

Suffolk Health & Wellbeing Board, 23 March 2017

A committee of Suffolk County Council

Information Bulletin

The Information Bulletin is a document that is made available to the public with the published agenda papers. It can include update information requested by the Committee as well as information that a service considers should be made known to the Committee.

This Information Bulletin covers the following items:

1. [Suffolk Better Care Fund 2016/17](#)
2. [Better Care Fund Guidance 2017–19](#)
3. [Waveney – Sustainability and Transformation Plan \(STP\)](#)
4. [Suffolk Workforce Forum Update](#)
5. [Suffolk Informatics Partnership Update](#)
6. [Connect Integrated Neighbourhood Teams \(INTs\) Update](#)
7. [Scrutiny of Sustainability and Transformation Plans](#)
8. [Bringing community action that works to Health and Social Care](#)
9. [Update on the Strong and Safe Communities Group](#)
10. [Ofsted and CQC Suffolk Local Area SEND Inspection](#)
11. [Suffolk Volunteering Strategy Action Plan](#)
12. [Giving a home to a child in care](#)

1. Suffolk Better Care Fund 2016/17

Better Care Fund Measures quarter 3 2016/17	On Target (Y/N)	Direction of Travel during year
Measure 1 – Non-elective admissions to hospital	N	No change
Measure 2 – Delayed transfers of care	N	No change
Measure 3 – Permanent admissions to residential and nursing care homes	Y	Improved
Measure 4 – Effectiveness of reablement (Local Measure)	N	Improved
Measure 5 – Dementia diagnosis rate	N	Improved
Measure 6 – Support to manage long term health conditions*		

1.1 The Quarter 3 report was submitted to NHS England in March and the highlights are included above. If you require a more detailed dashboard which shows data over the whole period and broken down by Clinical Commissioning Group area, as well as showing Delayed transfers of care by hospital and attribution, then please contact contact Jason Joseph, Commissioning Manager; Email Jason.joseph@suffolk.gov.uk, Telephone: 01473 264954.

[Back to top](#)

2. Better Care Fund Guidance 2017-19

- 2.1 The continued delay for guidance for the new programme is preventing Suffolk from establishing the new plan which will cover two years (2017-2019) and without a clear expectation from NHS England it is hard for Suffolk to be clear about how this agreement will assist with integration.
- 2.2 The Chancellor delivered this year's Spring Budget on 8 March 2017. This included some significant announcements on social care funding that will have an impact on the Better Care Fund (BCF) in 2017/18 and 2018/19.
- 2.3 A new grant, worth £2bn over the next three years, will be paid to local authorities (LAs) with social care responsibilities. This funding will be additional to the existing Improved Better Care Fund (IBCF) allocations to LAs. The grant conditions for the IBCF will require councils to include this money in the local BCF Plan, and is intended to enable areas to take immediate action to fund care packages for more people, support social care providers, and relieve pressure on the NHS locally by implementing best practice set out in the High Impact Change Model for managing transfers of care. Use of the funding will be set out shortly in the policy framework and planning guidance.
- 2.4 Suffolk will receive a share of the new funding and will work closely with Healthcare providers to incorporate this within their plan.

For further information, please contact Jason Joseph, Commissioning Manager; Email Jason.joseph@suffolk.gov.uk, Telephone: 01473 264954.

[Back to top](#)

3. Waveney - Sustainability and Transformation Plan (STP)

- 3.1 At the most recent meeting of the System Leadership Partnership (SLP) for Great Yarmouth and Waveney the partnership reflected on the difficult financial situation partner organisations find themselves in and the potential impact that reduction in service in any organisation may have on the others. The SLP also agreed that the main focus of the meeting should be to ensure that STP proposals will deliver integrated services which meet the requirements of the Great Yarmouth and Waveney population and to ensure a robust link with Suffolk based partners.

For further information, please contact Bob Purser, Head of Joint Commissioning, Waveney; Email bob.purser@nhs.net, Telephone 01502 719513

[Back to top](#)

4. Suffolk Workforce Forum Update

- 4.1 This workforce development project has been running since December 2015 and has been delivered through a range of initiatives co-ordinated by a Transformation Lead building on existing workforce development work across the wider health and care integrated system.

