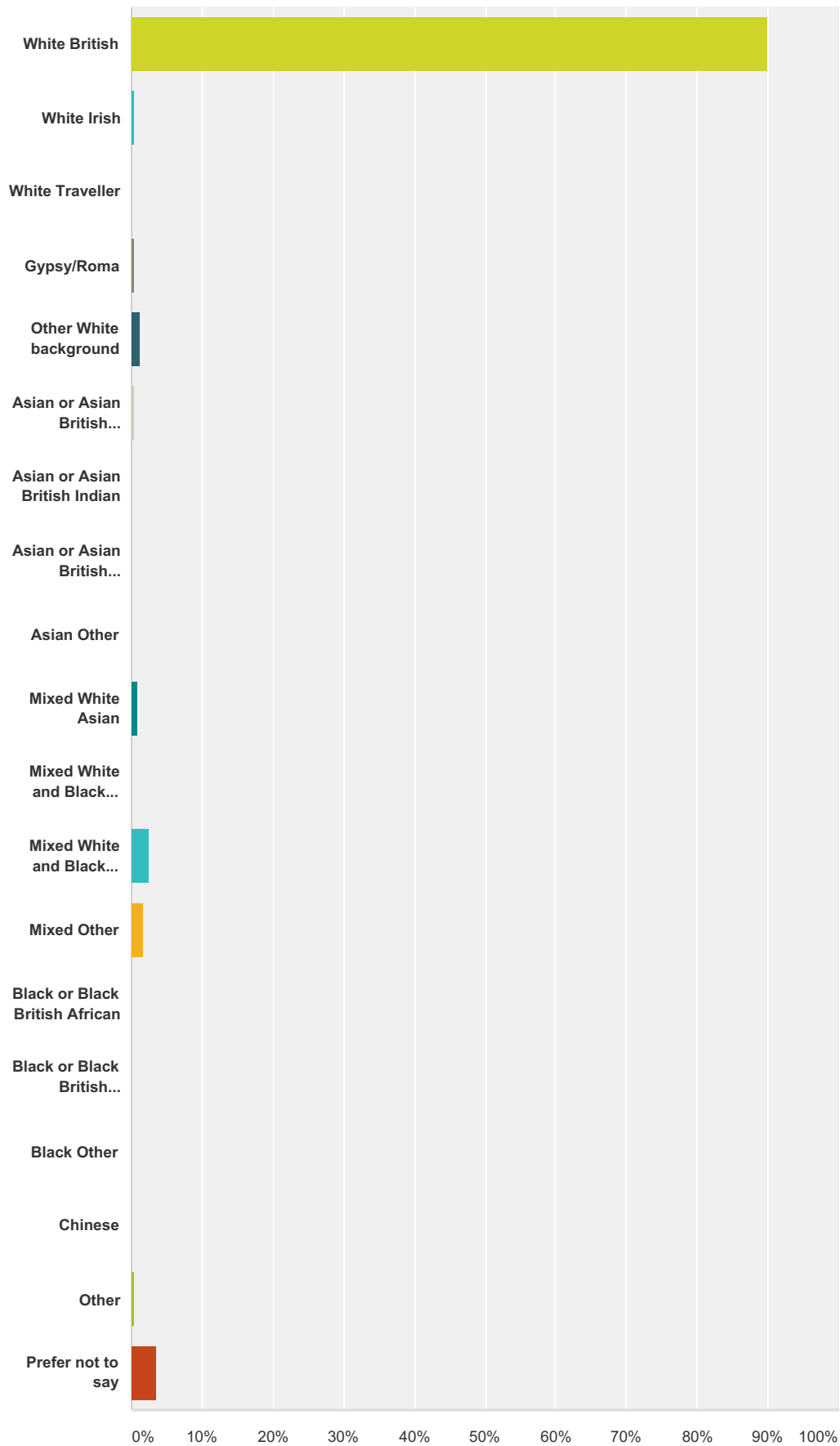
Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?

Answered: 181 Skipped: 74

**Q21 What is the ethnic background of
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 248 Skipped: 7

Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	89.92% 223
White Irish	0.40% 1

Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.40%	1
Other White background	1.21%	3
Asian or Asian British Bangladeshi	0.40%	1
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.81%	2
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	2.42%	6
Mixed Other	1.61%	4
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.40%	1
Prefer not to say	3.63%	9
Total Respondents: 248		