Lunch and Learn knowledge sharing events

- 4.2 A wider Connect project objective for integrated services has been to ensure all workers in the Integrated Neighbourhood Teams and Community Resilience networks are aware of the range of services and care pathways that different

providers and agencies offer leading to seamless cross agency referrals. This led to the project Transformation Lead setting up a range of lunch and learn knowledge sharing events for health and social care professionals in the two Connect pilot sites, Sudbury and East Ipswich pilot sites. As part of this programme, One Life Suffolk delivered an overview of their prevention services, initiatives and support available.

Integrated Care Principles

- 4.3 Development of Integrated Care Principles which has formed the basis of a joint curriculum approach within the Integrated Neighbourhood Teams, wider Community Resilience Networks and other commissioned services. The Integrated Care Principles have been issued to all providers of commissioned services across health and social care with the request that these principles are embedded in contracts, job descriptions and form the basis of ongoing staff training and development. Notably, the Integrated Care Principles have been incorporated as part of the University of Suffolk Health and Care training modules.
- 4.4 Moving forward it will be important to ensure that the Integrated Care Principles are incorporated into the emerging Health Care Alliance arrangements in Suffolk which focus on an integrated approach to health and social care provision and delivery.

Health Coaching

- 4.5 Building on the training that has been implemented to date as part of the project which supports health and social care integration and develops knowledge and skills in prevention and self-care, a Health Coaching training product is being explored which would have the potential to be offered to staff from The Ipswich Hospital NHS Trust and Community teams in the East.
- 4.6 Health Coaching has already been implemented in West Suffolk where staff from both West Suffolk Hospital NHS Trust hospital and community based staff including social care have received training about Health Coaching principles and how to apply them.

For further information, please contact Rachel Bottomley, Transformational Lead Suffolk (workforce planning), Email: Rachel.bottomley2@suffolk.gov.uk.

[Back to top](#)

5. Suffolk Informatics Partnership Update

- 5.1 A delegation from the Suffolk system recently attended a Digital Integration and Transformation workshop delivered for the region by East of England Local government association (EELGA). The meeting primarily gave insight on a report written by Chris Rowland and highlighted the Local Government Association published Transforming social care through the use of information and technology.
- 5.2 The review of these two detailed reports revealed;
 - There is an increasing focus on IT and Digital in general, with a number of recent publications, and a major national programme of work in progress.

- Local Digital Roadmaps, and Digital Maturity Self-Assessments have both been developed at a local level, and would bear analysis (e.g. at regional level) regarding where there may be common challenges, or shared solutions.
- It contains many good practice examples from round the country. Good practice examples can also be found in other recent publications, including the very new Fast forward to digital care - why digital tops housing providers' agenda
- IT and Digital is seen as being one of the greatest challenges of the integration agenda, but also an essential enabler and opportunity.

5.3 This led to two workshop discussions focusing on the main areas of work that were highlighted by regional leads:

- Development of a single / shared care record
- Integrated data for strategic commissioning, or live 'system management' tools
- Integrated data for risk stratification and case finding
- (Integrated) digital front door
- Customer facing portals for e.g. access to care records, or information or advice
- Assistive and adaptive digital technologies / Technologies to allow flexible and mobile working for frontline staff and management

For further information, please contact: Kate Walker, Suffolk LDR Lead, Head of ICT & Informatics, Ipswich & East and West Suffolk CCG, Email: kate.walker@suffolk.nhs.uk, Telephone: 01473 770046.

[Back to top](#)

6. Connect Integrated Neighbourhood Teams (INTs)

6.1 The map attached at Appendix A gives the progress on development of the 13 Integrated Neighbourhood Team (INT) areas to date.

For further information, please contact: Clare Smith, Strategic Development Manager, Adult and Community Services, Suffolk County Council, Email: clare.smith@suffolk.gov.uk, Telephone: 01473 264422.

[Back to top](#)

7. Scrutiny of Sustainability and Transformation Plans

7.1 The first meeting of the Essex and Suffolk Joint Health Scrutiny Committee on the STP for North East Essex, Ipswich and East and West Suffolk took place on 10 March 2017 in Endeavour House, Ipswich. The joint committee has been formed on a task and finish basis. Its purpose is to scrutinise the implementation of the STP and how it is meeting the needs of the local populations in Suffolk and Essex, focussing on those aspects of the work which will impact upon services provided to patients in both counties. The joint committee will also act as the mandatory joint committee in the event that any of the STP partners are

required to consult on a substantial variation or development in service which affects patients across the STP footprint.

- 7.2 It is envisaged that one of the key elements the joint committee will wish to focus on will be the development of proposals for the Long Term Partnership between Colchester and Ipswich Hospitals.
- 7.3 The papers for the meeting are available online at: <http://committeeminutes.suffolkcc.gov.uk/meeting.aspx?d=10/Mar/2017&c=Essex and Suffolk Joint Health Scrutiny Committee>
- 7.4 The meeting was audio recorded and is now available at the following link: <http://cmis.essexcc.gov.uk/essexcmis5/CalendarofMeetings/tabid/73/ctl/ViewMeetingPublic/mid/410/Meeting/3915/Committee/155/SelectedTab/Documents/Default.aspx>
- 7.5 For the Waveney area of Suffolk, which is in an STP footprint with Norfolk, discussions are taking place between the Norfolk Health Overview and Scrutiny Committee (HOSC) and Suffolk Health Scrutiny Committee, with a view to establishing a mandatory joint committee, on a task and finish basis, for the purposes of receiving consultation, as and when proposals for substantial variations in service emerge. Waveney members of Suffolk Health Scrutiny Committee will also be invited to take part (as non-voting members) in any strategic scrutiny of the Norfolk and Waveney STP which is undertaken by the Norfolk HOSC
- 7.6 The establishment of joint scrutiny arrangements will not preclude the individual authorities from undertaking countywide scrutiny of work taking place under the banner of the STPs by the “home” HOSC, where it would make sense to do so.

For further information please contact: Theresa Harden, Business Manager; Email: Theresa.harden@suffolk.gov.uk; Telephone: 01473 260855.

[Back to top](#)

8. Bringing community action that works to Health and Social Care

- 8.1 An event entitled “Bringing community action that works to Health and Social Care” will take place from 11.00 am to 3.00 pm on 30 March 2017 at Ipswich Town Football Club. It is being organised by the Project Board for the Suffolk and North East Essex STP together with the NHS and voluntary and communities organisations involved in the Health and Wellbeing Board. It is an open event but is particularly aimed at organisations currently providing community support services. It is an opportunity to contribute to the development of the STP and the aim of the day is to bring forward clear priorities for action.
- 8.2 The programme for the day will include:
 - The STP - where we are – where we need to get to – Nick Hulme, senior responsible officer for the STP and hospital chief executive
 - Defining the challenges faced by the Health and Social Care System: what are the main issues faced by residents?
 - Priorities for action – what can we do together

For further information and to book on to the event, please contact:

Linda.williams@enableeast.org.uk

[Back to top](#)

9. Update on the Strong and Safe Communities Group

9.1 An update on a meeting of the Strong and Safe Communities Group held on 19 January 2017 is attached at Appendix B.

For further information please contact: Helen Lindfield, Families and Communities Officer, Forest Heath District and St Edmundsbury Borough Councils; Email: Helen.Lindfield@westsuffolk.gov.uk, Telephone: 01284 757 620.

[Back to top](#)

10. Ofsted and CQC Suffolk Local Area SEND Inspection

10.1 From 12 to 16 December 2016, Ofsted and the Care Quality Commission (CQC) conducted a joint inspection of the local area of Suffolk to judge the effectiveness of the area in implementing the disability and special educational needs (SEND) reforms as set out in the Children and Families Act 2014.

10.2 An Inspection Report was published on 17 February 2017 and is available online at https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/592289/Joint_local_area_SEND_inspection_in_Suffolk.pdf

10.3 A Suffolk County Council and Clinical Commissioning Groups' joint statement in response to the findings can be found at <http://committeeminutes.suffolk.gov.uk/LoadDocument.aspx?rID=0900271181f43f4f>

10.4 At its meeting on 28 June 2017 the Education and Children's Services Scrutiny Committee will be scrutinising the outcome of the inspection and subsequent action plan.

For further information please contact: Judith Mobbs, Assistant Director for Inclusion and Skills, Children and Young People's Services; Email: judith.mobbs@suffolk.gov.uk, Telephone: 01473 264317.

[Back to top](#)

11. Suffolk Volunteering Strategy Action Plan

11.1 The Health and Wellbeing Board asked for an update on progress in the implementation of the Suffolk Volunteering Strategy Action Plan at its meeting in July 2016.

11.2 The Volunteering Strategy Steering Group had its first meeting in October 2016, and welcomed Sue Lowe (Senior Policy Advisor, Government Inclusive Economy Unit and Local Team – East, The Office for Civil Society) as its independent Chair. Membership includes Suffolk County Council, District Councils, NHS Great Yarmouth & Waveney Clinical Commissioning Group, HM Prison Hollesley Bay, Suffolk Police, Norfolk and Suffolk Foundation Trust, Suffolk Sport, West Suffolk Hospital, Age UK Suffolk, The Befriending Scheme and Community Action Suffolk.

11.3 The Suffolk Volunteering Strategy Action Plan has built momentum and all members of the Steering Group lead on key actions.

11.4 **Noteworthy progress includes:**

- A new, Suffolk specific website www.volunteersuffolk.org.uk has been built and launched with further events throughout March 2017, building on the 7 'Big Switch' events during which 150 organisations were shown how to use the site and how it can recruit volunteers and develop good practice.
- Currently 106 Volunteer Managers are using the site, and there are 140 'live' volunteering opportunities.
- A press campaign will raise the profile of volunteering to the general public throughout March.
- Targets have been set to deliver:
 - 200 volunteering roles on the website in a year (currently 140)
 - 150 unique visitors to the website per month.
 - Coverage in all media, but especially social media
 - Twitter and Facebook presence developed
 - Focused stories of employers
- Networking events for Volunteer Managers are being delivered across the county with 6 events across 5 towns and 57 attendees since October 2016.
- A sub group of the Steering Group has been formed to develop the existing Suffolk Sport App 'Topleader' for young people to include the ability to log volunteering hours (i.e Police Cadets/Department of Education).
- District Councils have created a group to collect good practice and case studies which can be disseminated to share good practice.
- Volunteering will be incorporated as key priority within the Community Resilience plan.
- The European 2Seas Project is being advanced.

11.5 The Steering Group is now looking to make more progress with the 'Employee Supported Volunteering' priority. We are pleased that Mark Pendleton of the New Anglia Local Enterprise Partnership has agreed to join the Group from April 2017 when this Objective is expected to be driven forward.

For further information please contact: Carolyn Shaw, Volunteering Manager, Community Action Suffolk; Email: Carolyn.shaw@communityactionsuffolk, Telephone: 01473 345369/07702533058.

[Back to top](#)

12. Giving a home to a child in care

12.1 Suffolk County Council Children and Young People's service has commissioned the Benjamin Foundation to provide a supported lodgings scheme, which means that children in care who are 16 or 17 can live with a family and both the host and young person receive support. The host is also entitled to a host payment.

12.2 This scheme is a cost effective service that provides accommodation to young people in a family setting, and is proving popular with young people. We currently have seven hosts in Suffolk, and wish to expand the provision.

12.3 Attached at Appendix C is information about the scheme, and we would ask members to consider becoming a host themselves and/or promote the Supporting Lodgings Scheme through friends and colleagues; staff and volunteer networks; resident and community newsletters and display leaflets in office settings.

For further information and display information please contact: Pip Yaxley, Benjamin Foundation on 01603 886930/07825 130011 or email pip.yaxley@benjaminfoundation.co.uk

For enquiries about the commissioned service please contact: Tina Hines, Suffolk County Council on 01473 265183 or tina.hines@suffolk.gov.uk

[Back to top](#)
